Community Profile: Brampton – Kennedy Road

Prepared for: Economic Developers Council of Ontario – My Main Street



Confidential

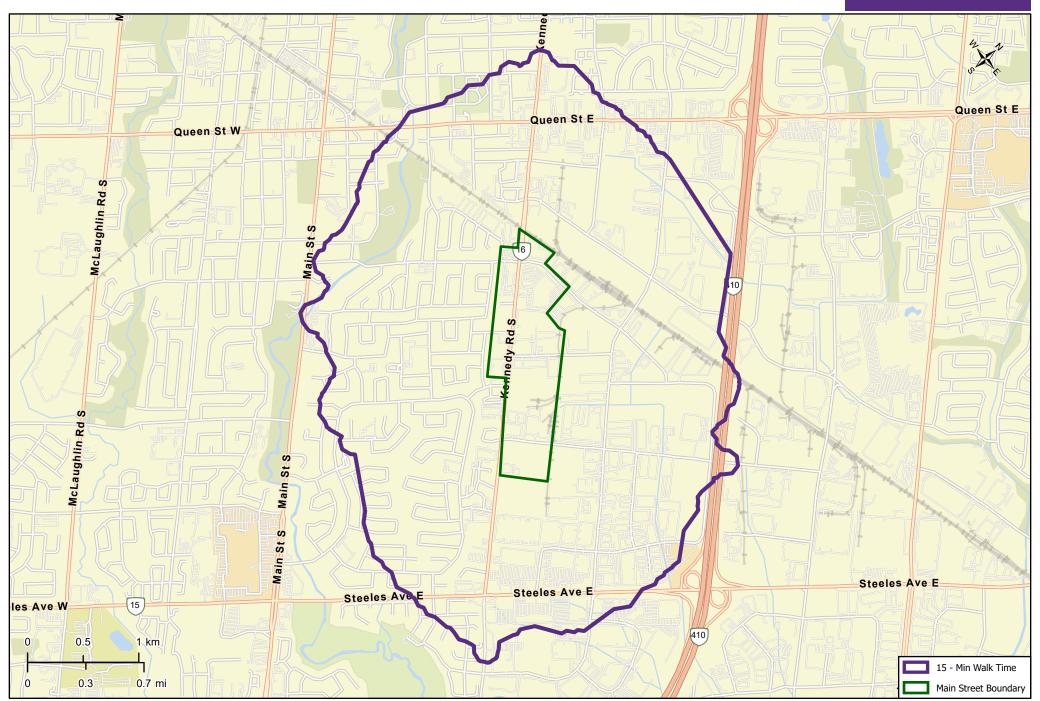
Date: February 24, 2022

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Demographics | Population & Households



Trade Area: Brampton - Kennedy Road

POPULATION

18,179

HOUSEHOLDS

6,733

MEDIAN MAINTAINER AGE

52

Index:96

MARITAL STATUS



48.8%

Index: 84

Married/Common-Law

FAMILY STATUS*

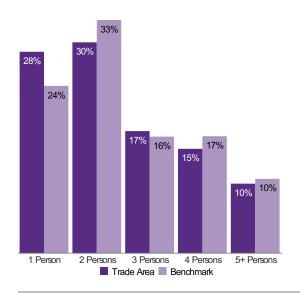


27.1%

Index:171

Total Lone-Parent Families

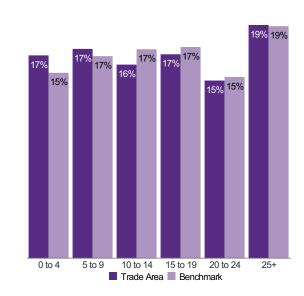
HOUSEHOLD SIZE



POPULATION BY AGE

	Count	%	Index
0 to 4	1,009	5.5	110
5 to 9	976	5.4	100
10 to 14	930	5.1	90
15 to 19	994	5.5	92
20 to 24	1,175	6.5	97
25 to 29	1,362	7.5	107
30 to 34	1,442	7.9	119
35 to 39	1,367	7.5	116
40 to 44	1,142	6.3	102
45 to 49	1,111	6.1	97
50 to 54	1,210	6.7	101
55 to 59	1,342	7.4	102
60 to 64	1,040	5.7	85
65 to 69	864	4.8	84
70 to 74	719	4.0	83
75 to 79	576	3.2	96
80 to 84	461	2.5	116
85+	458	2.5	114

AGE OF CHILDREN AT HOME



Benchmark:Southern Ontario

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Index Colours: <80 80 - 110 110+

*Chosen from index ranking with minimum 5% composition

Demographics | Housing & Income



Trade Area: Brampton - Kennedy Road Population: 18,179 | Households: 6,733

TENURE



STRUCTURE TYPE



54.3% Index:70



45.6%

Index:207

AGE OF HOUSING*

40 - 59 Years Old

% Comp:52.1 Index: 212

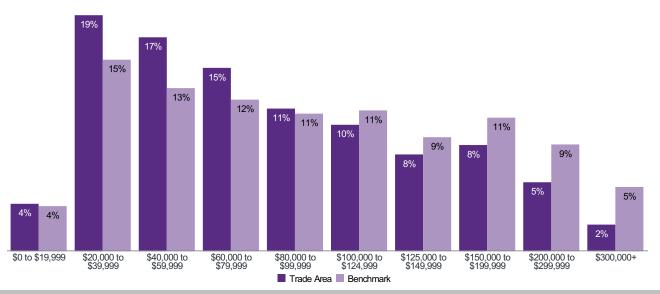
AVERAGE HOUSEHOLD INCOME

HOUSEHOLD INCOME DISTRIBUTION



\$92,089

Index:80



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

*Chosen from index ranking with minimum 5% composition

Demographics | Education & Employment



Trade Area: Brampton - Kennedy Road **Population:** 18,179 | **Households:** 6,733

EDUCATION



17.8% Index:67

University Degree

LABOUR FORCE PARTICIPATION



65.0% Index:100

Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*



32.4%

Index:89



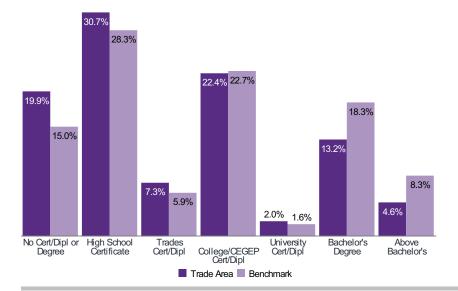
7.8%

Index:179

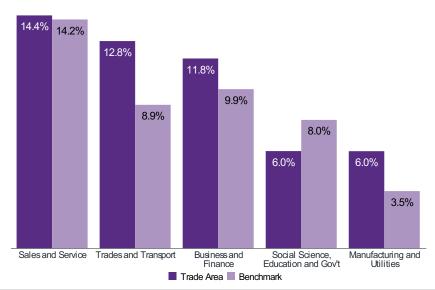
Travel to work by Car (as Driver)

Travel to work by Public Transit

EDUCATIONAL ATTAINMENT



OCCUPATIONS: TOP 5*



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

*Ranked by percent composition

Demographics | Diversity



Trade Area: Brampton - Kennedy Road Population: 18,179 | Households: 6,733

ABORIGINAL IDENTITY



2.3% Index:97

VISIBLE MINORITY PRESENCE



45.9%

Index:159

Belong to a visible minority group

NON-OFFICIAL LANGUAGE



2.3%

Index:114

No knowledge of English or French **IMMIGRATION**



38.0%

Index:144

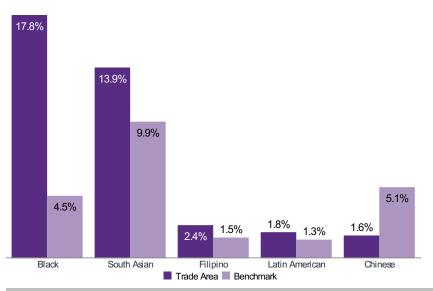
Born outside Canada

PERIOD OF IMMIGRATION*

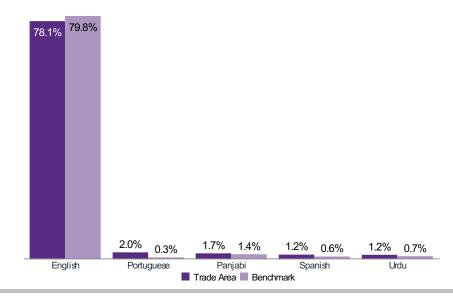
2017 To Present

9.3% Index:205

VISIBLE MINORITY STATUS: TOP 5**



LANGUAGES SPOKEN AT HOME: TOP 5**



Benchmark:Southern Ontario

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^{*}Chosen from index ranking with minimum 5% composition

^{**}Ranked by percent composition

Trade Area: Brampton - Kennedy Road Households: 6,731

Top 5 segments represent 74.5% of households in Brampton - Kennedy Road



Rank: 1
Hhlds: 1,917
Hhld %: 28.47
% in Benchmark: 1.77
Index 1,607

Once home to young immigrants, Came FromAway communities are showing their middle age. The highest concentration of residents are between 25 and 44 years old. Nearly 60 percent of the segment's residents are foreign-born—fourth highest among all segments—and they hail fromall over. Many are singles and lone-parent families who live in high-rise apartments in Toronto and a handful of other large cities; almost 40 percent of the populace speak a non-official language. While their educational achievement ranges fromgrade school to university, most residents hold low-paying jobs in manufacturing, services and the trades. Downscale incomes and economic uncertainty contribute to the segment's transience; more than half of households moved in the past five years and over 80 percent are renters. But even with tight budgets, many Came FromAway members enjoy the leisure pursuits offered by their urban settings, with high rates for going to nightclubs, jazz concerts and billiards halls; families head for theme parks, aquariums and zoos. Hooked on their mobile phones for media and shopping, they're the top-ranked segment for Ostentatious Consumption, hoping to impress others with purchases that symbolize affluence, including the latest tech devices.



Rank: 2
Hhlds: 1,326
Hhld %: 19.70
% in Benchmark: 4.40
Index 447

Md-City Mellow epitomizes a traditional view of the Canadian Dream owning a home in an attractive setting while building a comfortable nest egg. In this segment, nearly 90 percent of members own single-detached houses, which typically were built between 1960 and 1990. These older and mature households enjoy upper-middle incomes and well-established neighbourhoods in large cities like Winnipeg, Edmonton, Hamilton and Toronto. With most maintainers over the age of 55, Md-City Mellow is a mixed group, a collection of both older couples and middle-aged families raising older children. Few segments have a lower five-year mobility rate. Most households contain third-plus-generation Canadians, though there's an above-average concentration of second-generation Canadians and those whose mother tongue is Italian, Portugese, Polish or Ukrainian. With their high school and college educations, those still in the labour force earn solid paycheques from a mix of white collar, blue collar and service sector jobs. The retirees and soon-to-be retirees here have the time to enjoy sporting events such as horse racing, hockey, baseball and football games. Many book cruises, casino junkets, ski trips and cultural tours as they believe that other cultures have a great deal to teach us (Oulture Sampling).



Rank: 3
Hhlds: 696
Hhld %: 10.33
% in Benchmark: 3.77
Index: 274

Located in cities across Canada, On Their Own Again consists of older singles living in high-rise apartments. Nearly 60 percent live alone—highest among all segments. And almost 30 percent of residents are over 65, with one in ten a widowed individual. Fewer than half are still in the labour force, but with over 45 percent of adults having attended college or a university, those still working hold white-collar and service sector jobs in sales, administrative support and real estate. Although incomes are downscale, pensions boost household net worth and provide an economic cushion. In On Their Own Again, nearly 80 percent of households rent apartments, and an overwhelming number of themlive in older buildings. Many are newcomers, with half having moved in the past five years and a disproportionate number coming from China, the Philippines and the U.K. Nearly 40 percent of residents are first-generation Canadians; almost 20 percent are second-generation. With their unpretentious lifestyle, residents like to escape the routine by going to a casino, community theatre or movie drama. Many respond to marketing messages that appeal to their support for the value Ethical Consumerism.



Rank: 4
Hhlds: 679
Hhld %: 10.08
% in Benchmark: 1.77
Index 569

A segment encompassing long-established immigrant neighbourhoods, Metro Melting Pot has been a haven for upward-climbing new corners for 25 years. Concentrated in Toronto and nearby Mssissauga, more than half of the households contain immigrants; nearly 30 percent speak a non-official language, with Tagalog, Arabic and Spanish joining Portuguese, Italian, Cantonese and Mandarin in recent years. These neighbourhoods are diverse in more ways than cultural roots: Melting Pot contains families and lone-parent households, maintainers range in age from 45 to over 75, and the housing stock is a mix of older single-detached and row houses, semis and apartment buildings. While some contain young children, many households have twenty-something children who are likely contributing to the family income. With educations ranging fromgrade school to university degrees, adults work at varied jobs in business, services and manufacturing. But the high housing prices—the average dwelling value of over \$525,000—contribute to only an average number of homeowners. Eager to indulge their children, many enjoy going to theme parks, professional sports games and all-inclusive resorts. Seeking to connect with others in their communities, they respond to messages that recognize their Attraction for Crowds.



Rank: 5
Hhlds: 400
Hhld %: 5.94
% in Benchmark: 1.41
Index 420

Reflecting the increasing flow of immigrants beyond Toronto and Vancouver, Mddle-Class Mbsaic consists of middle-class homeowners and their families living in established neighbourhoods. The segment features a mix of couples, lone-parent households and larger-than-average families with children of all ages; nearly one in five is over 25. Mddle-Class Mbsaic is also a destination for first- and second-generation Canadians drawn to affordable, older single- and semi-detached houses. More than a third of the population are visible minorities, including Filipinos, South Asians, Arabs and blacks. Moderately educated, residents work at solid blue-collar and service sector jobs in manufacturing, transportation and the trades. And with maintainers ranging in age from 35 to 64, residents are happy with a night out at a dinner theatre, casino or casual family restaurant. To keep fit, they head to a health club or swimming pool. And they're fond of travelling to western Canada, Mexico and the U.S., visiting places like Vancouver, Las Vegas and Hawaii. While their future looks bright, they worry about the effects of technology on society, scoring high for the value Technology Anxiety.

Benchmark: Southern Ontario

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Psychographics | SocialValues Overview

ENVIRONICS ANALYTICS

Trade Area: Brampton - Kennedy Road



Strong Values

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Status via Home	115
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Interest in the Unexplained	114
Advertising as Stimulus	113
Confidence in Big Business	112



Descriptions | Top 3 Strong Values

Fatalism

The feeling that there are forces beyond one's immediate control preventing one from being in control, and being resigned to not being able to organize and control the direction of one's life or future. Lack of belief in one's basic ability to effect change and control one's life.

Ostentatious Consumption

Desire to impress others and express one's social standing through the display of objects that symbolize affluence.

Active Government

Benchmark: Ontario

Tendency to believe that government efficaciously performs socially beneficial functions. A desire for more government involvement in resolving social issues.



Weak Values

Values	Index
Attraction to Nature	80
Ecological Lifestyle	85
Utilitarian Consumerism	85
Emotional Control	87
Brand Apathy	89
Effort Toward Health	89
Obedience to Authority	90
Duty	91
Personal Control	91
Flexible Families	92



Descriptions | Top 3 Weak Values

Attraction to Nature

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

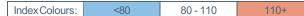
Ecological Lifestyle

Giving a high priority to integrating environmental concerns with purchasing criteria. This can have positive consequences, as when consumers are willing to pay more for an environmentally friendly product, or negative consequences, as when consumers refuse to buy a product whose manufacturer has an unsatisfactory environmental record.

Utilitarian Consumerism

Tendency to base purchase decisions on utilitarian rather than aesthetic considerations. Measures the attention given to utility of objects and products purchased. People strong on this construct seldom buy products purely for their appearance. Lack of a need to engage in personal expression through aesthetic means.

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Financial and Expenditure Overview

Financial | WealthScapes Overview



Trade Area: Brampton - Kennedy Road

WealthScapes Households: 6,726

INCOME*

Household Income

\$ 93,207

Household Disposable Income \$75,767

Index: 83

Index: 81

Household Discretionary Income

\$ 52,395

Annual RRSP Contributions

\$ 2,576

Index: 72

Index:80

WEALTH*

(\$)

Net Worth

% Holders

99.6%

Index:100

Balance

\$490,482

Index:67

ASSETS*



% Holders

94.8% Index:100

JT.U /0

Balance \$49,828

Index:65

Investments

% Holders

54.4%

% Index:91

Balance

\$213,316

Index:63

Se Se

Unlisted Shares

% Holders

9.6% Index:78

Balance

\$151,823

Index:48

Real Estate

% Holders

Index:73

55.6%

JJ.U /0

Balance \$778.757

Index:104

(\$)

Liquid Assets

% Holders

97.8% Index:100

Balance

\$197,265

Index:60

DEBT*



Consumer Debt

% Holders

89.2% Index:98

Balance

\$55,770

Index:84

Mortgage Debt

% Holders

33.2%

Index:72

Balance

\$308,716

Index:104

FINANCIAL RATIO



Debt:Asset

% Holders

0.24%

Index:112

Benchmark: Southern Ontario

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Index Colours:

<80

80 - 110

110+

% Holders represent where customers are found.

*Average values per holding household as at December 31, 2020.

Financial | WealthScapes - Ratios



Trade Area: Brampton - Kennedy Road WealthScapes Households: 6,726

FINANCIAL RATIOS*



Debt: Asset

0.24

Index:112



Debt: Liquid Assets

0.79

Index: 129



Consumer Debt - Discr. Income

0.95

Index:102



Savings - Investments

0.66

Index:110



Pension - Non-Pension Assets

0.23

Index:104



Real Estate Assets - Liq. Assets

2.24

Index:128



Mortgage - Real Estate Assets

0.24

Index:97



Mortgage - Consumer Debt

2.06

Index:90

Benchmark: Southern Ontario

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	Index Colours:	<80	80 - 110	110+	

Expenditures | HouseholdSpend - Annual Expenditure Overview



Trade Area: Brampton - Kennedy Road Households: 6,733

Total Aggregate Current Consumption: \$442,571,684

Average Current Consumption

\$65,732

Index 80

Average Household Income

\$91,950

Index80

Average Disposable Income

\$74,016

Index: 82



Shelter

Avg. Dollars/Household \$17,401 Index83 Pct. of Total Expenditure 26.5% Index103

Food

Avg. Dollars/Household \$10,508

Index:82

od

Pct. of Total Expenditure 16.0% Index:102



Transportation

Avg. Dollars/Household \$10,264 Index75 Pct. of Total Expenditure 15.6%

Index93



Household Operation

Avg. Dollars/Household Pct. of Total Expenditure \$4,691 7.1% Index82 Index102



Health Care

Avg. Dollars/Household Pct. of Total Expenditure \$4,495 6.8% Index82 Index102



Recreation

Avg. Dollars/Household Pct. of Total Expenditure \$3,724 5.7% Index78 Index97



Tobacco and Alcohol

Avg. Dollars/Household Pct. of Total Expenditure \$2,865 4.4% Index 100



Clothing

Avg. Dollars/Household Pct. of Total Expenditure \$2,792 4.2% Index84 Index105



Household Furnishings

Avg. Dollars/Household Pct. of Total Expenditure \$2,713 4.1% Index 85

Benchmark: Southern Ontario

Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure. Benchmark used for Index calculations. Copyright © 2022 by Environics Analytics (EA). Source: ©2022 Environics Analytics, ©2022 Environics Analytics, PRIZM is a registered trademark of Claritas, LLC.. (https://en.environicsanalytics.ca/Envision/About/1/2021)

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Index Colours:	<80	80 - 110	110+

Expenditures | Foodspend - Annual Household Expenditure Overview



Trade Area:Brampton - Kennedy Road

Households:6,733

Average Household Income \$91,950

Index: 80

Average Food Expenditure \$10,508 Index82

Average Spend on Food from Restaurants \$2,973

Average Spend on Food from Stores \$7,535 Index86

Total Aggregate Food Expenditure: \$70,749,753

Avg. Dollars/Household

Bakery

Pct. of Total Expenditure

\$724 Index83

9.6% Index96

Cereal Products

Avg. Dollars/Household \$458 Index90

Pct. of Total Expenditure 6.1% Index104

Fruit and nuts Avg. Dollars/Household

Pct. of Total Expenditure

\$950 Index87

12.6% Index101

Vegetables

Pct. of Total Expenditure Avg. Dollars/Household 11.0% \$830 Index:90

Index104

Dairy products & Eggs Pct. of Total Expenditure

Avg. Dollars/Household \$1,052 Index82

14.0% Index95

Meat

Avg. Dollars/Household Pct. of Total Expenditure \$1,292 17.2% Index82 Index:96

Fish & Seafood

Avg. Dollars/Household Pct. of Total Expenditure \$337 4.5% Index115 Index134

Beverages & Other Food

Avg. Dollars/Household \$1,890

Pct. of Total Expenditure 25.1% Index100 Index86

Benchmark: Southern Ontario

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Displaying the top FoodSpend categories of expenditure on food purchased from stores. Benchmark used for Index calculations.

		-	
Index Colours:	<80	80 - 110	110+

Post COVID-19 Activities

Behavioural-Vividata | Post COVID-19



Trade Area: Brampton - Kennedy Road

Household Population 14+:15,230

Activities Look Forward To Doing

	%	Base %	Index
Socializing			
Dating	11.2	11.0	102
Going to restaurants, bars or night clubs	52.1	55.1	95
Having physical Contact with family and friends	54.9	57.7	95
Participating in group activities	36.1	38.7	93
Partying	15.2	15.8	97
Seeing family and friends in person	62.2	62.8	99
Entertainment			
Attending events, festivals or concerts	38.5	42.9	90
Attending sports events (excludes professional sports)	15.1	18.2	83
Attending to professional sports events or games	22.1	25.4	87
Going to the movies	46.5	45.7	102
Movement & Travel			
Driving more	15.8	16.1	98
Shopping in-store	44.5	42.9	104
Spending time outdoors	35.1	32.5	108
Travelling outside of Canada/ abroad	49.1	53.2	92
Travelling within Canada	44.7	49.9	90
Using public transit	19.6	13.7	143
Personal			
Getting back to old habits	37.6	36.2	104
Going to a salon, barber shop or spa	34.7	33.7	103
Going to the gym	21.1	22.6	94
Education/Work			
Children going back to school	18.1	20.3	89
Going back to work	17.0	17.6	96
Other			
Not Stated	0.7	0.6	124

Benchmark: Southern Ontario

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(Base used for Index calculations)

Index Colours:	<80	80 - 110	110+

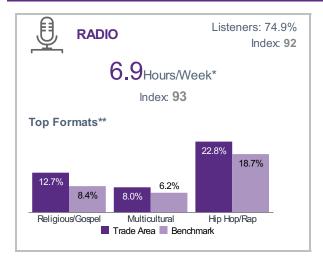
Media and Social Media Overview

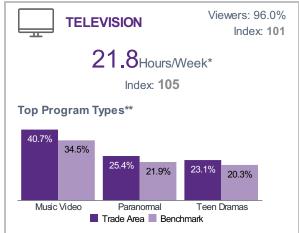
Behavioural | Media Overview



Trade Area: Brampton - Kennedy Road

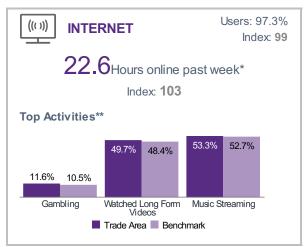
Household Population 14+:15,230

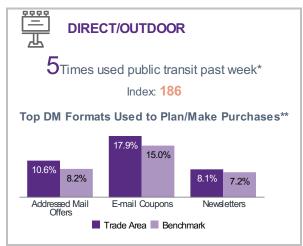












Benchmark: Southern Ontario

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110+

Index Colours: <80 80 - 110

^{*} Consumption values based to variable's incidence count.

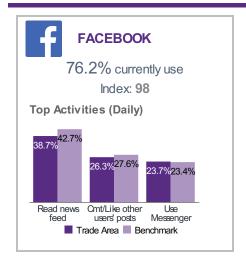
^{**} Chosen from index ranking with minimum 5% composition.

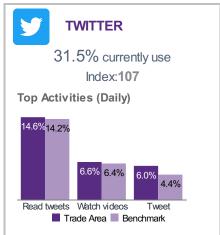
Opticks Social | Social Media Activities

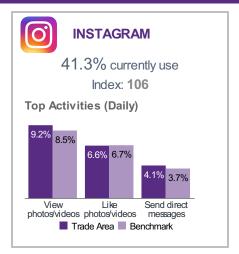


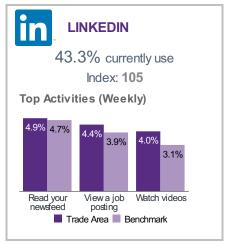
Trade Area: Brampton - Kennedy Road

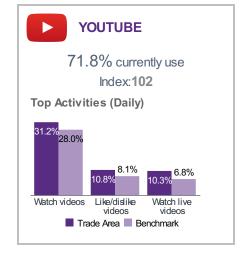
Household Population 18+: 14,459

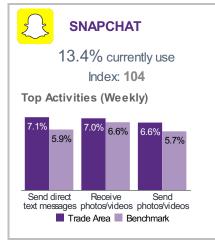


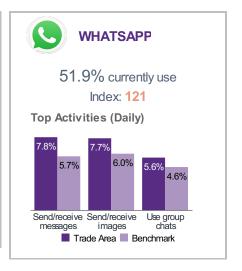












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Index Colours: <80 80 - 110 110+

Chosen and ranked by percent composition
(!)Indicates variables with low sample size. Please analyze with discretion

Opticks Social | Social Media Usage



Trade Area: Brampton - Kennedy Road

Household Population 18+: 14,459

FRIENDS IN ALL SM NETWORKS

34.5% Index:97

0-49 friends

FREQUENCY OF USE (DAILY)



52.5% Index:93

Facebook

BRAND INTERACTION



35.4%

Index:103

Like brand on Facebook

NO. OF BRANDS INTERACTED

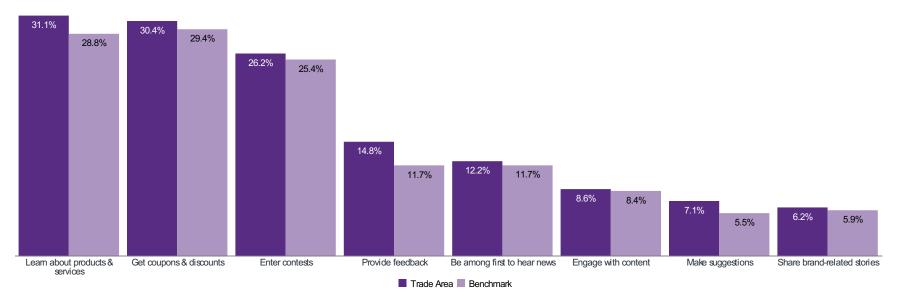


31.6%

Index:103

2-5 brands

REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

Chosen and ranked by percent composition

Online Shopping Attitudes and Behaviours

Opticks eShopper | Online Shopping Attitudes



Trade Area: Brampton - Kennedy Road

Total Household Population 18+:14,459



Retail companies should not be allowed to own or share my personal info



I am likely to shop online via my mobile device, provided the process is easy

% Comp 85 9 Index

% Comp 49.3 Index 101



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 83.1 Index





I use my mobile device to find retail locations that sell products I am looking to buy



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 56 2 Index 99

% Comp 34 1 Index 113

Benchmark: Southern Ontario

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Index Colours:

<80

80 - 110

110+

Ranked by percent composition.

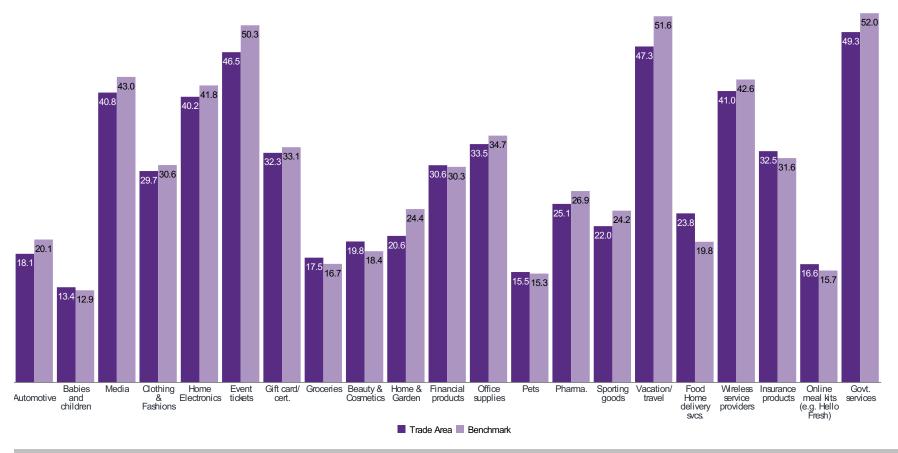
Opticks eShopper | Purchase Preference by Category



Trade Area: Brampton - Kennedy Road

Total Household Population 18+:14,459

ONLINE PURCHASE PREFERENCE BY CATEGORY - VIA COMPUTER (%)



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

Opticks eShopper | Clothing & Fashions Deep Dive



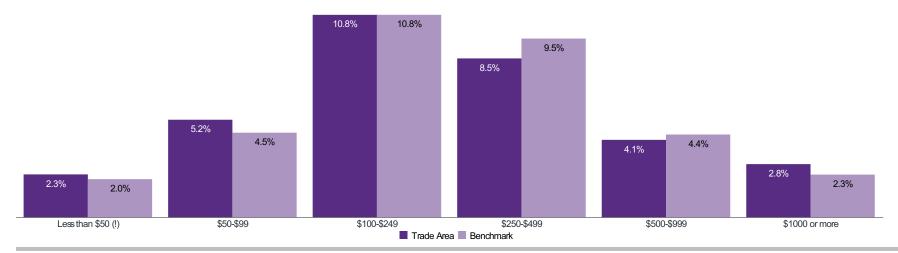
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	57.1%	37.4%	13.1%	3.5%
	Index:93	Index:101	Index:106	Index:109
Purchase preference	70.2%	29.7%	10.1%	3.6%
	Index:93	Index:97	Index:103	Index:141
Customer Service	57.8%	18.8%	7.3%	20.7%
	Index:94	Index:105	Index:127	Index:96

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Home Electronics & Computers Deep Dive



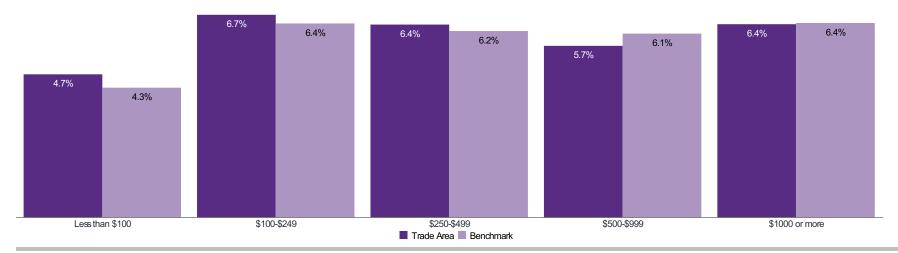
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	46.7%	53.6%	16.1%	8.1%
	Index:93	Index:98	Index: 103	Index: 98
Purchase preference	61.7%	40.2%	11.8%	7.7%
	Index: 90	Index:96	Index:107	Index: 119
Customer Service	52.8%	25.8%	8.7%	32.9%
	Index:94	Index:104	Index: 117	Index: 89

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Gift Cards Deep Dive



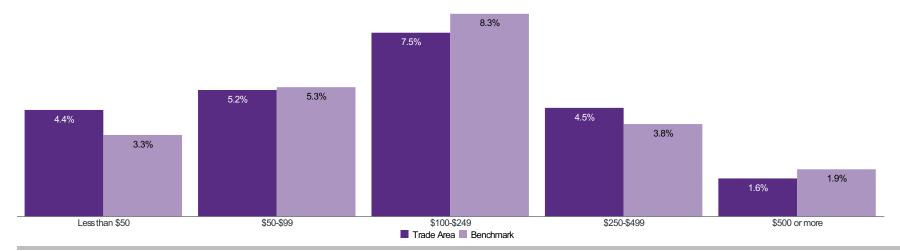
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	43.5%	34.0%	12.3%	3.5%
	Index:91	Index:97	Index:112	Index:98
Purchase preference	55.4%	32.3%	10.6%	3.6%
	Index:92	Index:98	Index:121	Index:116
Customer Service	39.6%	20.6%	7.7%	28.0%
	Index:93	Index:101	Index:126	Index:101

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Groceries Deep Dive



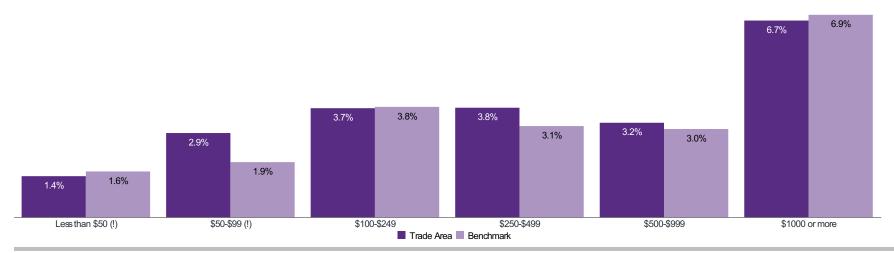
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	69.0%	25.6%	12.8%	3.1%
	Index:96	Index:104	Index:115	Index:115
Purchase preference	78.8%	17.5%	7.5%	3.5%
	Index:94	Index:105	Index:120	Index:142
Customer Service	66.3%	13.9%	5.6%	17.6%
	Index:95	Index:121	Index:141	Index:94

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Beauty & Cosmetics Deep Dive



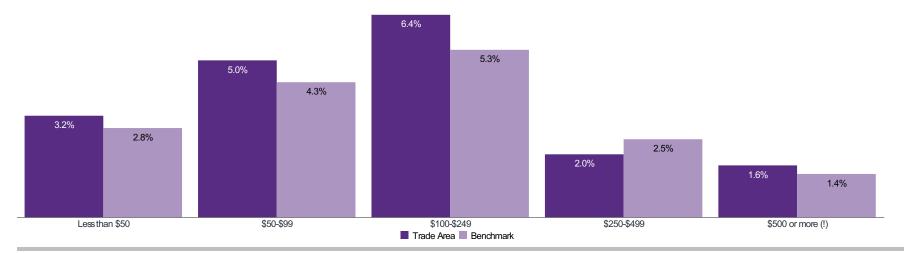
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	35.8%	25.0%	9.2%	3.3%
	Index:101	Index:113	Index:113	Index:115
Purchase preference	45.1%	19.8%	8.1%	2.9%
	Index:97	Index:107	Index:126	Index:126
Customer Service	35.8%	14.2%	6.1%	17.4%
	Index:99	Index:113	Index:140	Index:119

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

Opticks eShopper | Home & Garden Deep Dive



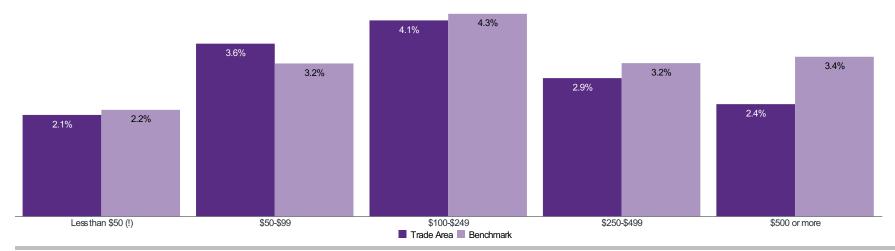
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	46.8%	33.6%	10.8%	5.1%
	Index:90	Index:89	Index:94	Index:88
Purchase preference	59.9%	20.6%	7.6%	3.7%
	Index:88	Index:84	Index:108	Index:102
Customer Service	47.4%	15.4%	6.0%	20.9%
	Index:88	Index:97	Index:124	Index:92

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Sporting Goods Deep Dive



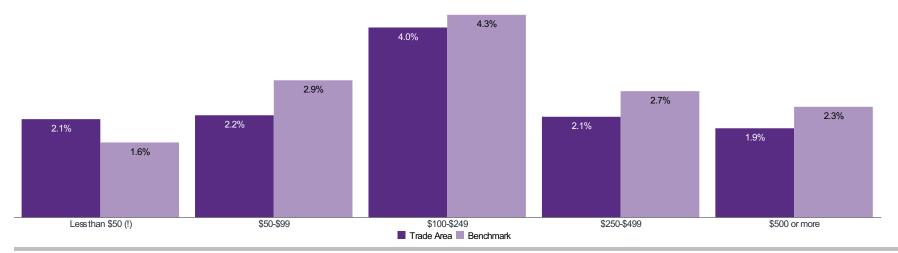
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	34.3%	30.2%	9.7%	4.5%
	Index:88	Index:94	Index:93	Index:114
Purchase preference	44.1%	22.0%	7.5%	4.3%
	Index:85	Index:91	Index:99	Index:141
Customer Service	37.6%	15.5%	5.5%	19.5%
	Index:90	Index:102	Index:107	Index:95

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Vacation/Travel Deep Dive



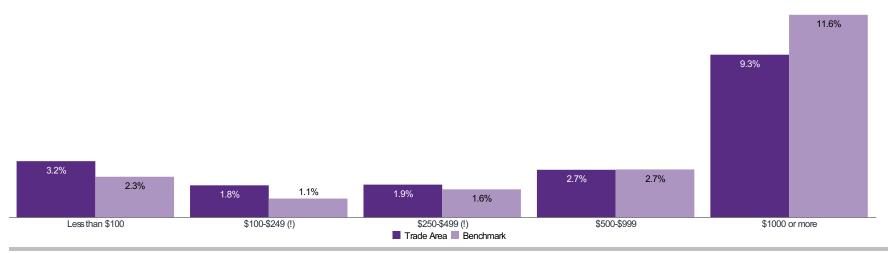
Trade Area: Brampton - Kennedy Road

Total Household Population 18+: 14,459

BEHAVIOURAL PREFERENCES BY CHANNEL

VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	18.8%	54.9%	16.3%	15.1%
	Index:92	Index:95	Index:109	Index:94
Purchase preference	25.7%	47.3%	7.6%	17.8%
	Index:89	Index:92	Index:98	Index:99
Customer Service	27.5%	27.1%	8.3%	40.1%
	Index:94	Index:99	Index:119	Index:92

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Store Loyalty

ShopperChoice | Store Loyalty - Assortment / Product Quality



Trade Area: Brampton - Kennedy Road Households: 6,733

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

ASSORTMENT / PRODUCT QUALITY

Has products I want/regularly in stock



67.3% Index:99



55.4% Index:93

Has high quality fresh produce



39.7% Index:96

Carries food/non-food items I need



37.1% Index:89

Has high quality meat department

Carries variety of items and services



31.4% Index:87



28.7% Index:95



16.3% Index:117



15.8%

Index:118

Has special section for dietary needs



13.2% Index:106



10.2% Index:90

Carries selection of alcoholic bev. (^)



6.0% Index:158

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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(https://en.environicsanalytics.ca/Envision/About/1/2021)

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Index Colours:	<80	80 - 110	110+

ShopperChoice | Store Loyalty - Shopping Experience



Trade Area: Brampton - Kennedy Road

Households: 6,733

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

CONVENIENCE / SHOPPING EXPERIENCE

Convenient location for me



61.3%

Index:103



Easy to get in and get out quickly

44.3%

Index:103



42.7%

Index:103

Short checkout lines/fast checkout



38.5%

Index:108



Staff are friendly and knowledgeable

34.9%

Index:103

Has extended hours

Organized layout makes it easy to shop



33.5%

Index:122

Hike the store ambiance



20.6%

Index:103





15.0%

Index:110

Offers an online shopping option (!)



10.7%

Index:121

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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(https://en.environicsanalytics.ca/Envision/About/1/2021)

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Index Colours:	<80	80 - 110	110+

ShopperChoice | Store Loyalty - Price and Promo



Trade Area: Brampton - Kennedy Road Households:6,733

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

PRICE AND PROMO

Store has great sales and promotions

Discover good value when shopping

Store has the lowest prices overall



66.0%

Index:98



64.6%

Index:98



58.7%

Index:101

Store has a customer loyalty card program

Has loyalty prog. app and offers pers. promos

I'm loyal to their store brands



45.2%

Index:91



25.7%

Index:87



25.5%

Index:111

OUT OF STOCK ITEM

	% E	Base % %	% Pen	Index
Psychographics - Shopping Preferences				
Postpone the purchase	37.1	40.2	0.1	92
Leave the store and buy it elsewhere	30.2	30.9	0.2	98
Purchase another brand	24.0	21.2	0.2	113
Purchase another size or variety of the same brand (!)	8.6	7.7	0.2	112

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Main Street Visitors

2019 Brampton - Kennedy Road Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Spring 2019 Summer 2019 Fall 2019							Winter :	2019		Full Year 2019											
C3D Code	Census Subdivision Name	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	493,429	100%	2.56%	100	489,144	100%	2.53%	100	409,444	100%	2.12%	100	425,422	100%	2.20%	100	717,154	100%	3.72%	100
3521010	Brampton, ON (CY)	596,084	3.09%	274,373	55.61%	46.03%	1801	265,448	54.27%	44.53%	1757	234,136	57.18%	39.28%	1852	245,960	57.82%	41.26%	1872	339,493	47.34%	56.95%	1533
3521005	Mississauga, ON (CY)	642,951	3.33%	60,878	12.34%	9.47%	370	60,754	12.42%	9.45%	373	48,111	11.75%	7.48%	353	48,809	11.47%	7.59%	344	95,638	13.34%	14.87%	400
3520005	Toronto, ON (C)	2,568,898	13.31%	50,271	10.19%	1.96%	77	54,701	11.18%	2.13%	84	42,807	10.45%	1.67%	79	43,184	10.15%	1.68%	76	93,228	13.00%	3.63%	98
3521024	Caledon, ON (T)	68,255	0.35%	12,604	2.55%	18.47%	722	12,838	2.62%	18.81%	742	10,769	2.63%	15.78%	744	10,498	2.47%	15.38%	698	17,709	2.47%	25.95%	698
3519028	Vaughan, ON (CY)	264,447	1.37%	8,517	1.73%	3.22%	126	8,144	1.66%	3.08%	122	6,414	1.57%	2.43%	114	8,029	1.89%	3.04%	138	15,191	2.12%	5.74%	155
3524009	Milton, ON (T)	106,330	0.55%	7,730	1.57%	7.27%	284	7,570	1.55%	7.12%	281	5,562	1.36%	5.23%	247	7,046	1.66%	6.63%	301	12,770	1.78%	12.01%	323
3525005	Hamilton, ON (C)	483,265	2.50%	6,441	1.31%	1.33%	52	6,670	1.36%	1.38%	54	4,873	1.19%	1.01%	48	4,764	1.12%	0.99%	45	11,485	1.60%	2.38%	64
3524015	Halton Hills, ON (T)	53,559	0.28%	5,937	1.20%	11.08%	434	5,935	1.21%	11.08%	437	4,369	1.07%	8.16%	385	4,680	1.10%	8.74%	396	9,297	1.30%	17.36%	467
3524001	Oakville, ON (T)	174,424	0.90%	4,344	0.88%	2.49%	97	4,277	0.87%	2.45%	97	3,723	0.91%	2.13%	101	4,610	1.08%	2.64%	120	8,129	1.13%	4.66%	125
3519036	Markham, ON (CY)	301.247	1.56%	4.084	0.83%	1.36%	53	4,070	0.83%	1.35%	53	2.754	0.67%	0.91%	43	2,783	0.65%	0.92%	42	7.106	0.99%	2.36%	63

Index Legend Under 80 110 to 119 120 to 149 Over 150

2019 Brampton - Kennedy Road Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household	Spring 201	Spring 2019 Visitors		Summer 2019 Visitors		Visitors	Winter 201	9 Visitors	Full Year 2019 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
15,005	14,328	95.5	13,661	91.0	14,322	95.4	13,227	88.1	15,429	102.8	

2019 Brampton - Kennedy Road Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	725,526	15,429	2.1	710,097	97.9

2020 Brampton - Kennedy Road Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

CSD Code Census Subdivision Name		Total Household Spring 2020 Population 15+		Summer 2020 Fall 2020				Winter 2020				Full Year 2020											
C3D Code	Cerisus Subulvision Name	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	237,026	100%	1.23%	100	333,172	100%	1.73%	100	309,959	100%	1.61%	100	320,358	100%	1.66%	100	523,817	100%	2.71%	100
3521010	Brampton, ON (CY)	596,084	3.09%	141,641	59.76%	23.76%	1935	193,121	57.96%	32.40%	1877	183,955	59.35%	30.86%	1922	188,624	58.88%	31.64%	1907	263,216	50.25%	44.16%	1627
3521005	Mississauga, ON (CY)	642,951	3.33%	26,641	11.24%	4.14%	337	40,182	12.06%	6.25%	362	37,038	11.95%	5.76%	359	37,872	11.82%	5.89%	355	70,065	13.38%	10.90%	402
3520005	Toronto, ON (C)	2,568,898	13.31%	20,426	8.62%	0.80%	65	31,147	9.35%	1.21%	70	30,826	9.95%	1.20%	75	29,012	9.06%	1.13%	68	59,460	11.35%	2.31%	85
3521024	Caledon, ON (T)	68,255	0.35%	6,624	2.79%	9.70%	790	8,263	2.48%	12.11%	701	7,645	2.47%	11.20%	698	7,739	2.42%	11.34%	683	13,541	2.59%	19.84%	731
3519028	Vaughan, ON (CY)	264,447	1.37%	3,025	1.28%	1.14%	93	4,459	1.34%	1.69%	98	4,351	1.40%	1.65%	102	5,067	1.58%	1.92%	115	9,503	1.81%	3.59%	132
3524009	Milton, ON (T)	106,330	0.55%	3,037	1.28%	2.86%	233	4,690	1.41%	4.41%	256	4,472	1.44%	4.21%	262	4,781	1.49%	4.50%	271	9,380	1.79%	8.82%	325
3525005	Hamilton, ON (C)	483,265	2.50%	2,235	0.94%	0.46%	38	3,860	1.16%	0.80%	46	3,317	1.07%	0.69%	43	3,673	1.15%	0.76%	46	7,357	1.40%	1.52%	56
3524001	Oakville, ON (T)	174,424	0.90%	3,154	1.33%	1.81%	147	2,980	0.89%	1.71%	99	2,806	0.91%	1.61%	100	3,187	0.99%	1.83%	110	6,923	1.32%	3.97%	146
3524015	Halton Hills, ON (T)	53,559	0.28%	2,430	1.03%	4.54%	370	3,301	0.99%	6.16%	357	2,131	0.69%	3.98%	248	3,133	0.98%	5.85%	352	5,358	1.02%	10.00%	369
3530010	Cambridge, ON (CY)	114,129	0.59%	1,518	0.64%	1.33%	108	2,006	0.60%	1.76%	102	1,876	0.61%	1.64%	102	1.785	0.56%	1.56%	94	4,034	0.77%	3.53%	130

Index Legend Under 80 110 to 119 120 to 149 Over 150

2020 Brampton - Kennedy Road Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household			20 Visitors Summer 2020 Visitors) Visitors	Winter 202	0 Visitors	Full Year 2020 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
15,005	10,180	67.8	9,898	66.0	10,612	70.7	11,156	74.4	11,825	78.8	

2020 Brampton - Kennedy Road Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	528,260	11,825	2.2	516,435	97.8

ENVIRONICS ANALYTICS

2021 Brampton - Kennedy Road Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Spring 2021 Population 15+				Summer 2021 Fall 2021				Winter 2021					Full Ye	ar 2021							
CSD COUR	Census Subulvision Name		% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	256,828	100%	1.33%	100	429,495	100%	2.23%	100	439,740	100%	2.28%	100	314,210	100%	1.63%	100	598,536	100%	3.10%	100
3521010	Brampton, ON (CY)	596,084	3.09%	155,456	60.53%	26.08%	1960	244,246	56.87%	40.98%	1842	250,430	56.95%	42.01%	1844	192,863	61.38%	32.35%	1988	293,454	49.03%	49.23%	1588
3521005	Mississauga, ON (CY)	642,951	3.33%	29,510	11.49%	4.59%	345	52,042	12.12%	8.09%	364	56,333	12.81%	8.76%	385	35,175	11.19%	5.47%	336	79,336	13.26%	12.34%	398
3520005	Toronto, ON (C)	2,568,898	13.31%	23,641	9.21%	0.92%	69	41,635	9.69%	1.62%	73	39,476	8.98%	1.54%	67	26,125	8.31%	1.02%	62	67,927	11.35%	2.64%	85
3521024	Caledon, ON (T)	68,255	0.35%	6,649	2.59%	9.74%	732	11,566	2.69%	16.94%	762	12,607	2.87%	18.47%	811	7,495	2.39%	10.98%	675	14,872	2.48%	21.79%	703
3519028	Vaughan, ON (CY)	264,447	1.37%	5,496	2.14%	2.08%	156	5,973	1.39%	2.26%	102	5,934	1.35%	2.24%	98	5,201	1.66%	1.97%	121	12,855	2.15%	4.86%	157
3524009	Milton, ON (T)	106,330	0.55%	3,385	1.32%	3.18%	239	6,591	1.53%	6.20%	279	7,189	1.63%	6.76%	297	3,763	1.20%	3.54%	217	10,469	1.75%	9.85%	318
3525005	Hamilton, ON (C)	483,265	2.50%	2,823	1.10%	0.58%	44	5,622	1.31%	1.16%	52	5,298	1.20%	1.10%	48	4,681	1.49%	0.97%	60	9,842	1.64%	2.04%	66
3524001	Oakville, ON (T)	174,424	0.90%	2,620	1.02%	1.50%	113	5,210	1.21%	2.99%	134	3,720	0.85%	2.13%	94	2,598	0.83%	1.49%	91	7,784	1.30%	4.46%	144
3530013	Kitchener, ON (CY)	212,928	1.10%	1,329	0.52%	0.62%	47	2,550	0.59%	1.20%	54	4,161	0.95%	1.95%	86	1,822	0.58%	0.86%	53	5,639	0.94%	2.65%	85
3524015	Halton Hills, ON (T)	53,559	0.28%	1,393	0.54%	2.60%	195	3,432	0.80%	6.41%	288	3,835	0.87%	7.16%	314	2,483	0.79%	4.64%	285	5,388	0.90%	10.06%	324

Index Legend Under 80 110 to 119 120 to 149 Over 150

2021 Brampton - Kennedy Road Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household	Spring 202:	Spring 2021 Visitors		Summer 2021 Visitors		L Visitors	Winter 202	1 Visitors	Full Year 2021 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
15,005	9,692	64.6	10,917	72.8	11,683	77.9	10,739	71.6	12,047	80.3	

2021 Brampton - Kennedy Road Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2021	607,289	12,047	2.0	595,242	98.0

ENVIRONICS ANALYTICS



Top 5 segments represent 60.3% of customers in Southern Ontario



 Rank:
 1

 Customers:
 185,988

 Customers %:
 36.86

 % in Benchmark:
 5.76

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



 Rank:
 2

 Customers:
 38,480

 Customers %:
 7.63

 % in Benchmark:
 2.08

 Index
 367

A segment encompassing long-established immigrant neighbourhoods, Metro Malting Pot has been a haven for upward-climbing new comers for 25 years. Concentrated in Toronto and nearby Mssissauga, more than half of the households contain immigrants; nearly 30 percent speak a non-official language, with Tagalog, Arabic and Spanish joining Portuguese, Italian, Cantonese and Mandarin in recent years. These neighbourhoods are diverse in more ways than cultural roots: Metro Melting Pot contains families and lone-parent households, maintainers range in age from 45 to over 75, and the housing stock is a mix of older single-detached and row houses, semis and apartment buildings. While some contain young children, many households have twenty-something children who are likely contributing to the family income. With educations ranging fromgrade school to university degrees, adults work at varied jobs in business, services and manufacturing. But the high housing prices—the average dwelling value of over \$525,000—contribute to only an average number of homeowners. Eager to include their children, many enjoy going to theme parks, professional sports games and all-inclusive resorts. Seeking to connect with others in their communities, they respond to messages that recognize their Attraction for Crowds.



 Rank:
 3

 Customers:
 33,988

 Customers %:
 6.74

 % in Benchmark:
 5.19

 Index
 130

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned fromjobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



 Rank:
 4

 Customers:
 26,305

 Customers %:
 5.21

 % in Benchmark:
 3.30

 Index
 158

With one of the highest percentages of suburban households, Modern Suburbia is a magnet for younger and middle-aged, diverse families with young children. Many of these acculturated households contain first- and second-generation Canadians from Asia and South Asia who arrived in their 20s and 30s and have recently moved to new suburbs near large cities like Toronto, Edmonton, Calgary, Ottawa and Vancouver. More than half the population identify as visible minorities: More than twice the national average identify as Asian, and nearly three times the average identify as South Asian. With their university and college educations, they earn upper-middle-class incomes from a wide range of jobs that afford themnew single-family, semi-detached or row houses. And few segments are more mobile: the number of residents who have moved in the last five years is nearly 70 percent above average. Modern Suburbia members have crafted active lifestyles for their relatively large families and participate in many team sports, including basketball and hockey. For a splurge, they head to kid-friendly venues such as amusement parks, zoos and aquariums, admitting that Attraction for Crowds is among their strongest values.



 Rank:
 5

 Customers:
 19,315

 Customers %:
 3.83

 % in Benchmark:
 3.76

 Index
 102

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents—from the Caribbean, Central America, Europe and Asia—though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities—including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first and second generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned from service sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. In these neighbourhoods where one of the stronger values is Financial Security, residents have been more mindful of their spending due to the economic uncertainty caused by COVID-19. With that said, in normal times they enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.

Benchmark:Southern Ontario

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Index Colours:	<80	80 - 110	110+