

Community Profile: Brampton – Queen Street (Queen and Airport)

Prepared for: Economic Developers Council of Ontario – My Main Street

The logo for Environics Analytics is displayed within a solid purple rectangular box. The word "ENVIRONICS" is written in a large, bold, white, sans-serif font. Below it, the word "ANALYTICS" is written in a smaller, white, sans-serif font.

ENVIRONICS
ANALYTICS

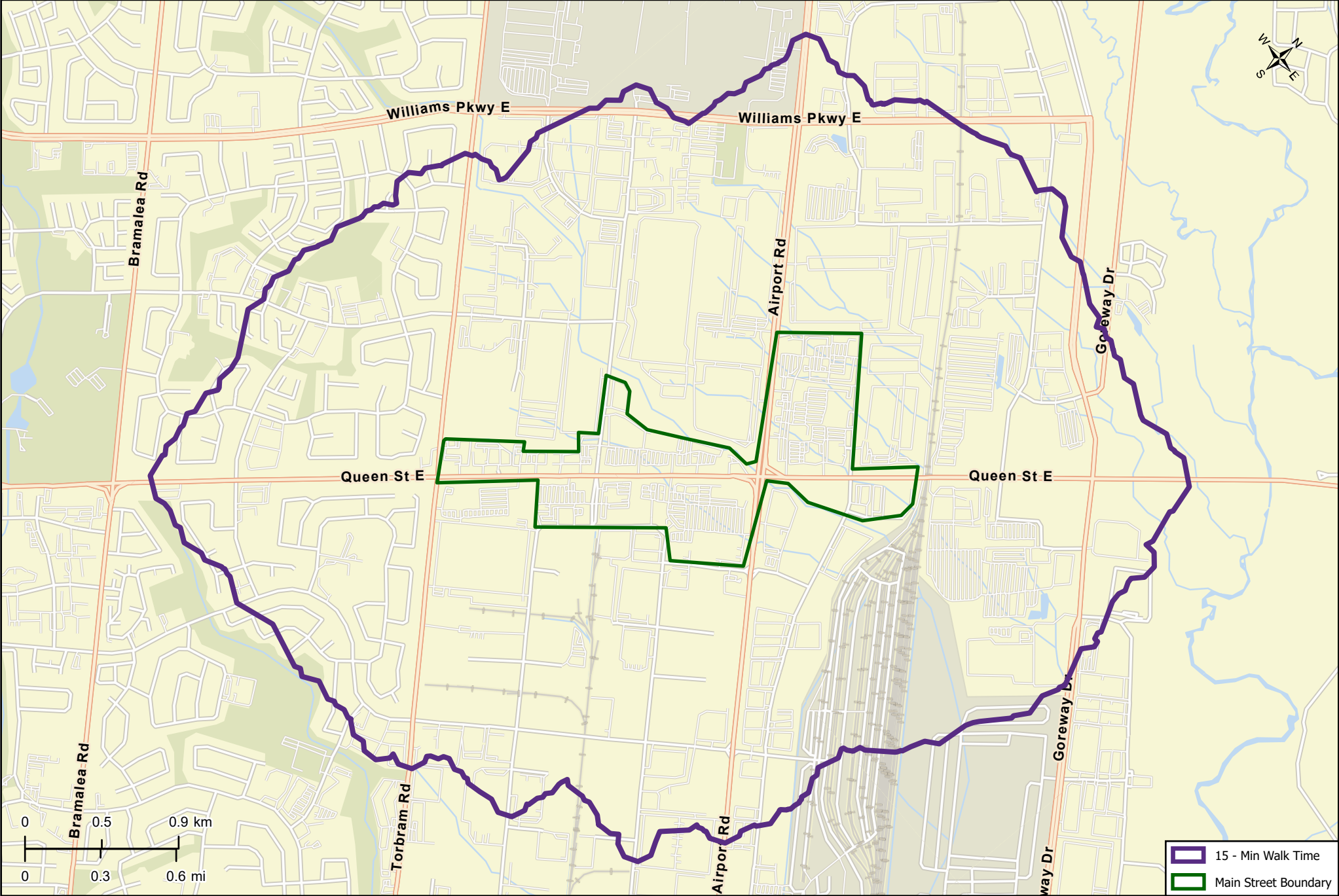
Confidential

Date: February 24, 2022

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Brampton - Queen Street (Queen and Airport)
Main Street Boundary and Trade Area



Demographics, PRIZM Profile, and Psychographics

Demographics | Population & Households

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

POPULATION

8,579

HOUSEHOLDS

2,614

MEDIAN MAINTAINER AGE

54

Index: 100

MARITAL STATUS



52.7%

Index: 91

Married/Common-Law

FAMILY STATUS*

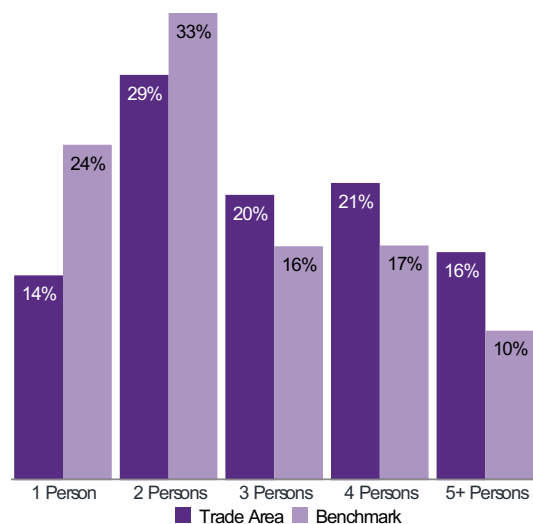


23.8%

Index: 150

Total Lone-Parent Families

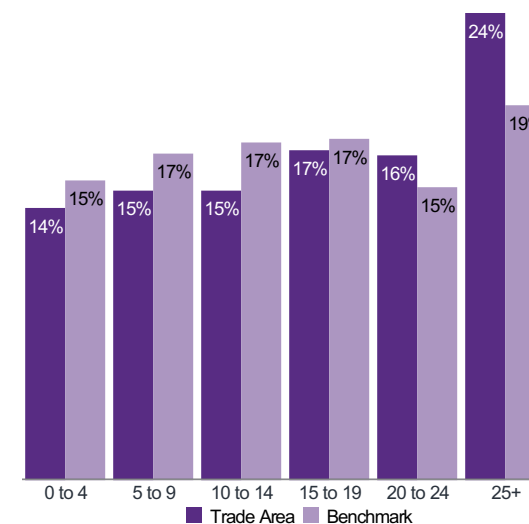
HOUSEHOLD SIZE



POPULATION BY AGE

	Count	%	Index
0 to 4	448	5.2	103
5 to 9	464	5.4	100
10 to 14	464	5.4	95
15 to 19	536	6.2	106
20 to 24	670	7.8	117
25 to 29	676	7.9	112
30 to 34	620	7.2	109
35 to 39	576	6.7	104
40 to 44	543	6.3	102
45 to 49	515	6.0	96
50 to 54	575	6.7	102
55 to 59	650	7.6	104
60 to 64	495	5.8	86
65 to 69	407	4.7	84
70 to 74	407	4.7	99
75 to 79	272	3.2	96
80 to 84	158	1.8	84
85+	104	1.2	55

AGE OF CHILDREN AT HOME



Benchmark: Southern Ontario

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*Chosen from index ranking with minimum 5% composition

Index Colours: <80 80 - 110 110+

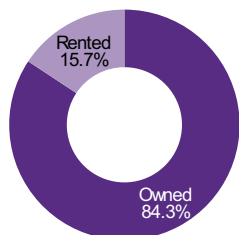
Demographics | Housing & Income

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Population: 8,579 | Households: 2,614

TENURE



STRUCTURE TYPE



Houses

83.0%

Index:107



Apartments

17.0%

Index:77

AGE OF HOUSING*

40 - 59 Years Old

% Comp:73.8 Index: 301

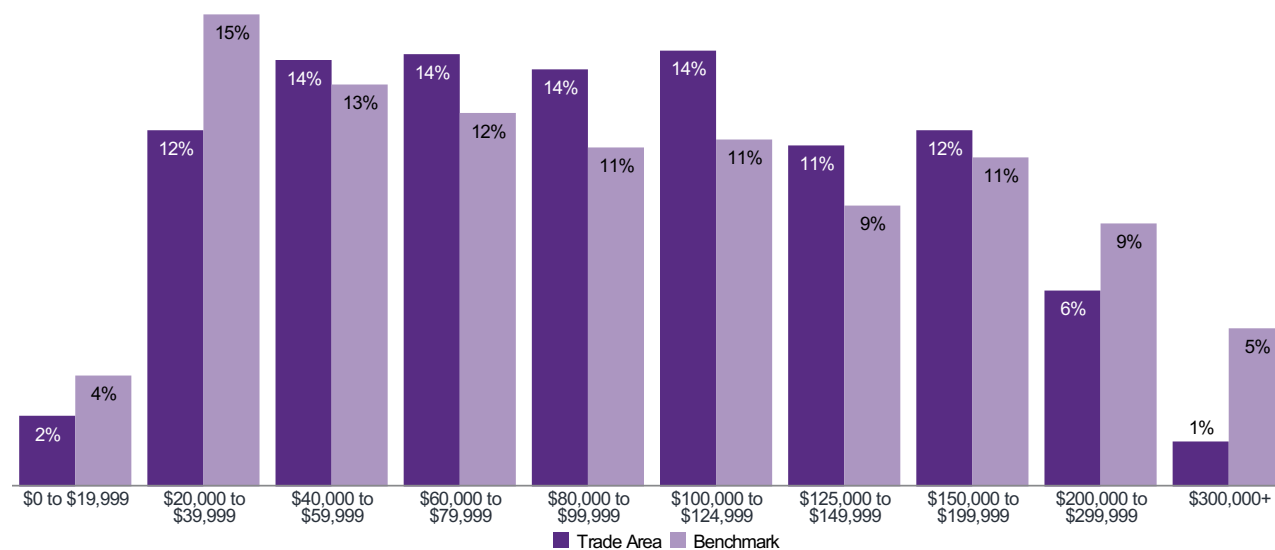
AVERAGE HOUSEHOLD INCOME



\$103,482

Index:90

HOUSEHOLD INCOME DISTRIBUTION



Benchmark: Southern Ontario

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Demographics | Education & Employment

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Population: 8,579 | Households: 2,614

EDUCATION



19.8%

Index: 74

University Degree

LABOUR FORCE PARTICIPATION



68.0%

Index: 104

Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*



35.3%

Index: 97

Travel to work by **Car (as Driver)**

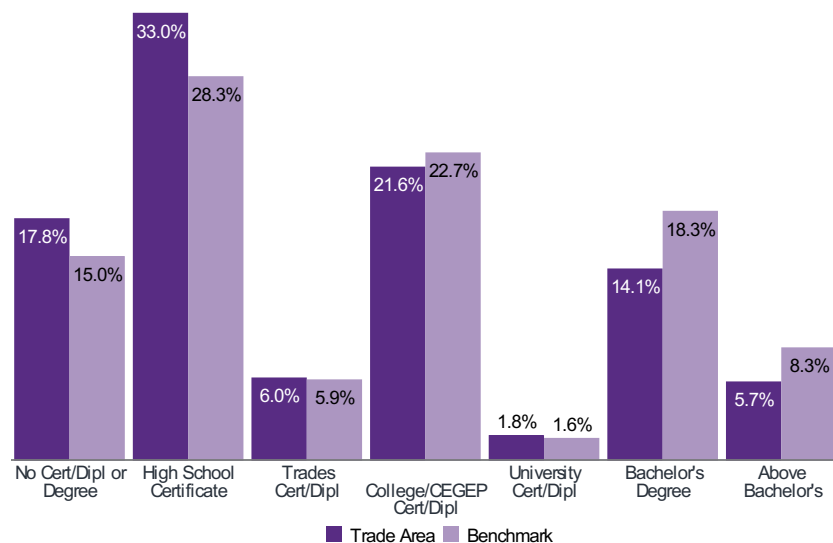


8.6%

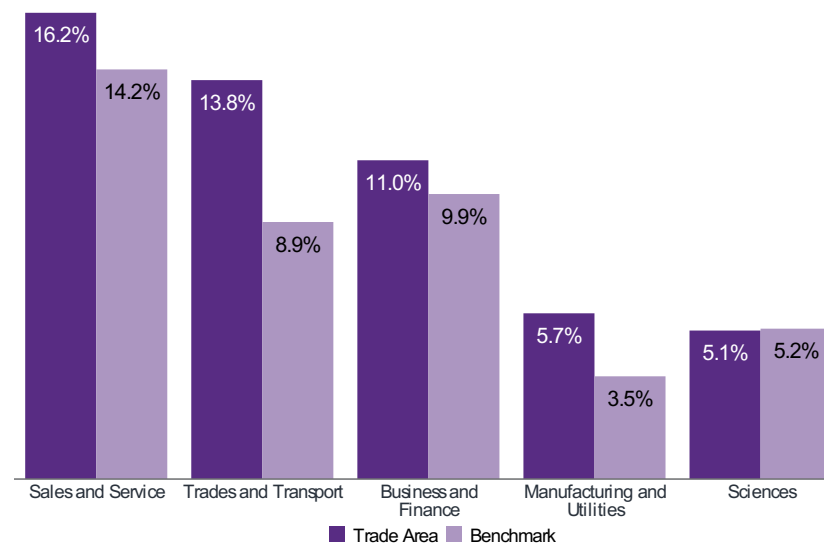
Index: 198

Travel to work by **Public Transit**

EDUCATIONAL ATTAINMENT



OCCUPATIONS: TOP 5*



Benchmark: Southern Ontario

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*Ranked by percent composition

Index Colours: <80 80 - 110 110+

Demographics | Diversity

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Population: 8,579 | Households: 2,614

ABORIGINAL IDENTITY



1.5%

Index: 65

VISIBLE MINORITY PRESENCE



58.5%

Index: 202

Belong to a
visible minority group

NON-OFFICIAL LANGUAGE



1.6%

Index: 81

No knowledge of
English or French

IMMIGRATION



42.8%

Index: 162

Born outside Canada

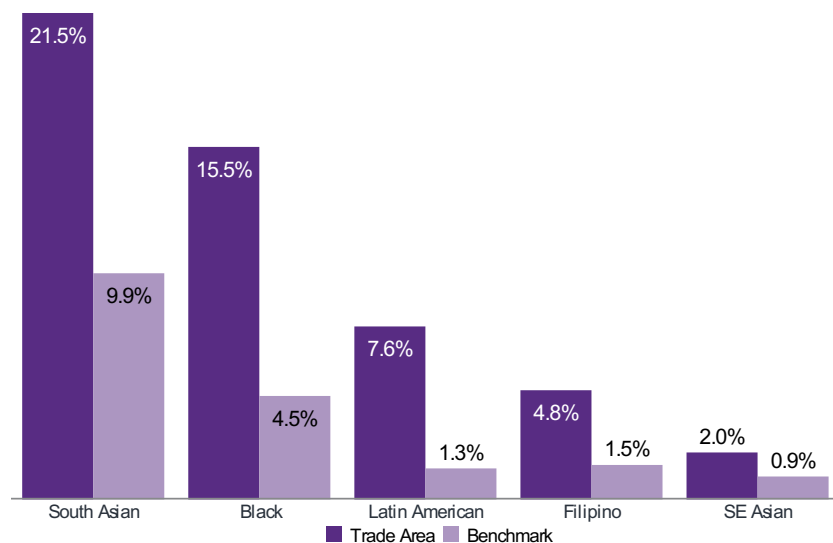
PERIOD OF IMMIGRATION*

2017 To Present

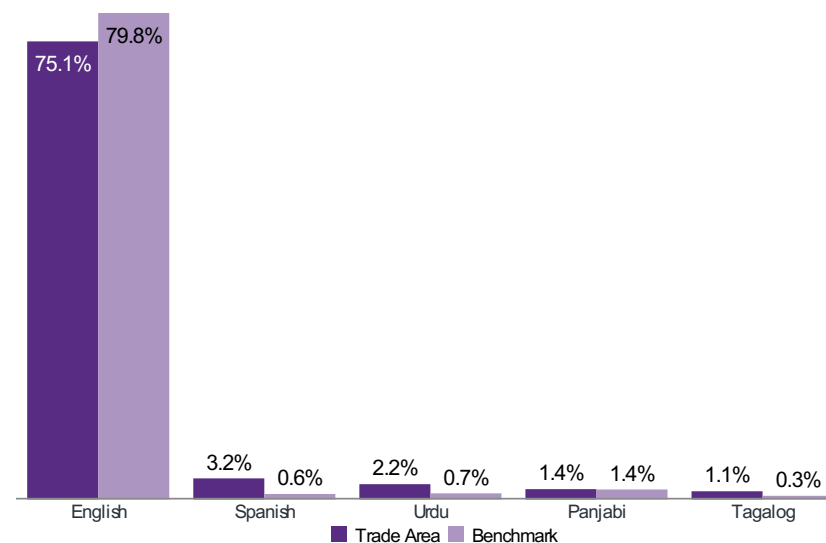
10.0%

Index: 222

VISIBLE MINORITY STATUS: TOP 5**



LANGUAGES SPOKEN AT HOME: TOP 5**



Benchmark: Southern Ontario

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*Chosen from index ranking with minimum 5% composition

**Ranked by percent composition

Index Colours: <80 80 - 110 110+

Top 5 segments represent **85.5%** of households in Brampton - Queen Street (Queen and Airport)



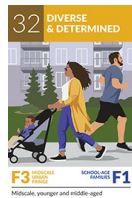
Rank: 1
Hhlds: 685
Hhld %: 26.20
% in Benchmark: 1.77
Index: 1,478

A segment encompassing long-established immigrant neighbourhoods, Metro Melting Pot has been a haven for upward-climbing newcomers for 25 years. Concentrated in Toronto and nearby Mississauga, more than half of the households contain immigrants; nearly 30 percent speak a non-official language, with Tagalog, Arabic and Spanish joining Portuguese, Italian, Cantonese and Mandarin in recent years. These neighbourhoods are diverse in more ways than cultural roots: Metro Melting Pot contains families and lone-parent households, maintainers range in age from 45 to over 75, and the housing stock is a mix of older single-detached and row houses, semis and apartment buildings. While some contain young children, many households have twenty-something children who are likely contributing to the family income. With educations ranging from grade school to university degrees, adults work at varied jobs in business, services and manufacturing. But the high housing prices—the average dwelling value of over \$525,000—contribute to only an average number of homeowners. Eager to indulge their children, many enjoy going to theme parks, professional sports games and all-inclusive resorts. Seeking to connect with others in their communities, they respond to messages that recognize their Attraction for Crowds.



Rank: 2
Hhlds: 569
Hhld %: 21.79
% in Benchmark: 1.41
Index: 1,542

Reflecting the increasing flow of immigrants beyond Toronto and Vancouver, Middle-Class Mosaic consists of middle-class homeowners and their families living in established neighbourhoods. The segment features a mix of couples, lone-parent households and larger-than-average families with children of all ages; nearly one in five is over 25. Middle-Class Mosaic is also a destination for first- and second-generation Canadians drawn to affordable, older single- and semi-detached houses. More than a third of the population are visible minorities, including Filipinos, South Asians, Arabs and blacks. Moderately educated, residents work at solid blue-collar and service sector jobs in manufacturing, transportation and the trades. And with maintainers ranging in age from 35 to 64, residents are happy with a night out at a dinner theatre, casino or casual family restaurant. To keep fit, they head to a health club or swimming pool. And they're fond of travelling to western Canada, Mexico and the U.S., visiting places like Vancouver, Las Vegas and Hawaii. While their future looks bright, they worry about the effects of technology on society, scoring high for the value Technology Anxiety.



Rank: 3
Hhlds: 406
Hhld %: 15.53
% in Benchmark: 1.96
Index: 791

The search for jobs and an affordable lifestyle helped create Diverse & Determined. Found in the urban fringe of big cities like Vancouver, Calgary, Edmonton and Ottawa, this segment contains a mix of younger singles and middle-aged families, including a disproportionate number of lone-parent households. Almost half of these households have moved into the area in the last five years. Over a third of residents identify as a visible minority—typically South Asian, black, Filipino, Arab or Latin American—most having arrived since 2001. Drawn to the less expensive housing and less intense city living, Diverse & Determined residents typically live in low-rise apartments or row houses; nearly two-thirds live in condominiums. With educations ranging from high school to university, the adults here earn midscale incomes from various jobs in manufacturing, remediation services, business and the trades. Almost half the households are without children, meaning many can devote more of their discretionary income to leisure activities. Residents score high for going to casinos, sports bars, nightclubs and sporting events. Strong on the value Ostentatious Consumption, they try to impress others by acquiring objects that convey affluence.



Rank: 4
Hhlds: 322
Hhld %: 12.32
% in Benchmark: 4.40
Index: 280

Mid-City Mellow epitomizes a traditional view of the Canadian Dream: owning a home in an attractive setting while building a comfortable nest egg. In this segment, nearly 90 percent of members own single-detached houses, which typically were built between 1960 and 1990. These older and mature households enjoy upper-middle incomes and well-established neighbourhoods in large cities like Winnipeg, Edmonton, Hamilton and Toronto. With most maintainers over the age of 55, Mid-City Mellow is a mixed group, a collection of both older couples and middle-aged families raising older children. Few segments have a lower five-year mobility rate. Most households contain third-plus-generation Canadians, though there's an above-average concentration of second-generation Canadians and those whose mother tongue is Italian, Portuguese, Polish or Ukrainian. With their high school and college educations, those still in the labour force earn solid paycheques from a mix of white collar, blue collar and service sector jobs. The retirees and soon-to-be retirees here have the time to enjoy sporting events such as horse racing, hockey, baseball and football games. Many book cruises, casino junkets, ski trips and cultural tours as they believe that other cultures have a great deal to teach us (Culture Sampling).



Rank: 5
Hhlds: 252
Hhld %: 9.63
% in Benchmark: 3.88
Index: 248

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.

Psychographics | SocialValues Overview

Trade Area: Brampton - Queen Street (Queen and Airport)



Strong Values

Values	Index
Joy of Consumption	120
Interest in the Unexplained	119
Fatalism	118
Fear of Violence	115
Personal Expression	115
Pursuit of Originality	115
Advertising as Stimulus	114
Personal Creativity	113
Sensualism	113
Sexism	113



Descriptions | Top 3 Strong Values

Joy of Consumption

Intense gratification through the purchase of consumer goods (rather than basic necessities). Enjoying consumption for the pleasure of consumption. People who are strong on this construct are often more excited by the act of buying than by the use of the products they buy.

Interest in the Unexplained

Tendency to reject the assumption that all valid knowledge must be logical, rational or scientific in favour of an acceptance of beliefs or phenomena that remain mysterious or unexplained by modern science.

Fatalism

The feeling that there are forces beyond one's immediate control preventing one from being in control, and being resigned to not being able to organize and control the direction of one's life or future. Lack of belief in one's basic ability to effect change and control one's life.



Weak Values

Values	Index
Sexual Permissiveness	78
Attraction to Nature	82
Effort Toward Health	83
Flexible Families	83
Ecological Concern	88
Cultural Assimilation	89
Primacy of Environmental Protection	90
Duty	91
Financial Concern Regarding the Future	91
Rejection of Orderliness	91



Descriptions | Top 3 Weak Values

Sexual Permissiveness

A tendency to be sexually permissive regarding oneself and others. Fidelity within marriage or between partners and the prohibition of premarital sex are of little importance for people scoring high on this construct.

Attraction to Nature

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

Effort Toward Health

The commitment to focus on diet, exercise and healthy living in order to feel better and have a healthy, wholesome lifestyle. A willingness to transform one's lifestyle through exercise and radical changes to diet.

Financial and Expenditure Overview

Financial | WealthScapes Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

WealthScapes Households: 2,615

INCOME*

Household Income

\$ 104,664

Index: 90

Household Disposable Income

\$ 86,525

Index: 95

Household Discretionary Income

\$ 59,770

Index: 93

Annual RRSP Contributions

\$ 2,135

Index: 60

WEALTH*



Net Worth

% Holders

99.8% Index: 100

Balance

\$532,814

Index: 72

ASSETS*



Savings

% Holders

95.1% Index: 100

Balance

\$41,123

Index: 54



Investments

% Holders

54.4% Index: 91

Balance

\$158,119

Index: 47



Unlisted Shares

% Holders

8.7% Index: 70

Balance

\$66,597

Index: 21



Real Estate

% Holders

85.5% Index: 112

Balance

\$692,001

Index: 92



Liquid Assets

% Holders

97.9% Index: 100

Balance

\$148,976

Index: 45

DEBT*



Consumer Debt

% Holders

90.5% Index: 100

Balance

\$72,968

Index: 110



Mortgage Debt

% Holders

56.3% Index: 121

Balance

\$257,801

Index: 86

FINANCIAL RATIO



Debt:Asset

% Holders

0.28% Index: 134

Benchmark: Southern Ontario

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% Holders represent where customers are found.

*Average values per holding household as at December 31, 2020.

Index Colours: <80 80 - 110 110+

Trade Area: Brampton - Queen Street (Queen and Airport)

WealthScapes Households: 2,615

FINANCIAL RATIOS*



Debt: Asset

0.28

Index: 134



Debt: Liquid Assets

1.45

Index: 236



Consumer Debt - Discr. Income

1.11

Index: 118



Savings - Investments

0.70

Index: 116



Pension - Non-Pension Assets

0.18

Index: 82



Real Estate Assets - Liq. Assets

4.06

Index: 231



Mortgage - Real Estate Assets

0.25

Index: 101



Mortgage - Consumer Debt

2.20

Index: 96

Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

Expenditures | HouseholdSpend - Annual Expenditure Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Households: 2,614

Total Aggregate Current Consumption: \$194,860,828

Average Current Consumption

\$74,545

Index 91

Average Household Income










\$103,627

Index 90

Average Disposable Income

\$84,938

Index 95

 <p>Shelter</p> <p>Avg. Dollars/Household \$19,584 Index 93</p> <p>Pct. of Total Expenditure 26.3% Index 102</p>	 <p>Food</p> <p>Avg. Dollars/Household \$12,179 Index 95</p> <p>Pct. of Total Expenditure 16.3% Index 104</p>	 <p>Transportation</p> <p>Avg. Dollars/Household \$11,957 Index 87</p> <p>Pct. of Total Expenditure 16.0% Index 95</p>
 <p>Household Operation</p> <p>Avg. Dollars/Household \$5,199 Index 91</p> <p>Pct. of Total Expenditure 7.0% Index 99</p>	 <p>Health Care</p> <p>Avg. Dollars/Household \$4,799 Index 88</p> <p>Pct. of Total Expenditure 6.4% Index 96</p>	 <p>Recreation</p> <p>Avg. Dollars/Household \$4,220 Index 88</p> <p>Pct. of Total Expenditure 5.7% Index 97</p>
 <p>Household Furnishings</p> <p>Avg. Dollars/Household \$3,293 Index 83</p> <p>Pct. of Total Expenditure 4.4% Index 91</p>	 <p>Clothing</p> <p>Avg. Dollars/Household \$3,212 Index 97</p> <p>Pct. of Total Expenditure 4.3% Index 106</p>	 <p>Tobacco and Alcohol</p> <p>Avg. Dollars/Household \$2,882 Index 81</p> <p>Pct. of Total Expenditure 3.9% Index 89</p>

Benchmark: Southern Ontario

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Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure.
Benchmark used for Index calculations.

Index Colours:	<80	80 - 110	110+
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Expenditures | Foodspend - Annual Household Expenditure Overview









ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Households: 2,614

Average Household Income	Average Food Expenditure	Average Spend on Food from Restaurants	Average Spend on Food from Stores
\$103,627	\$12,179	\$3,204	\$8,974
Index 90	Index 95	Index 79	Index 102

Total Aggregate Food Expenditure: \$ 31,834,670

 Bakery Avg. Dollars/Household \$862 Index 99 Pct. of Total Expenditure 9.6% Index 96	 Cereal Products Avg. Dollars/Household \$526 Index 103 Pct. of Total Expenditure 5.9% Index 101	 Fruit and nuts Avg. Dollars/Household \$1,169 Index 107 Pct. of Total Expenditure 13.0% Index 104
 Vegetables Avg. Dollars/Household \$971 Index 105 Pct. of Total Expenditure 10.8% Index 102	 Dairy products & Eggs Avg. Dollars/Household \$1,215 Index 95 Pct. of Total Expenditure 13.5% Index 93	 Meat Avg. Dollars/Household \$1,683 Index 107 Pct. of Total Expenditure 18.8% Index 104
 Fish & Seafood Avg. Dollars/Household \$410 Index 140 Pct. of Total Expenditure 4.6% Index 136	 Beverages & Other Food Avg. Dollars/Household \$2,140 Index 97 Pct. of Total Expenditure 23.8% Index 95	

Benchmark: Southern Ontario

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Displaying the top FoodSpend categories of expenditure on food purchased from stores.
Benchmark used for Index calculations.

Index Colours:	<80	80 - 110	110+
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Post COVID-19 Activities

Trade Area: Brampton - Queen Street (Queen and Airport)

Household Population 14+: 7,308

Activities Look Forward To Doing

	%	Base %	Index
Socializing			
Dating	10.4	11.0	95
Going to restaurants, bars or night clubs	52.1	55.1	95
Having physical Contact with family and friends	49.5	57.7	86
Participating in group activities	34.1	38.7	88
Partying	16.6	15.8	105
Seeing family and friends in person	59.0	62.8	94
Entertainment			
Attending events, festivals or concerts	37.7	42.9	88
Attending sports events (excludes professional sports)	19.1	18.2	105
Attending to professional sports events or games	22.0	25.4	87
Going to the movies	47.1	45.7	103
Movement & Travel			
Driving more	16.4	16.1	102
Shopping in-store	47.1	42.9	110
Spending time outdoors	33.1	32.5	102
Travelling outside of Canada/ abroad	49.1	53.2	92
Travelling within Canada	46.3	49.9	93
Using public transit	20.0	13.7	146
Personal			
Getting back to old habits	39.4	36.2	109
Going to a salon, barber shop or spa	36.9	33.7	109
Going to the gym	25.1	22.6	111
Education/Work			
Children going back to school	18.0	20.3	89
Going back to work	17.7	17.6	101
Other			
Not Stated	0.7	0.6	125

Benchmark: Southern Ontario

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(Base used for Index calculations)

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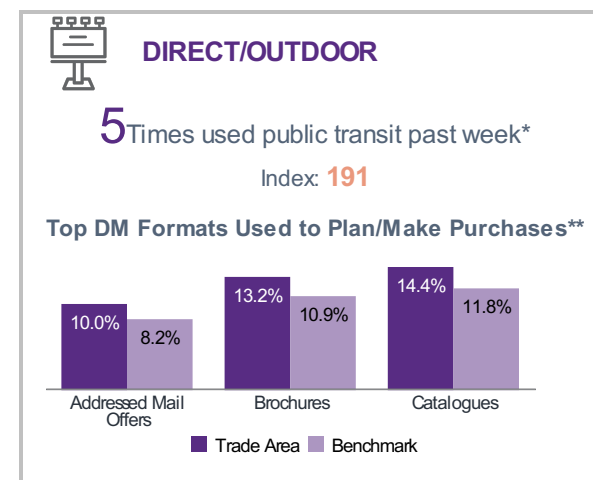
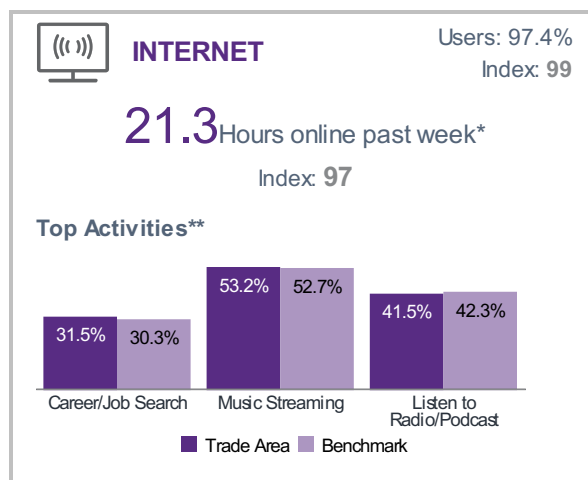
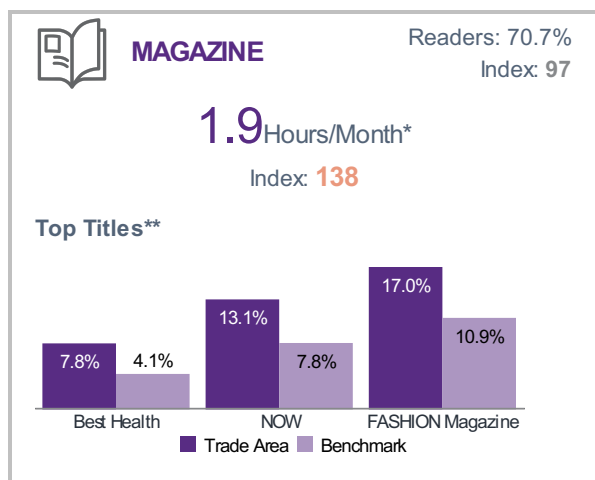
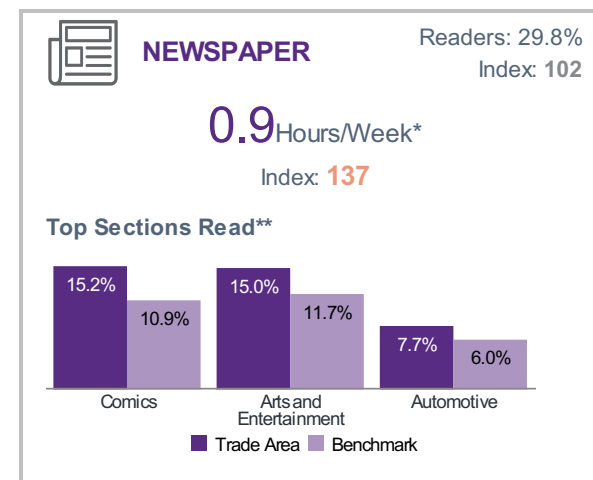
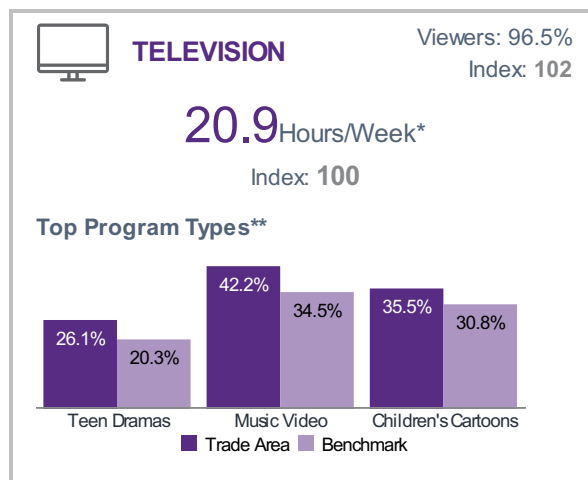
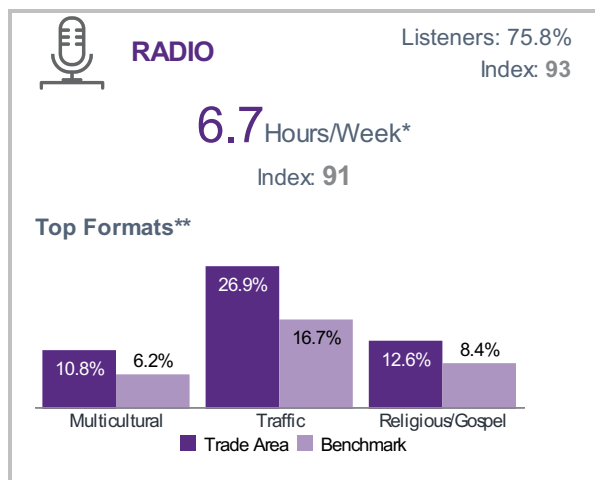
Media and Social Media Overview

Behavioural | Media Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Household Population 14+: 7,308



Benchmark: Southern Ontario

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* Consumption values based to variable's incidence count.

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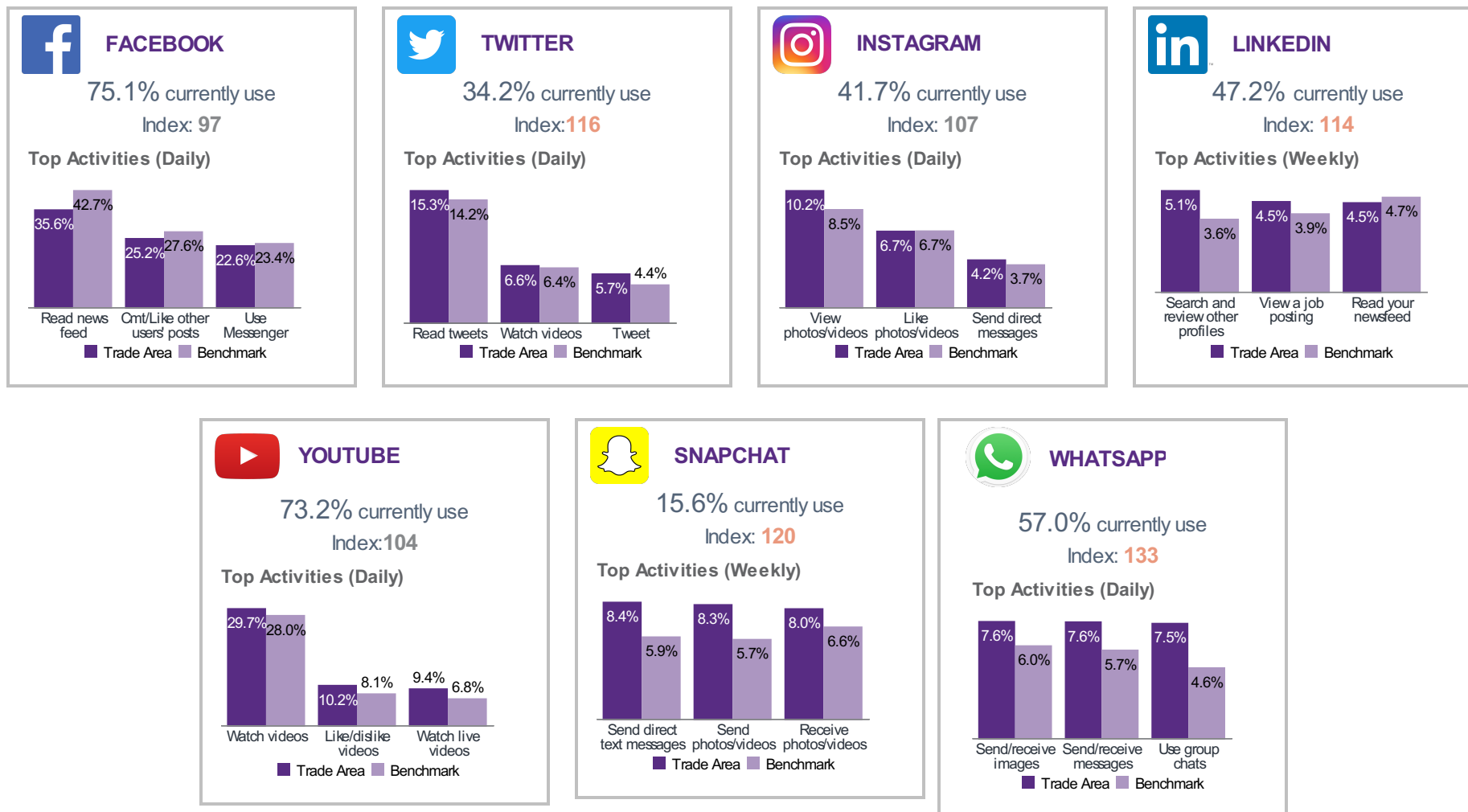
Index Colours: <80 80 - 110 110+

Opticks Social | Social Media Activities

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Household Population 18+: 6,892



Benchmark: Southern Ontario

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(<https://en.environicsanalytics.ca/Envision/About/1/2021>)

Chosen and ranked by percent composition

(!) Indicates variables with low sample size. Please analyze with discretion

Index Colours: <80 80 - 110 110+

Opticks Social | Social Media Usage

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Household Population 18+: 6,892

FRIENDS IN ALL SM NETWORKS



32.5%

Index:92

0-49 friends

FREQUENCY OF USE (DAILY)



48.2%

Index:86

Facebook

BRAND INTERACTION



34.2%

Index:99

Like brand on Facebook

NO. OF BRANDS INTERACTED

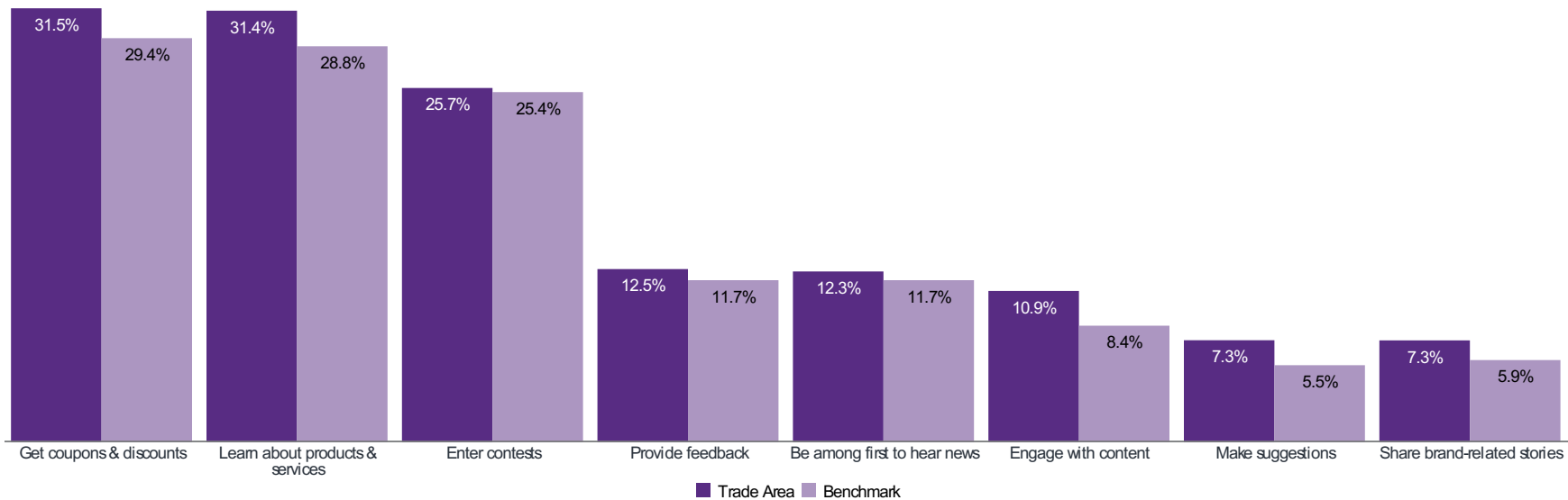


31.9%

Index:104

2-5 brands

REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark: Southern Ontario

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Chosen and ranked by percent composition

Index Colours:	<80	80 - 110	110+
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Online Shopping Attitudes and Behaviours

Opticks eShopper | Online Shopping Attitudes

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892



Retail companies should not be allowed to own or share my personal info

% Comp 85.3 Index 97



I am likely to shop online via my mobile device, provided the process is easy

% Comp 51.6 Index 106



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes

% Comp 83.1 Index 99



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 47.1 Index 115



I use my mobile device to find retail locations that sell products I am looking to buy

% Comp 58.7 Index 104



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 36.0 Index 120

Benchmark: Southern Ontario

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Ranked by percent composition.

Index Colours:	<80	80 - 110	110+
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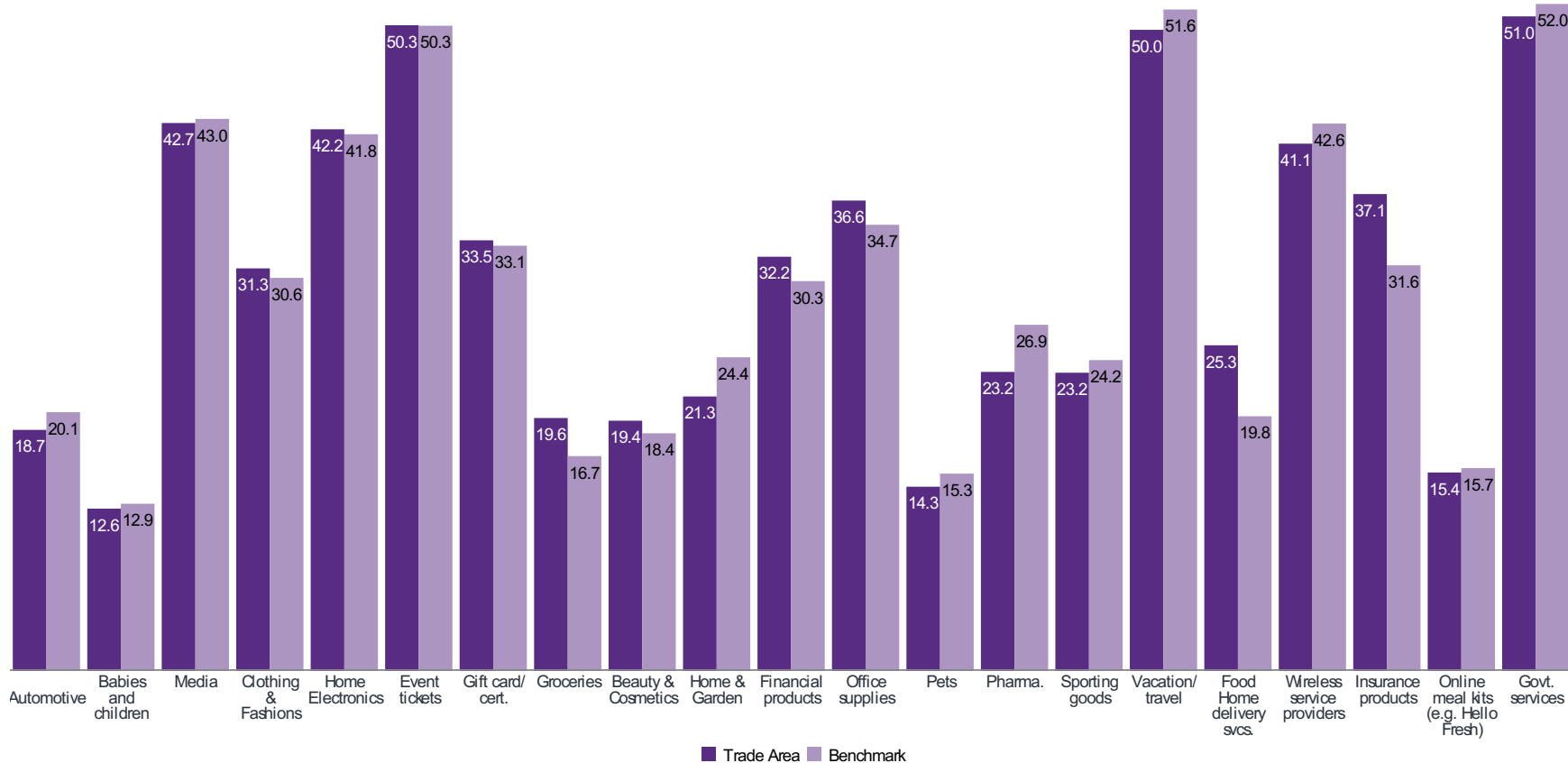
Opticks eShopper | Purchase Preference by Category

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

ONLINE PURCHASE PREFERENCE BY CATEGORY - VIA COMPUTER (%)



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+
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Opticks eShopper | Clothing & Fashions Deep Dive

ENVIRONICS
ANALYTICS

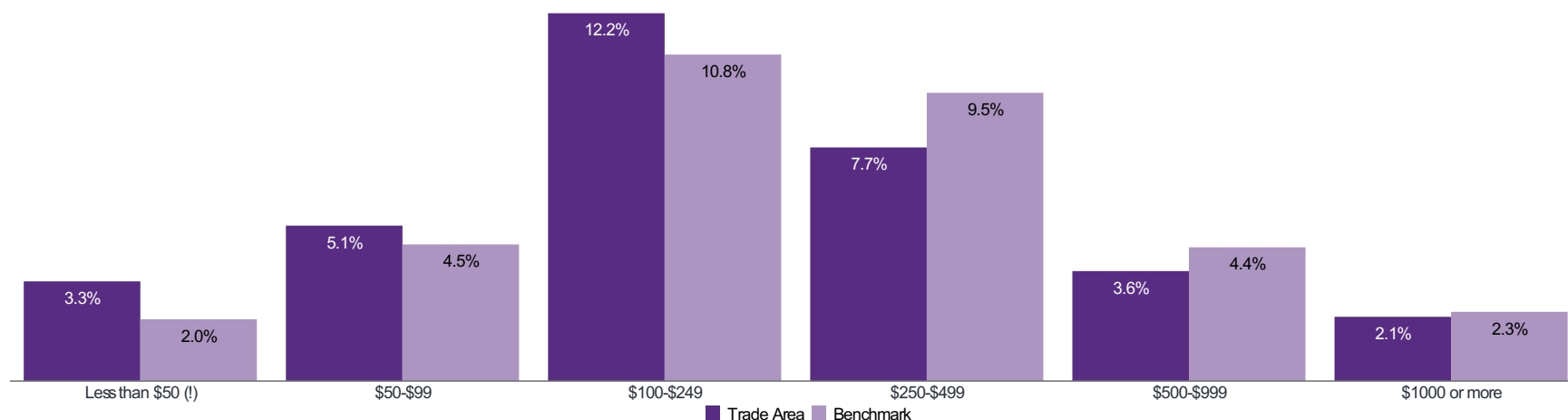
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	59.8% Index:97	38.5% Index:104	14.3% Index:116	4.6% Index:145
Purchase preference	75.1% Index:100	31.3% Index:102	10.6% Index:108	4.2% Index:164
Customer Service	58.6% Index:95	19.3% Index:108	8.0% Index:139	20.7% Index:95

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Home Electronics & Computers Deep Dive

ENVIRONICS
ANALYTICS

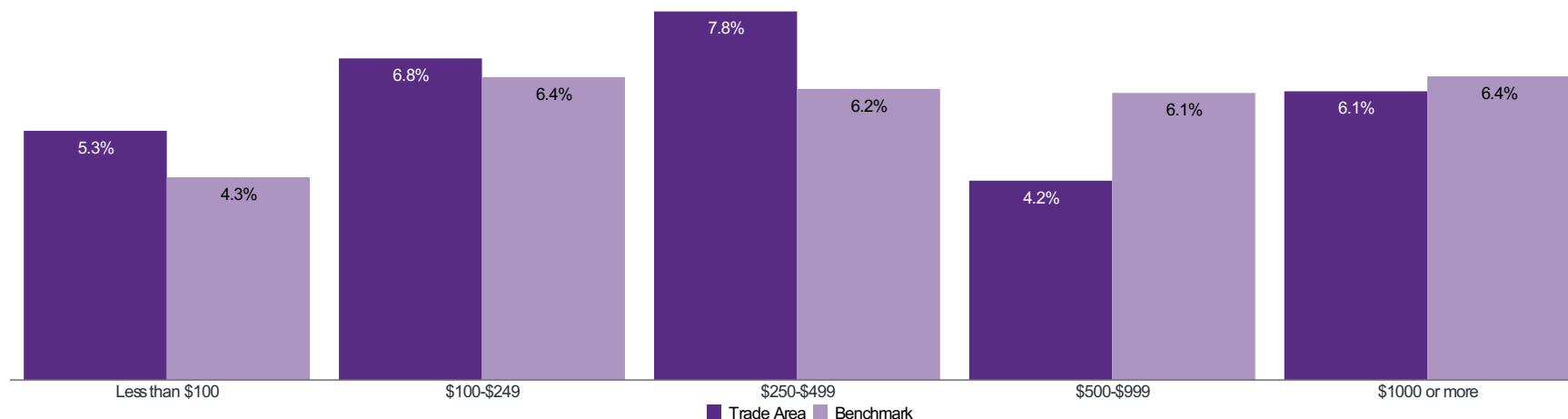
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	50.8% Index: 101	50.4% Index: 92	17.0% Index: 109	10.2% Index: 124
Purchase preference	64.5% Index: 94	42.2% Index: 101	13.6% Index: 124	8.7% Index: 135
Customer Service	54.3% Index: 96	25.8% Index: 104	10.0% Index: 136	32.9% Index: 89

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.


Index Colours: <80 80 - 110 110+

Opticks eShopper | Gift Cards Deep Dive

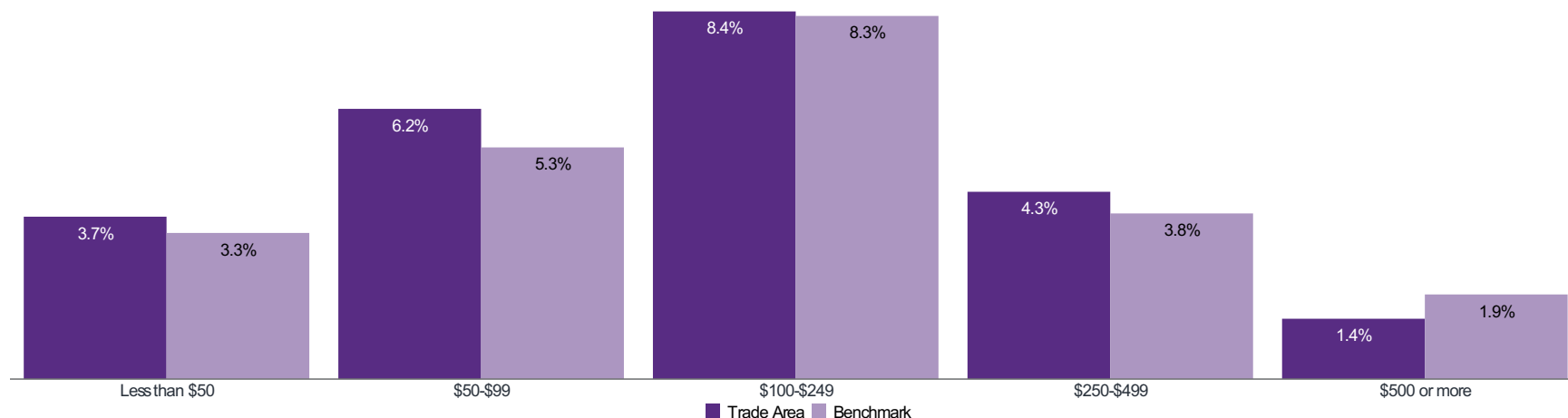
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	46.6% Index:98	34.4% Index:98	13.7% Index:124	3.7% Index:103
Purchase preference	56.1% Index:93	33.5% Index:101	12.4% Index:142	3.3% Index:108
Customer Service	38.3% Index:90	22.0% Index:107	7.7% Index:126	28.5% Index:103

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Groceries Deep Dive

ENVIRONICS
ANALYTICS

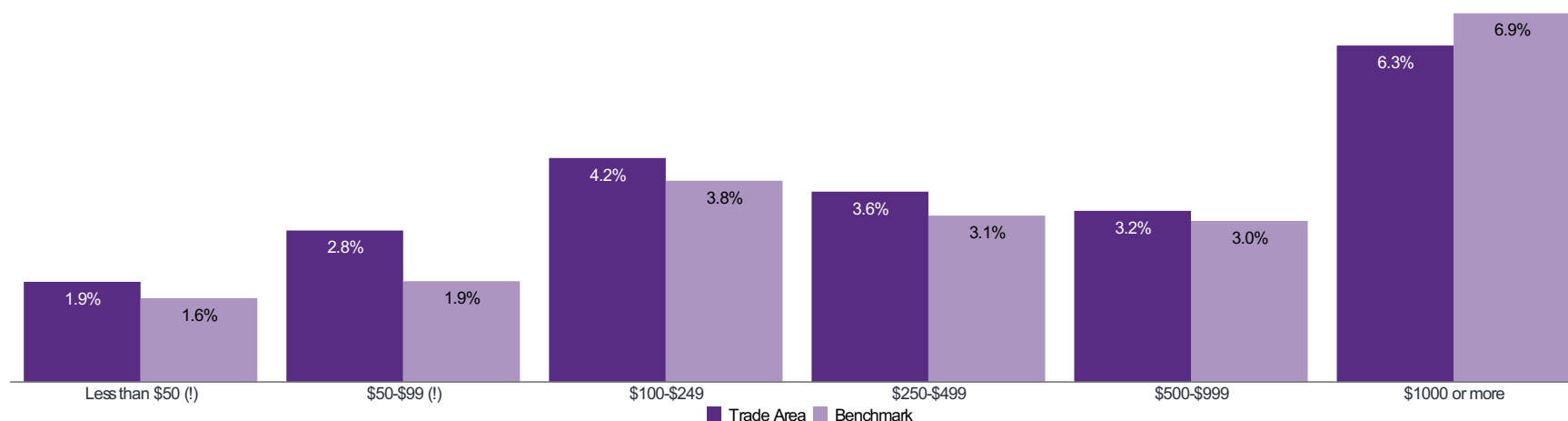
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	70.1% Index:97	26.5% Index:107	14.8% Index:134	2.5% Index:91
Purchase preference	80.4% Index:96	19.6% Index:118	10.2% Index:163	3.5% Index:145
Customer Service	66.2% Index:95	15.6% Index:136	6.4% Index:161	19.5% Index:104

AMOUNT SPENT [PST 12 MTHS]



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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Beauty & Cosmetics Deep Dive

ENVIRONICS
ANALYTICS

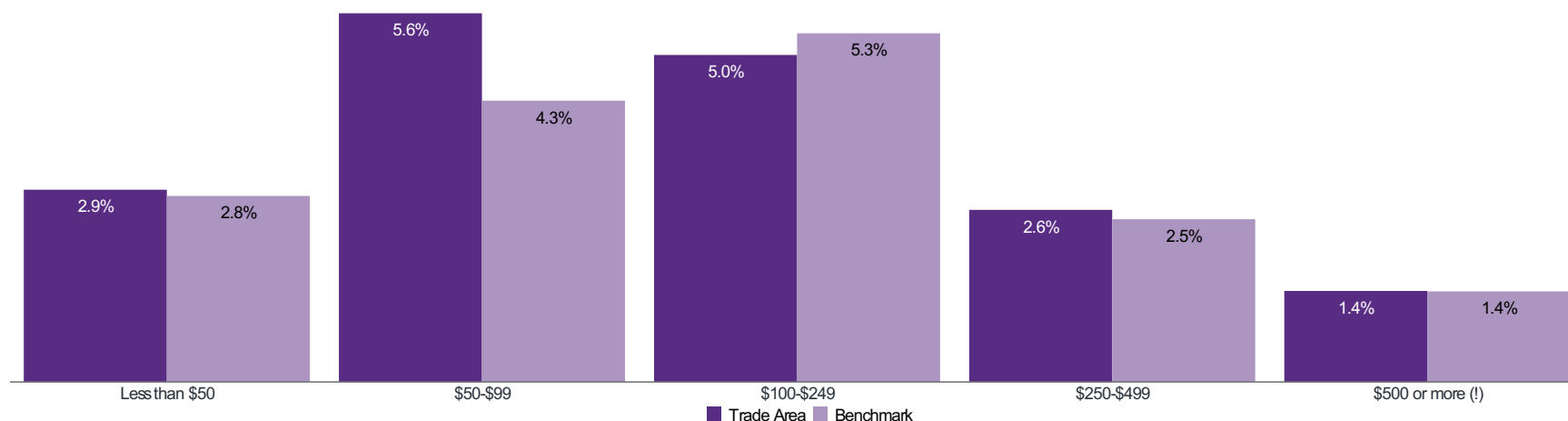
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	36.2% Index:102	23.7% Index:107	10.5% Index:130	3.5% Index:123
Purchase preference	46.2% Index:100	19.4% Index:105	8.2% Index:128	3.0% Index:130
Customer Service	34.6% Index:95	13.4% Index:107	6.9% Index:160	16.5% Index:113

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Home & Garden Deep Dive

ENVIRONICS
ANALYTICS

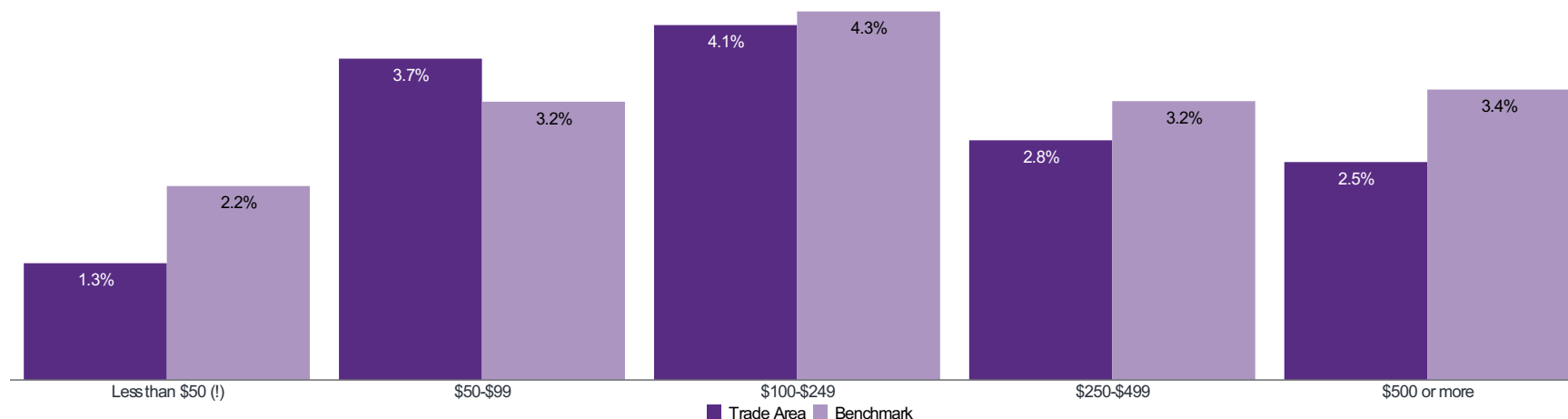
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	52.4% Index:101	36.1% Index:95	13.3% Index:117	4.8% Index:84
Purchase preference	67.4% Index:99	21.3% Index:87	9.8% Index:140	3.6% Index:101
Customer Service	51.3% Index:95	16.1% Index:101	8.0% Index:168	23.1% Index:101

AMOUNT SPENT [PST 12 MTHS]



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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Sporting Goods Deep Dive

ENVIRONICS
ANALYTICS

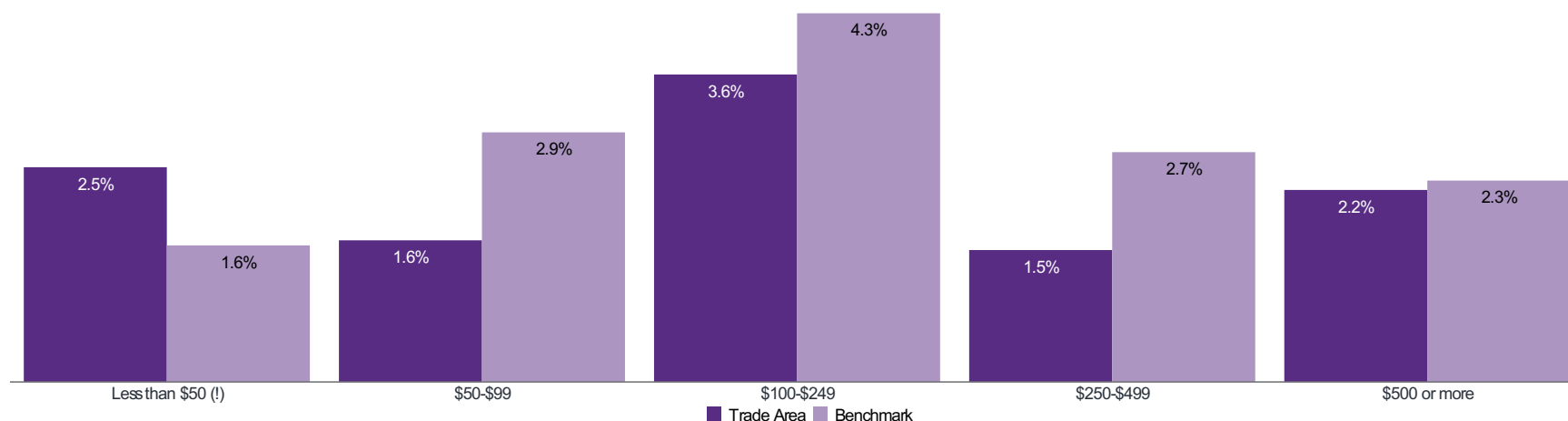
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	36.8% Index:94	31.5% Index:98	10.6% Index:101	4.2% Index:106
Purchase preference	48.3% Index:93	23.2% Index:96	8.2% Index:109	3.8% Index:126
Customer Service	39.6% Index:95	17.6% Index:116	8.1% Index:157	18.3% Index:90

AMOUNT SPENT [PST 12 MTHS]



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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Vacation/Travel Deep Dive

ENVIRONICS
ANALYTICS

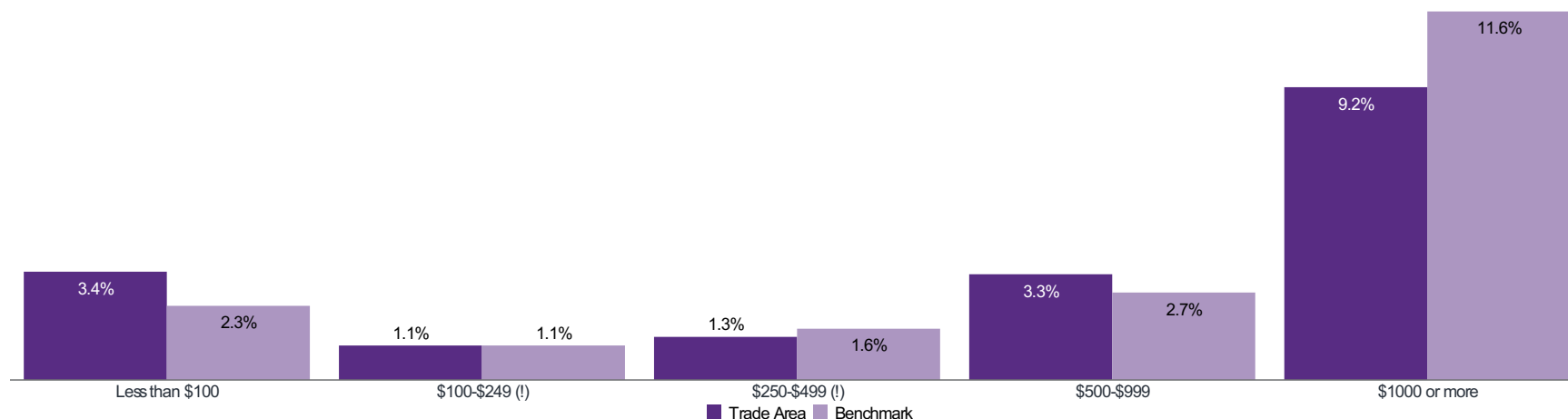
Trade Area: Brampton - Queen Street (Queen and Airport)

Total Household Population 18+: 6,892

BEHAVIOURAL PREFERENCES BY CHANNEL

 VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	22.2% Index:108	57.2% Index:99	16.0% Index:107	18.3% Index:114
Purchase preference	27.0% Index:94	50.0% Index:97	9.8% Index:104	19.8% Index:110
Customer Service	28.6% Index:98	28.2% Index:103	8.7% Index:126	41.9% Index:96

AMOUNT SPENT [PST 12 MTHS]



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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+

Store Loyalty

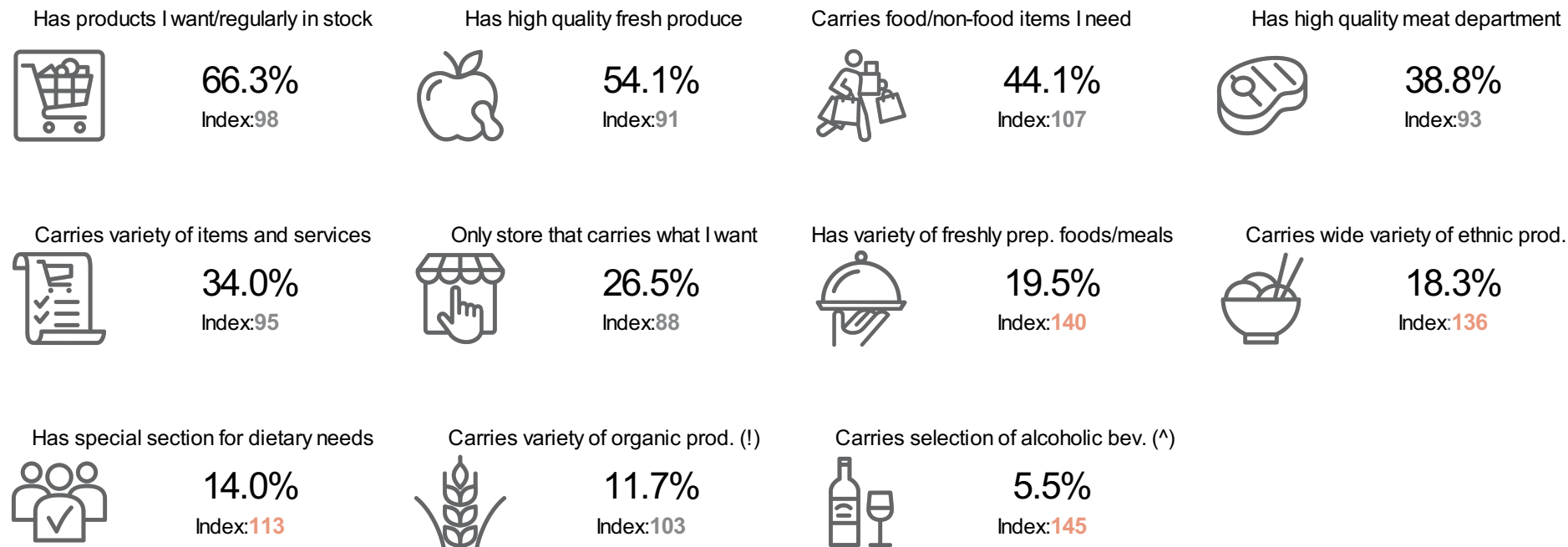
ShopperChoice | Store Loyalty - Assortment / Product Quality

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Households: 2,614

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL ASSORTMENT / PRODUCT QUALITY



Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+
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ShopperChoice | Store Loyalty - Shopping Experience

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Households: 2,614

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL CONVENIENCE / SHOPPING EXPERIENCE

Convenient location for me



61.6%

Index: 103

Easy to get in and get out quickly



45.7%

Index: 106

Organized layout makes it easy to shop



39.7%

Index: 96

Short checkout lines/fast checkout



39.1%

Index: 110

Has extended hours



33.4%

Index: 121

Staff are friendly and knowledgeable



31.0%

Index: 92

I like the store ambiance



19.7%

Index: 99

Has self-checkout



17.8%

Index: 130

Offers an online shopping option (!)



13.1%

Index: 148

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+
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ShopperChoice | Store Loyalty - Price and Promo

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Queen Street (Queen and Airport)

Households: 2,614

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL PRICE AND PROMO

Store has great sales and promotions



67.1%

Index: 100

Discover good value when shopping



66.7%

Index: 101

Store has the lowest prices overall



58.3%

Index: 101

Store has a customer loyalty card program



46.8%

Index: 94

Has loyalty prog. app and offers pers. promos



28.3%

Index: 96

I'm loyal to their store brands



23.2%

Index: 101

OUT OF STOCK ITEM

	% Base	% Pen	Index
Psychographics - Shopping Preferences			
Postpone the purchase	38.3	40.2	0.1 95
Leave the store and buy it elsewhere	30.6	30.9	0.1 99
Purchase another brand	23.2	21.2	0.1 109
Purchase another size or variety of the same brand (!)	8.0	7.7	0.1 103

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+
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Main Street Visitors

2019 Brampton - Queen Street Queen and Airport Visitors by Top 10 Census Subdivisions
Compared to Total Household Population 15+
Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2019				Summer 2019				Fall 2019				Winter 2019				Full Year 2019			
		#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	829,067	100%	4.30%	100	829,669	100%	4.30%	100	706,157	100%	3.66%	100	735,245	100%	3.81%	100	1,179,538	100%	6.11%	100
3521010	Brampton, ON (CY)	596,084	3.09%	359,969	43.42%	60.39%	1406	352,934	42.54%	59.21%	1378	319,185	45.20%	53.55%	1464	333,642	45.38%	55.97%	1469	410,799	34.83%	68.92%	1128
3520005	Toronto, ON (C)	2,568,898	13.31%	125,328	15.12%	4.88%	114	131,591	15.86%	5.12%	119	105,868	14.99%	4.12%	113	103,324	14.05%	4.02%	106	205,588	17.43%	8.00%	131
3521005	Mississauga, ON (CY)	642,951	3.33%	81,494	9.83%	12.67%	295	82,020	9.89%	12.76%	297	70,463	9.98%	10.96%	300	69,887	9.51%	10.87%	285	121,477	10.30%	18.89%	309
3519028	Vaughan, ON (CY)	264,447	1.37%	40,635	4.90%	15.37%	358	38,743	4.67%	14.65%	341	31,845	4.51%	12.04%	329	34,086	4.64%	12.89%	338	59,056	5.01%	22.33%	365
3521024	Caledon, ON (T)	68,255	0.35%	26,389	3.18%	38.66%	900	25,649	3.09%	37.58%	874	24,581	3.48%	36.01%	984	23,086	3.14%	33.82%	888	33,933	2.88%	49.72%	814
3519036	Markham, ON (CY)	301,247	1.56%	13,957	1.68%	4.63%	108	12,789	1.54%	4.25%	99	11,237	1.59%	3.73%	102	10,377	1.41%	3.44%	90	22,412	1.90%	7.44%	122
3525005	Hamilton, ON (C)	483,265	2.50%	9,769	1.18%	2.02%	47	11,403	1.37%	2.36%	55	8,435	1.19%	1.75%	48	9,552	1.30%	1.98%	52	19,999	1.70%	4.14%	68
3519038	Richmond Hill, ON (T)	181,750	0.94%	9,394	1.13%	5.17%	120	10,274	1.24%	5.65%	132	7,537	1.07%	4.15%	113	8,169	1.11%	4.49%	118	16,666	1.41%	9.17%	150
3524009	Milton, ON (T)	106,330	0.55%	9,760	1.18%	9.18%	214	9,350	1.13%	8.79%	205	7,684	1.09%	7.23%	198	8,765	1.19%	8.24%	216	15,803	1.34%	14.86%	243
3524001	Oakville, ON (T)	174,424	0.90%	7,980	0.96%	4.58%	107	7,634	0.92%	4.38%	102	5,661	0.80%	3.25%	89	6,777	0.92%	3.89%	102	13,050	1.11%	7.48%	122

Index Legend	Under 80	110 to 119	120 to 149	Over 150
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2019 Brampton - Queen Street Queen and Airport Visitors Within Trade Area
Compared to Total Household Population 15+
Benchmark: 15 min trade area

Total Household Population 15+	Spring 2019 Visitors		Summer 2019 Visitors		Fall 2019 Visitors		Winter 2019 Visitors		Full Year 2019 Visitors	
	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
7,193	8,570	119.1	8,264	114.9	8,289	115.2	8,184	113.8	9,095	126.4

2019 Brampton - Queen Street Queen and Airport Visitors Within vs Outside Trade Area
Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	1,201,403	9,095	0.8	1,192,308	99.2

2020 Brampton - Queen Street Queen and Airport Visitors by Top 10 Census Subdivisions

Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2020				Summer 2020				Fall 2020				Winter 2020				Full Year 2020			
		#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
Total		19,302,713	100%	451,607	100%	2.34%	100	616,660	100%	3.19%	100	554,099	100%	2.87%	100	563,782	100%	2.92%	100	887,292	100%	4.60%	100
3521010	Brampton, ON (CY)	596,084	3.09%	223,941	49.59%	37.57%	1606	281,854	45.71%	47.28%	1480	269,798	48.69%	45.26%	1577	264,129	46.85%	44.31%	1517	334,182	37.66%	56.06%	1220
3520005	Toronto, ON (C)	2,568,898	13.31%	62,029	13.74%	2.41%	103	93,686	15.19%	3.65%	114	78,303	14.13%	3.05%	106	79,473	14.10%	3.09%	106	152,567	17.19%	5.94%	129
3521005	Mississauga, ON (CY)	642,951	3.33%	43,765	9.69%	6.81%	291	58,668	9.51%	9.12%	286	51,546	9.30%	8.02%	279	54,917	9.74%	8.54%	292	89,749	10.11%	13.96%	304
3519028	Vaughan, ON (CY)	264,447	1.37%	19,387	4.29%	7.33%	313	28,861	4.68%	10.91%	342	25,114	4.53%	9.50%	331	23,891	4.24%	9.03%	309	45,181	5.09%	17.09%	372
3521024	Caledon, ON (T)	68,255	0.35%	14,920	3.30%	21.86%	934	19,667	3.19%	28.81%	902	17,758	3.20%	26.02%	906	18,515	3.28%	27.13%	929	27,019	3.05%	39.59%	861
3519036	Markham, ON (CY)	301,247	1.56%	4,839	1.07%	1.61%	69	9,401	1.52%	3.12%	98	5,704	1.03%	1.89%	66	7,340	1.30%	2.44%	83	15,001	1.69%	4.98%	108
3525005	Hamilton, ON (C)	483,265	2.50%	5,760	1.28%	1.19%	51	7,542	1.22%	1.56%	49	6,791	1.23%	1.41%	49	7,117	1.26%	1.47%	50	14,800	1.67%	3.06%	67
3519038	Richmond Hill, ON (T)	181,750	0.94%	4,265	0.94%	2.35%	100	7,415	1.20%	4.08%	128	5,698	1.03%	3.14%	109	5,645	1.00%	3.11%	106	12,067	1.36%	6.64%	144
3524009	Milton, ON (T)	106,330	0.55%	4,424	0.98%	4.16%	178	6,205	1.01%	5.84%	183	5,283	0.95%	4.97%	173	5,887	1.04%	5.54%	190	11,488	1.29%	10.80%	235
3524001	Oakville, ON (T)	174,424	0.90%	2,685	0.59%	1.54%	66	5,501	0.89%	3.15%	99	3,912	0.71%	2.24%	78	5,681	1.01%	3.26%	112	9,316	1.05%	5.34%	116

Index Legend	Under 80	110 to 119	120 to 149	Over 150
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2020 Brampton - Queen Street Queen and Airport Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household Population 15+	Spring 2020 Visitors		Summer 2020 Visitors		Fall 2020 Visitors		Winter 2020 Visitors		Full Year 2020 Visitors	
	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
7,193	7,047	98.0	7,388	102.7	7,407	103.0	7,037	97.8	8,001	111.2

2020 Brampton - Queen Street Queen and Airport Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors In Main Street Polyzon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	899,960	8,001	0.9	891,958	99.1

2021 Brampton - Queen Street Queen and Airport Visitors by Top 10 Census Subdivisions
Compared to Total Household Population 15+
Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2021				Summer 2021				Fall 2021				Winter 2021				Full Year 2021			
		#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	466,918	100%	2.42%	100	747,092	100%	3.87%	100	725,901	100%	3.76%	100	551,191	100%	2.86%	100	991,936	100%	5.14%	100
3521010	Brampton, ON (CY)	596,084	3.09%	231,824	49.65%	38.89%	1608	321,265	43.00%	53.90%	1393	322,545	44.43%	54.11%	1439	273,580	49.63%	45.90%	1607	356,085	35.90%	59.74%	1162
3520005	Toronto, ON (C)	2,568,898	13.31%	66,526	14.25%	2.59%	107	113,100	15.14%	4.40%	114	106,654	14.69%	4.15%	110	75,869	13.76%	2.95%	103	170,181	17.16%	6.62%	129
3521005	Mississauga, ON (CY)	642,951	3.33%	43,388	9.29%	6.75%	279	72,976	9.77%	11.35%	293	66,475	9.16%	10.34%	275	49,903	9.05%	7.76%	272	99,699	10.05%	15.51%	302
3519028	Vaughan, ON (CY)	264,447	1.37%	26,426	5.66%	9.99%	413	34,602	4.63%	13.08%	338	35,226	4.85%	13.32%	354	24,393	4.43%	9.22%	323	54,805	5.53%	20.72%	403
3521024	Caledon, ON (T)	68,255	0.35%	14,832	3.18%	21.73%	898	25,677	3.44%	37.62%	972	25,015	3.45%	36.65%	975	17,430	3.16%	25.54%	894	30,510	3.08%	44.70%	870
3519036	Markham, ON (CY)	301,247	1.56%	6,188	1.33%	2.05%	85	12,321	1.65%	4.09%	106	10,089	1.39%	3.35%	89	5,181	0.94%	1.72%	60	17,454	1.76%	5.79%	113
3525005	Hamilton, ON (C)	483,265	2.50%	4,183	0.90%	0.87%	36	11,124	1.49%	2.30%	59	9,704	1.34%	2.01%	53	6,804	1.23%	1.41%	49	17,266	1.74%	3.57%	70
3519038	Richmond Hill, ON (T)	181,750	0.94%	3,735	0.80%	2.05%	85	9,359	1.25%	5.15%	133	8,155	1.12%	4.49%	119	6,031	1.09%	3.32%	116	14,000	1.41%	7.70%	150
3524009	Milton, ON (T)	106,330	0.55%	4,803	1.03%	4.52%	187	7,105	0.95%	6.68%	173	7,632	1.05%	7.18%	191	5,141	0.93%	4.84%	169	12,273	1.24%	11.54%	225
3524001	Oakville, ON (T)	174,424	0.90%	3,249	0.70%	1.86%	77	6,191	0.83%	3.55%	92	6,192	0.85%	3.55%	94	3,420	0.62%	1.96%	69	9,923	1.00%	5.69%	111

Index Legend	Under 80	110 to 119	120 to 149	Over 150
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2021 Brampton - Queen Street Queen and Airport Visitors Within Trade Area
Compared to Total Household Population 15+
Benchmark: 15 min trade area

Total Household Population 15+	Spring 2021 Visitors		Summer 2021 Visitors		Fall 2021 Visitors		Winter 2021 Visitors		Full Year 2021 Visitors	
	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
7,193	7,376	102.5	6,935	96.4	7,209	100.2	7,725	107.4	7,817	108.7

2021 Brampton - Queen Street Queen and Airport Visitors Within vs Outside Trade Area
Benchmark: Canada

Year	Total Visitors In Main Street Polyxon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2021	1,013,505	7,817	0.8	1,005,688	99.2

Top 5 segments represent **54.4%** of customers in Southern Ontario



Rank: 1
Customers: 246,070
Customers %: 31.97
% in Benchmark: 5.76
Index: 555

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



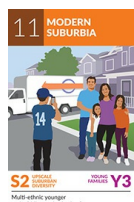
Rank: 2
Customers: 56,724
Customers %: 7.37
% in Benchmark: 5.19
Index: 142

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned from jobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



Rank: 3
Customers: 46,272
Customers %: 6.01
% in Benchmark: 2.08
Index: 290

A segment encompassing long-established immigrant neighbourhoods, Metro Melting Pot has been a haven for upward-climbing newcomers for 25 years. Concentrated in Toronto and nearby Mississauga, more than half of the households contain immigrants; nearly 30 percent speak a non-official language, with Tagalog, Arabic and Spanish joining Portuguese, Italian, Cantonese and Mandarin in recent years. These neighbourhoods are diverse in more ways than cultural roots: Metro Melting Pot contains families and lone-parent households, maintainers range in age from 45 to over 75, and the housing stock is a mix of older single-detached and row houses, semis and apartment buildings. While some contain young children, many households have twenty-something children who are likely contributing to the family income. With educations ranging from grade school to university degrees, adults work at varied jobs in business, services and manufacturing. But the high housing prices—the average dwelling value of over \$525,000—contribute to only an average number of homeowners. Eager to indulge their children, many enjoy going to theme parks, professional sports games and all-inclusive resorts. Seeking to connect with others in their communities, they respond to messages that recognize their Attraction for Crowds.



Rank: 4
Customers: 37,986
Customers %: 4.93
% in Benchmark: 3.30
Index: 150

With one of the highest percentages of suburban households, Modern Suburbia is a magnet for younger and middle-aged, diverse families with young children. Many of these acculturated households contain first- and second-generation Canadians from Asia and South Asia who arrived in their 20s and 30s and have recently moved to new suburbs near large cities like Toronto, Edmonton, Calgary, Ottawa and Vancouver. More than half the population identify as visible minorities: More than twice the national average identify as Asian, and nearly three times the average identify as South Asian. With their university and college educations, they earn upper-middle-class incomes from a wide range of jobs that afford them new single-family, semi-detached or row houses. And few segments are more mobile: the number of residents who have moved in the last five years is nearly 70 percent above average. Modern Suburbia members have crafted active lifestyles for their relatively large families and participate in many team sports, including basketball and hockey. For a splurge, they head to kid-friendly venues such as amusement parks, zoos and aquariums, admitting that Attraction for Crowds is among their strongest values.



Rank: 5
Customers: 32,004
Customers %: 4.16
% in Benchmark: 4.68
Index: 89

Comprising more than a million people, Family Mode is one of the largest segments—and growing. Home to large, suburban families living in recently built houses, this lifestyle is rooted in midsize cities surrounding large metro areas. Its neighbourhoods are filled with maintainers between 35 and 54, and children over the age of 10. These middle-aged adults have used their mostly high school and college educations to land a variety of decent-paying jobs—from blue-collar to management level—in industries like retail, public administration, education and utilities. Thanks to dual-income households, their upscale incomes allow them to purchase single-detached houses valued at nearly \$450,000—close to the national average. As in other suburban family segments, sports are central to the Family Mode lifestyle, with many garages filled with skiing, golfing and hockey equipment, as well as trailers and boats. Family Mode members make an Effort Toward Health, often working out at fitness clubs and enrolling their kids in soccer, swimming and ice skating.