

Community Profile: Brampton – Uptown

Prepared for: Economic Developers Council of Ontario – My Main Street

The logo for Environics Analytics is displayed within a solid purple rectangular box. The word "ENVIRONICS" is written in a large, bold, white, sans-serif font. Below it, the word "ANALYTICS" is written in a smaller, white, sans-serif font.

ENVIRONICS
ANALYTICS

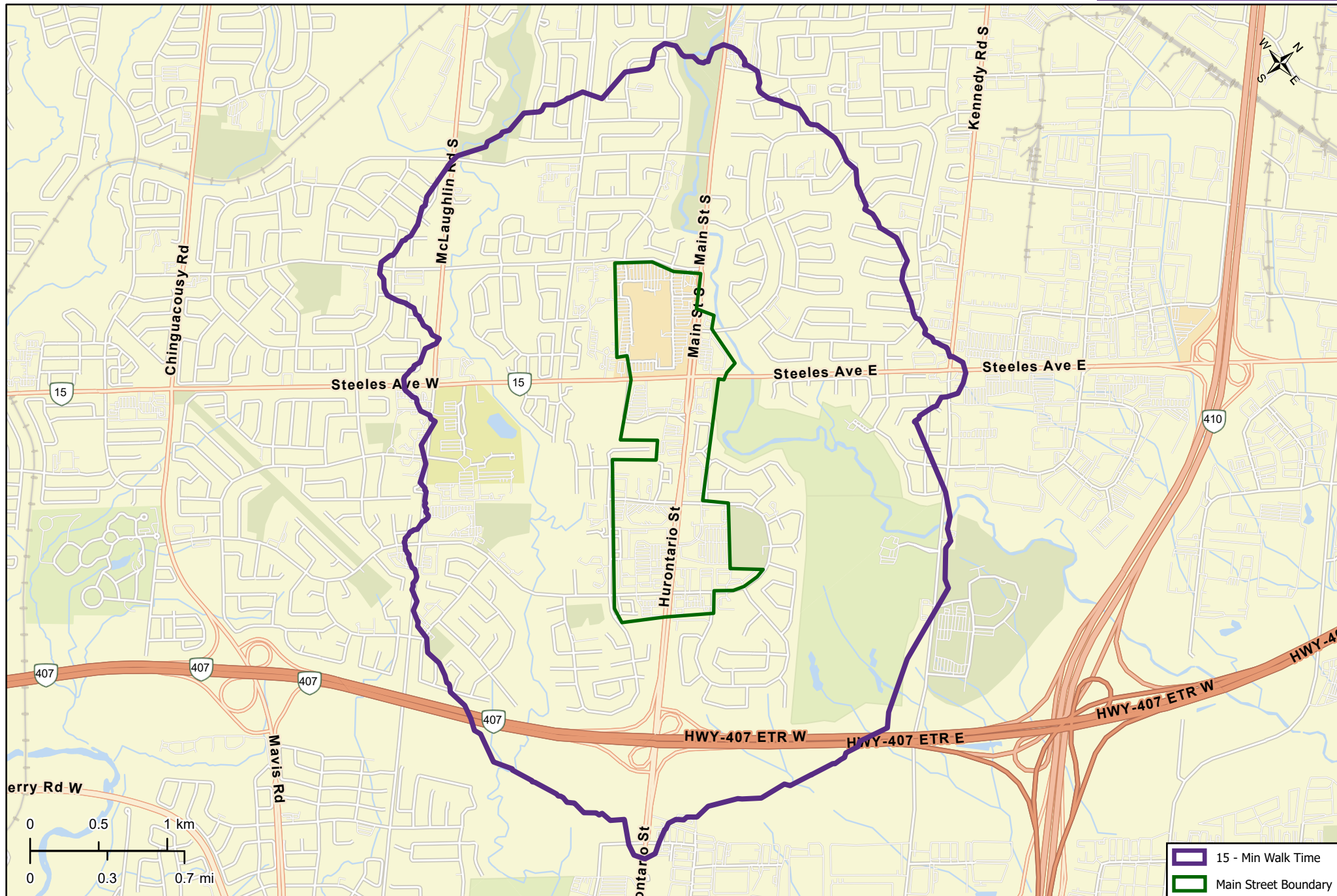
Confidential

Date: February 24, 2022

Table of Contents

Trade Area Map	1
Demographics, PRIZM Profile, and Psychographics	2
Population & Households	3
Housing & Income	4
Education & Employment	5
Diversity	6
Trade Area PRIZM Profile: Top Segments	7
SocialValues Overview	8
Financial and Expenditure Overview	9
WealthScapes Overview	10
WealthScapes Ratios	11
HouseholdSpend – Annual Expenditure Overview	12
FoodSpend – Annual Expenditure Overview	13
Post COVID-19 Activities	14
Activities Look Forward To Doing	15
Media and Social Media Overview	16
Media Overview	17
Social Media Activities	18
Social Media Usage	19
Online Shopping Attitudes and Behaviours	20
Online Shopping Attitudes	21
Purchase Preference by Category	22
Clothing & Fashions Deep Dive	23
Home Electronics & Computers Deep Dive	24
Gift Cards Deep Dive	25
Groceries Deep Dive	26
Beauty & Cosmetics Deep Dive	27
Home & Garden Deep Dive	28
Sporting Goods Deep Dive	29
Vacation/Travel Deep Dive	30
Store Loyalty	31
Assortment/Product Quality	32
Shopping Experience	33
Price and Promo	34
Main Street Visitors	35
2019 Visitors	36
2020 Visitors	37
2021 Visitors	38
2021 Visitors PRIZM Profile: Top Segments	39

Brampton - Uptown
Main Street Boundary and Trade Area



Demographics, PRIZM Profile, and Psychographics

Demographics | Population & Households

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

POPULATION

36,427

HOUSEHOLDS

11,513

MEDIAN MAINTAINER AGE

54

Index: 99

MARITAL STATUS



54.1%

Index: 94

Married/Common-Law

FAMILY STATUS*

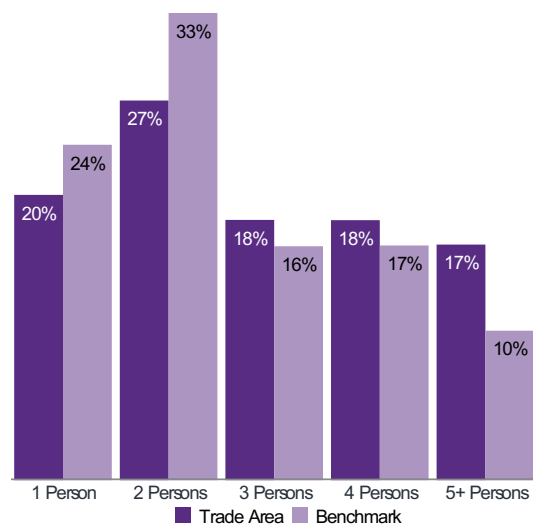


18.8%

Index: 119

Total Lone-Parent Families

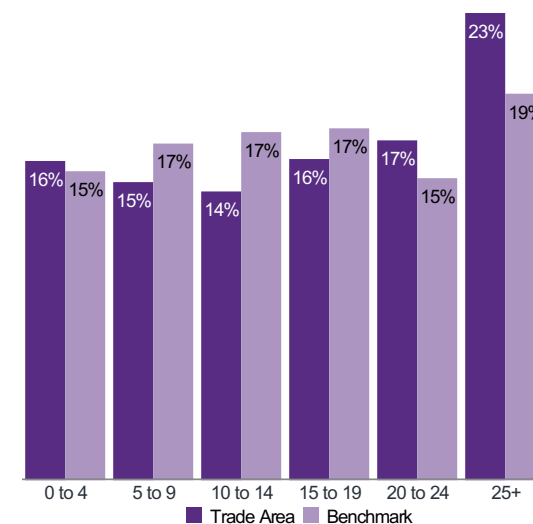
HOUSEHOLD SIZE



POPULATION BY AGE

	Count	%	Index
0 to 4	1,931	5.3	105
5 to 9	1,730	4.7	88
10 to 14	1,679	4.6	81
15 to 19	2,021	5.5	94
20 to 24	2,949	8.1	121
25 to 29	3,432	9.4	134
30 to 34	2,954	8.1	122
35 to 39	2,521	6.9	107
40 to 44	2,154	5.9	96
45 to 49	1,940	5.3	85
50 to 54	2,046	5.6	86
55 to 59	2,235	6.1	84
60 to 64	2,295	6.3	94
65 to 69	1,955	5.4	95
70 to 74	1,625	4.5	93
75 to 79	1,220	3.3	101
80 to 84	875	2.4	110
85+	864	2.4	107

AGE OF CHILDREN AT HOME



Benchmark: Southern Ontario

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*Chosen from index ranking with minimum 5% composition

Index Colours: <80 80 - 110 110+

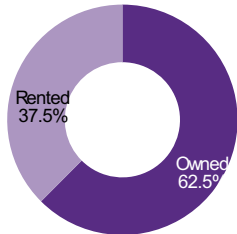
Demographics | Housing & Income

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Population: 36,427 | Households: 11,513

TENURE



STRUCTURE TYPE



45.6%
Index: 59



54.3%
Index: 246

AGE OF HOUSING*

30 - 39 Years Old

% Comp: 35.4 Index: 254

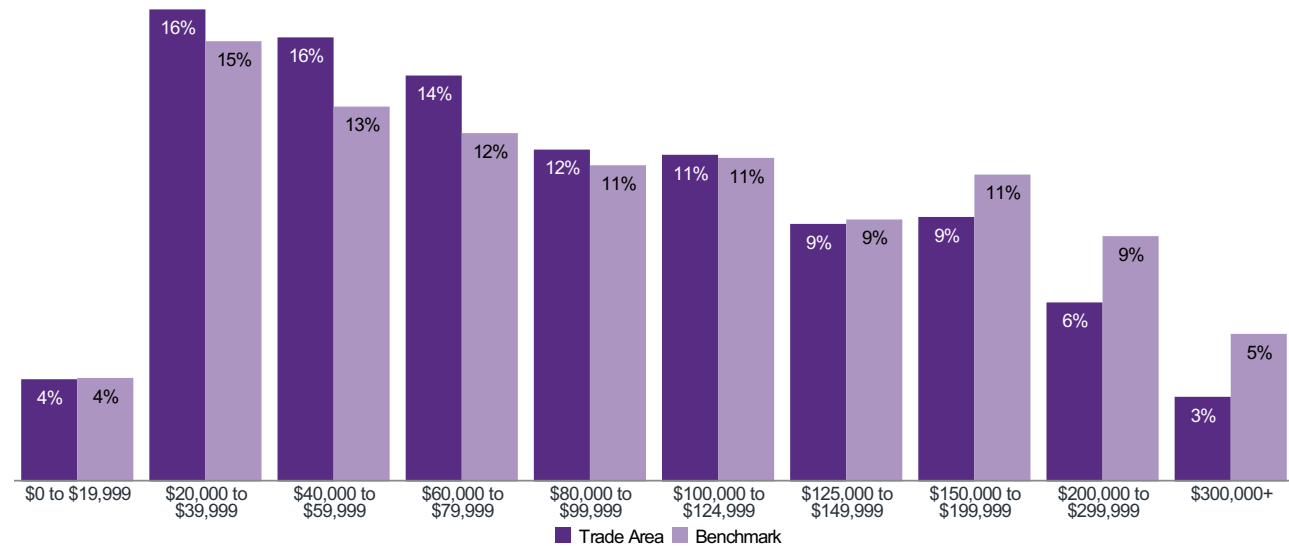
AVERAGE HOUSEHOLD INCOME



\$100,004

Index: 87

HOUSEHOLD INCOME DISTRIBUTION



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

Demographics | Education & Employment

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Population: 36,427 | Households: 11,513

EDUCATION



30.0%

Index:113

University Degree

LABOUR FORCE PARTICIPATION



64.5%

Index:99

Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*



31.2%

Index:86

Travel to work by **Car (as Driver)**

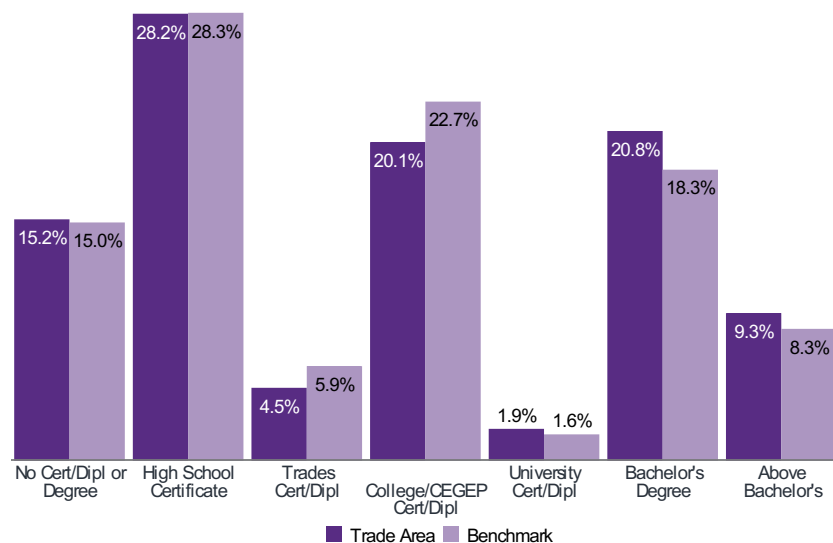


8.3%

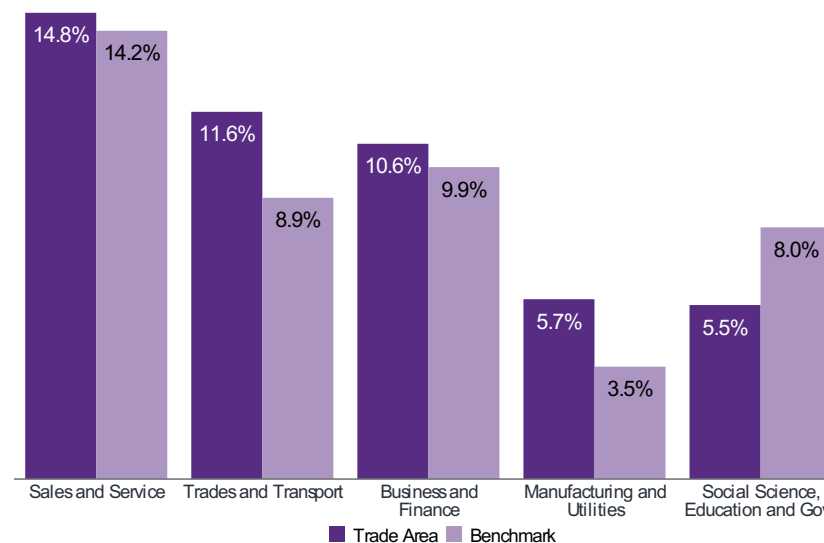
Index:189

Travel to work by **Public Transit**

EDUCATIONAL ATTAINMENT



OCCUPATIONS: TOP 5*



Benchmark: Southern Ontario

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*Ranked by percent composition

Index Colours: <80 80 - 110 110+

Demographics | Diversity

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Population: 36,427 | Households: 11,513

ABORIGINAL IDENTITY



1.0%

Index: 42

VISIBLE MINORITY PRESENCE



71.4%

Index: 247

Belong to a
visible minority group

NON-OFFICIAL LANGUAGE



4.6%

Index: 227

No knowledge of
English or French

IMMIGRATION



52.8%

Index: 200

Born outside Canada

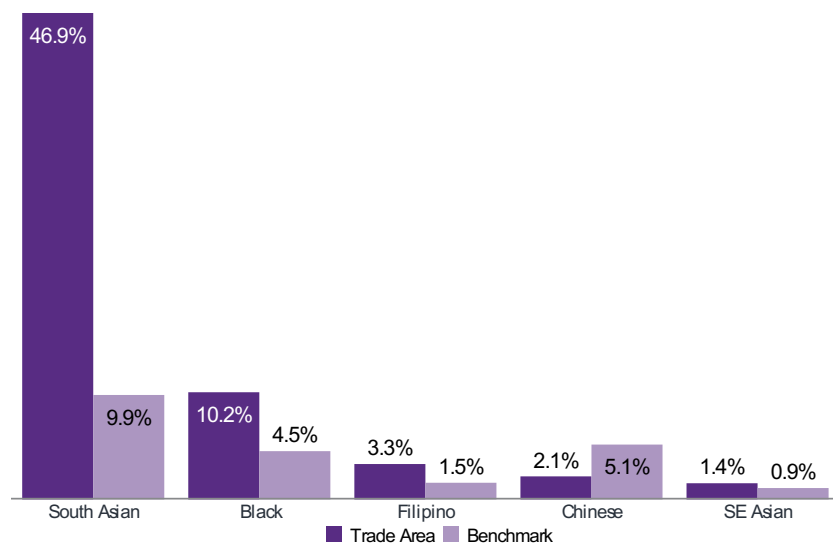
PERIOD OF IMMIGRATION*

2017 To Present

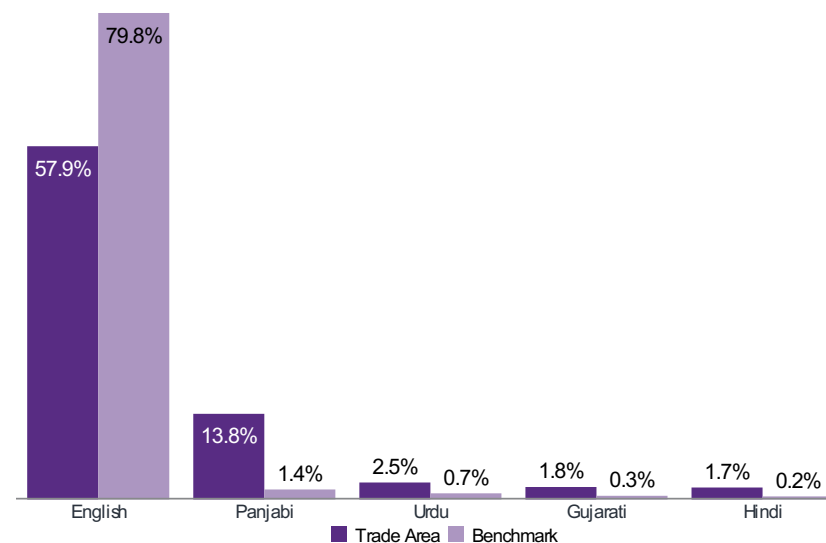
14.4%

Index: 318

VISIBLE MINORITY STATUS: TOP 5**



LANGUAGES SPOKEN AT HOME: TOP 5**



Benchmark: Southern Ontario

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*Chosen from index ranking with minimum 5% composition

**Ranked by percent composition

Index Colours: <80 80 - 110 110+

Top 5 segments represent **75.8%** of households in Brampton - Uptown



Rank: 1
Hhlds: 2,803
Hhld %: 24.34
% in Benchmark: 1.77
Index: 1,375

Once home to young immigrants, Came From Away communities are showing their middle age. The highest concentration of residents are between 25 and 44 years old. Nearly 60 percent of the segment's residents are foreign-born—fourth highest among all segments—and they hail from all over. Many are singles and lone-parent families who live in high-rise apartments in Toronto and a handful of other large cities; almost 40 percent of the populace speak a non-official language. While their educational achievement ranges from grade school to university, most residents hold low-paying jobs in manufacturing, services and the trades. Downscale incomes and economic uncertainty contribute to the segment's transience; more than half of households moved in the past five years and over 80 percent are renters. But even with tight budgets, many Came From Away members enjoy the leisure pursuits offered by their urban settings, with high rates for going to nightclubs, jazz concerts and billiards halls; families head for theme parks, aquariums and zoos. Hooked on their mobile phones for media and shopping, they're the top-ranked segment for Ostentatious Consumption, hoping to impress others with purchases that symbolize affluence, including the latest tech devices.



Rank: 2
Hhlds: 2,419
Hhld %: 21.02
% in Benchmark: 3.88
Index: 542

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



Rank: 3
Hhlds: 1,863
Hhld %: 16.19
% in Benchmark: 0.31
Index: 5,200

Home to the largest concentration of South Asian residents, South Asian Society has changed little over the last decade. It still consists of first and second generation Sikh, Hindu and Muslim families living in places like Surrey, Abbotsford and Brampton. More than 80 percent identify as visible minorities; two-thirds as South Asian. Nearly half speak a non-official language, mostly Punjabi. In their urban fringe neighbourhoods, households often contain large families with middle-aged parents and children of all ages. One in six contains a multi-generational family—highest among all segments. With modest educations, South Asian Society adults hold jobs in transportation, manufacturing, trades and services. Multiple breadwinners under the same roof help boost household incomes to average levels. Residents tend to own or rent a duplex, low-rise apartment or single-detached home. The segment's wide age span results in varied leisure pursuits, with high rates for enjoying zoos, carnivals, markets, football games and outdoor stages. Seeing their homes as extensions of their image, many decorate their residences in a manner intended to impress others (Status via Home).



Rank: 4
Hhlds: 865
Hhld %: 7.51
% in Benchmark: 3.11
Index: 242

An aging lifestyle, Savvy Seniors is home to older singles, couples and divorced or widowed individuals found mostly in cities throughout Ontario, British Columbia and Alberta. Many of these seniors are financially comfortable: With a mix of high school, college and university educations, they enjoy upper-middle-incomes and homes valued at nearly a half-million dollars. Nearly 40 percent of the maintainers are over 65 years old, and they gravitate to easy-to-maintain high-rise apartment buildings, condos and row houses, typically built between 1980 and 2000. More than half of the households consist of third-plus-generation Canadians, and many are empty-nesters; any children at home are typically in their twenties. About 58 percent of the adults are still in the labour force, holding upper-level positions in the sciences, education, the arts and public administration. Still fit and active, these residents have the time and money for travel, golf and fitness activities. And they still believe in the value of Community Involvement, staying active in social issues and political campaigns.



Rank: 5
Hhlds: 771
Hhld %: 6.70
% in Benchmark: 4.40
Index: 152

Mid-City Mellow epitomizes a traditional view of the Canadian Dream: owning a home in an attractive setting while building a comfortable nest egg. In this segment, nearly 90 percent of members own single-detached houses, which typically were built between 1960 and 1990. These older and mature households enjoy upper-middle incomes and well-established neighbourhoods in large cities like Winnipeg, Edmonton, Hamilton and Toronto. With most maintainers over the age of 55, Mid-City Mellow is a mixed group, a collection of both older couples and middle-aged families raising older children. Few segments have a lower five-year mobility rate. Most households contain third-plus-generation Canadians, though there's an above-average concentration of second-generation Canadians and those whose mother tongue is Italian, Portuguese, Polish or Ukrainian. With their high school and college educations, those still in the labour force earn solid paycheques from a mix of white collar, blue collar and service sector jobs. The retirees and soon-to-be retirees here have the time to enjoy sporting events such as horse racing, hockey, baseball and football games. Many book cruises, casino junkets, ski trips and cultural tours as they believe that other cultures have a great deal to teach us (Culture Sampling).

Trade Area: Brampton - Uptown



Strong Values

Values	Index
Ostentatious Consumption	133
Traditional Family	133
Status via Home	132
Advertising as Stimulus	130
Personal Optimism	125
Interest in the Unexplained	123
Penchant for Risk	123
Personal Creativity	122
Attraction For Crowds	121
Consumption Evangelism	121



Descriptions | Top 3 Strong Values

Ostentatious Consumption

Desire to impress others and express one's social standing through the display of objects that symbolize affluence.

Traditional Family

The belief that society should guard against new definitions of what constitutes a "family" and preserve the traditional, "one man, one woman" definition of the nuclear family. The belief that "family" should be defined by legal formalities or institutional sanction. An unwillingness to accept non-traditional definitions of "family", such as common law and same-sex marriages.

Status via Home

Feeling a strong sense that one's home represents an extension of one's image. People strongest on this construct make great efforts to decorate and equip their homes in a manner that will impress others, and pay particular attention to the way they entertain in the home.



Weak Values

Values	Index
Flexible Families	75
Need for Escape	84
Utilitarian Consumerism	84
Sexual Permissiveness	85
Ecological Concern	86
Rejection of Orderliness	86
Personal Control	87
Discriminating Consumerism	89
Ethical Consumerism	90
Fulfillment Through Work	90



Descriptions | Top 3 Weak Values

Flexible Families

Willingness to accept non-traditional definitions of "family", such as common law and same-sex marriages. The belief that "family" should be defined by emotional links rather than by legal formalities or institutions. The belief that society should be open to new definitions of what constitutes a "family".

Need for Escape

The desire to regularly escape the stress and responsibilities of everyday life.

Utilitarian Consumerism

Tendency to base purchase decisions on utilitarian rather than aesthetic considerations. Measures the attention given to utility of objects and products purchased. People strong on this construct seldom buy products purely for their appearance. Lack of a need to engage in personal expression through aesthetic means.

Benchmark: Ontario

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Index Colours:	<80	80 - 110	110+
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Financial and Expenditure Overview

Financial | WealthScapes Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

WealthScapes Households: 11,426

INCOME*

Household Income

\$ 101,020

Index: 87

Household Disposable Income

\$ 83,410

Index: 91

Household Discretionary Income

\$ 57,216

Index: 89

Annual RRSP Contributions

\$ 2,939

Index: 82

WEALTH*



Net Worth

% Holders

99.7% Index: 100

Balance

\$617,462

Index: 84

ASSETS*



Savings

% Holders

94.8% Index: 100

Balance

\$57,956

Index: 76



Investments

% Holders

56.5% Index: 94

Balance

\$248,987

Index: 74



Unlisted Shares

% Holders

10.3% Index: 83

Balance

\$165,149

Index: 52



Real Estate

% Holders

65.1% Index: 86

Balance

\$862,756

Index: 115



Liquid Assets

% Holders

97.7% Index: 100

Balance

\$238,295

Index: 72

DEBT*



Consumer Debt

% Holders

90.1% Index: 99

Balance

\$65,342

Index: 99



Mortgage Debt

% Holders

40.1% Index: 86

Balance

\$342,215

Index: 115

FINANCIAL RATIO



Debt:Asset

% Holders

0.24% Index: 114

Benchmark: Southern Ontario

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% Holders represent where customers are found.

*Average values per holding household as at December 31, 2020.

Index Colours: <80 80 - 110 110+

Trade Area: Brampton - Uptown

WealthScapes Households: 11,426

FINANCIAL RATIOS*



Debt: Asset

0.24

Index: 114



Debt: Liquid Assets

0.84

Index: 138



Consumer Debt - Discr. Income

1.03

Index: 110



Savings - Investments

0.66

Index: 109



Pension - Non-Pension Assets

0.16

Index: 75



Real Estate Assets - Liq. Assets

2.41

Index: 137



Mortgage - Real Estate Assets

0.24

Index: 101



Mortgage - Consumer Debt

2.33

Index: 101

Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

Expenditures | HouseholdSpend - Annual Expenditure Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Households: 11,513

Total Aggregate Current Consumption: **\$836,080,832**

Average Current Consumption

\$72,621

Index 89

Average Household Income










\$100,448

Index 87

Average Disposable Income

\$82,255

Index 92

 <p>Shelter</p> <p>Avg. Dollars/Household \$20,122 Index 96</p> <p>Pct. of Total Expenditure 27.7% Index 108</p>	 <p>Transportation</p> <p>Avg. Dollars/Household \$11,610 Index 84</p> <p>Pct. of Total Expenditure 16.0% Index 95</p>	 <p>Food</p> <p>Avg. Dollars/Household \$11,313 Index 88</p> <p>Pct. of Total Expenditure 15.6% Index 100</p>
 <p>Health Care</p> <p>Avg. Dollars/Household \$4,917 Index 90</p> <p>Pct. of Total Expenditure 6.8% Index 101</p>	 <p>Household Operation</p> <p>Avg. Dollars/Household \$4,875 Index 85</p> <p>Pct. of Total Expenditure 6.7% Index 96</p>	 <p>Recreation</p> <p>Avg. Dollars/Household \$3,843 Index 80</p> <p>Pct. of Total Expenditure 5.3% Index 90</p>
 <p>Clothing</p> <p>Avg. Dollars/Household \$3,415 Index 103</p> <p>Pct. of Total Expenditure 4.7% Index 116</p>	 <p>Household Furnishings</p> <p>Avg. Dollars/Household \$2,946 Index 74</p> <p>Pct. of Total Expenditure 4.1% Index 83</p>	 <p>Tobacco and Alcohol</p> <p>Avg. Dollars/Household \$2,433 Index 68</p> <p>Pct. of Total Expenditure 3.4% Index 77</p>

Benchmark: Southern Ontario

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Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure.
Benchmark used for Index calculations.

Index Colours:	<80	80 - 110	110+
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Expenditures | Foodspend - Annual Household Expenditure Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Households: 11,513

Average Household Income

\$100,448

Index: 87

Average Food Expenditure

\$11,313

Index: 88

Average Spend on Food from Restaurants

\$3,226









Index: 80

Average Spend on Food from Stores

\$8,087

Index: 92

Total Aggregate Food Expenditure: \$ 130,251,488

 Bakery Avg. Dollars/Household \$784 Index: 90 Pct. of Total Expenditure 9.7% Index: 97		 Cereal Products Avg. Dollars/Household \$484 Index: 95 Pct. of Total Expenditure 6.0% Index: 103		 Fruit and nuts Avg. Dollars/Household \$1,094 Index: 100 Pct. of Total Expenditure 13.5% Index: 108	
 Vegetables Avg. Dollars/Household \$915 Index: 99 Pct. of Total Expenditure 11.3% Index: 107		 Dairy products & Eggs Avg. Dollars/Household \$1,139 Index: 89 Pct. of Total Expenditure 14.1% Index: 96		 Meat Avg. Dollars/Household \$1,360 Index: 86 Pct. of Total Expenditure 16.8% Index: 94	
 Fish & Seafood Avg. Dollars/Household \$379 Index: 129 Pct. of Total Expenditure 4.7% Index: 140		 Beverages & Other Food Avg. Dollars/Household \$1,932 Index: 88 Pct. of Total Expenditure 23.9% Index: 95			

Benchmark: Southern Ontario

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Displaying the top FoodSpend categories of expenditure on food purchased from stores.
Benchmark used for Index calculations.

Index Colours:	<80	80 - 110	110+
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Post COVID-19 Activities

Trade Area: Brampton - Uptown

Household Population 14+: 31,071

Activities Look Forward To Doing

	%	Base %	Index
Socializing			
Dating	10.9	11.0	99
Going to restaurants, bars or night clubs	51.1	55.1	93
Having physical Contact with family and friends	53.9	57.7	93
Participating in group activities	35.5	38.7	92
Partying	18.0	15.8	114
Seeing family and friends in person	59.1	62.8	94
Entertainment			
Attending events, festivals or concerts	39.2	42.9	91
Attending sports events (excludes professional sports)	19.1	18.2	105
Attending to professional sports events or games	22.2	25.4	87
Going to the movies	45.1	45.7	99
Movement & Travel			
Driving more	17.0	16.1	106
Shopping in-store	41.7	42.9	97
Spending time outdoors	35.1	32.5	108
Travelling outside of Canada/ abroad	51.1	53.2	96
Travelling within Canada	46.2	49.9	93
Using public transit	22.0	13.7	161
Personal			
Getting back to old habits	36.6	36.2	101
Going to a salon, barber shop or spa	33.1	33.7	98
Going to the gym	26.5	22.6	117
Education/Work			
Children going back to school	17.0	20.3	84
Going back to work	22.1	17.6	126
Other			
Not Stated	1.1	0.6	201

Benchmark: Southern Ontario

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(Base used for Index calculations)

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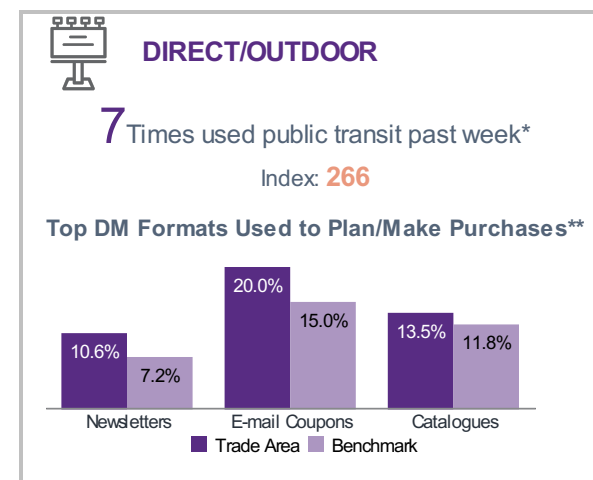
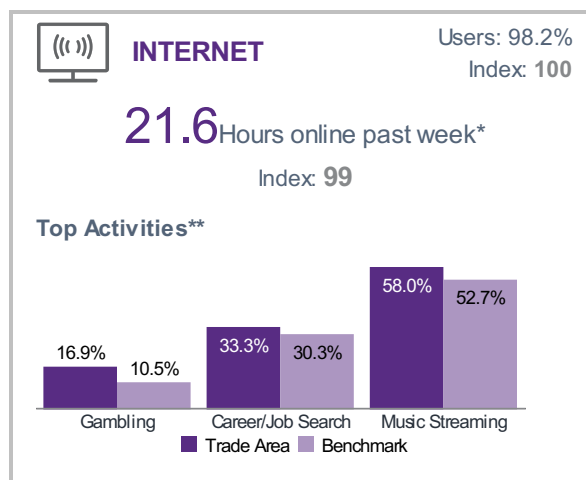
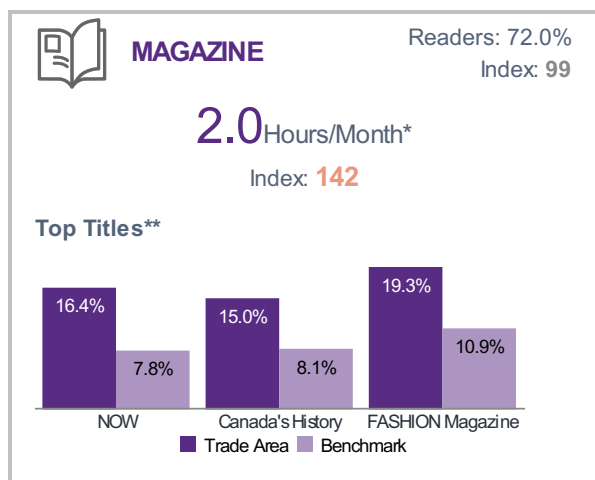
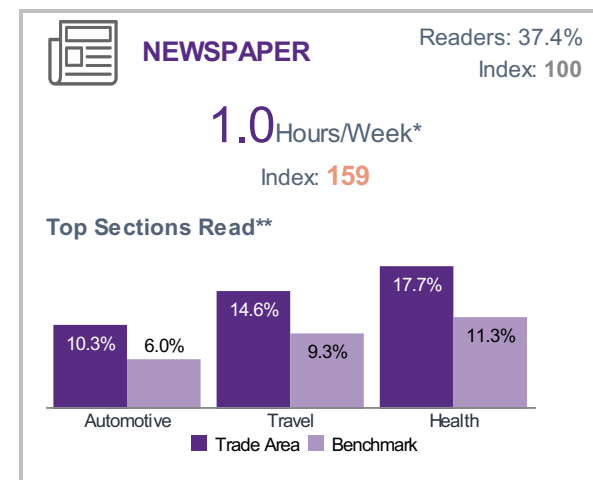
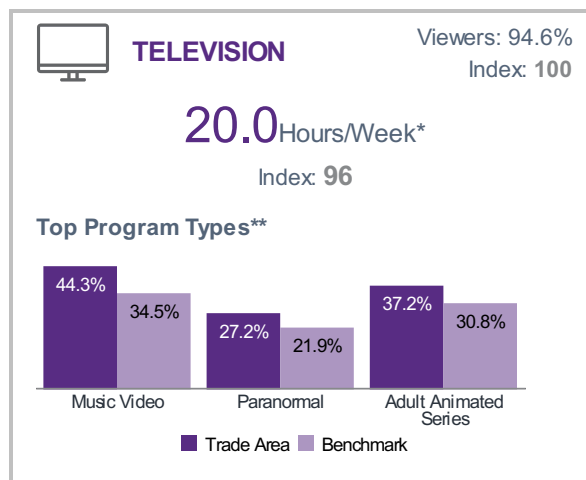
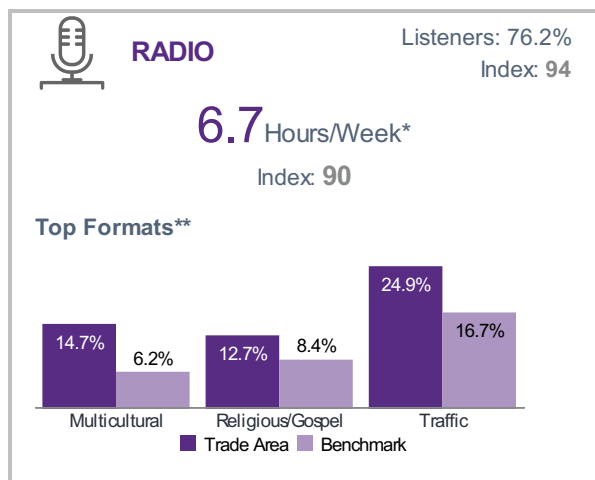
Media and Social Media Overview

Behavioural | Media Overview

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Household Population 14+: 31,071



Benchmark: Southern Ontario

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* Consumption values based to variable's incidence count.

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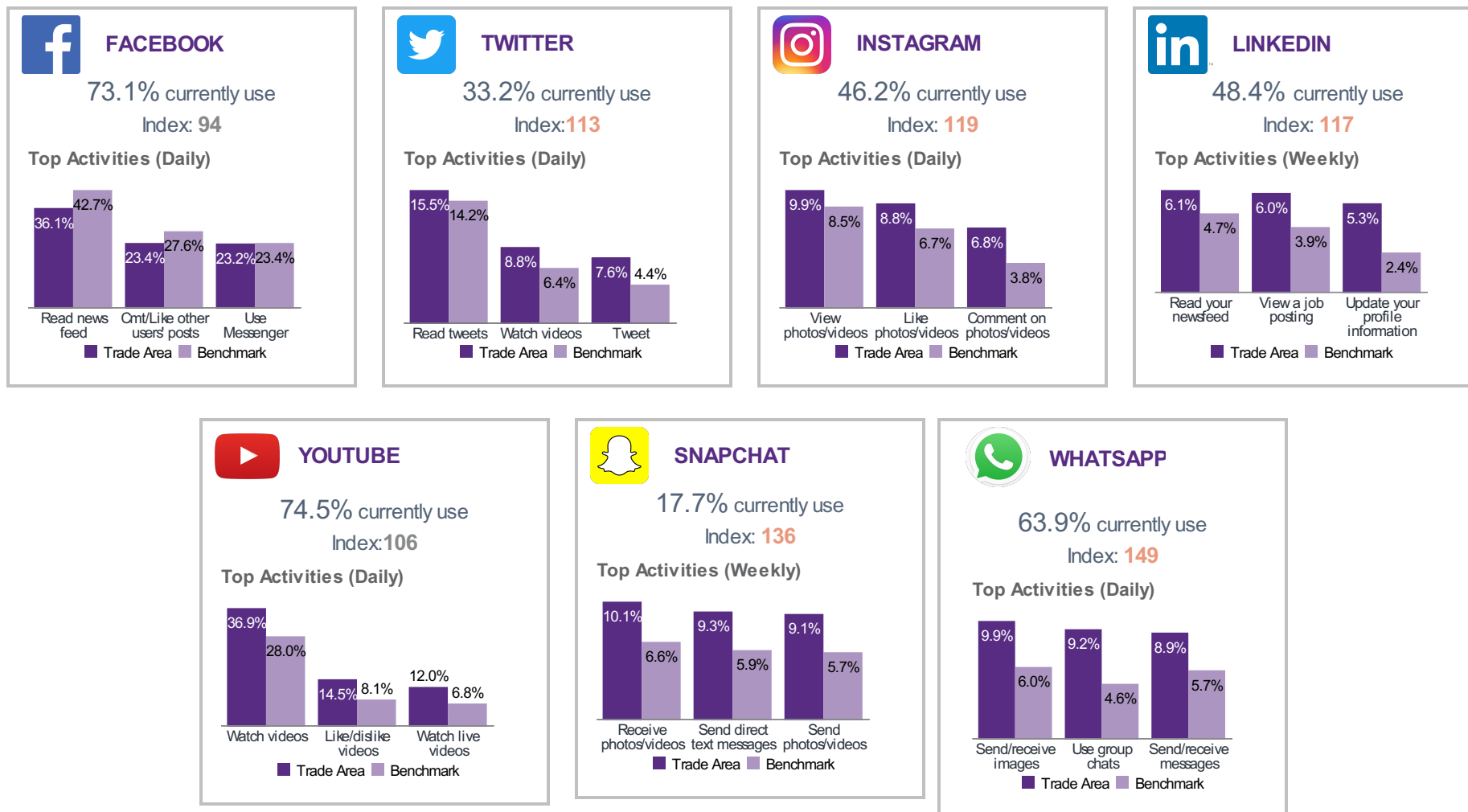
Index Colours: <80 80 - 110 110+

Opticks Social | Social Media Activities

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Household Population 18+: 29,540



Benchmark: Southern Ontario

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(<https://en.environicsanalytics.ca/Envision/About/1/2021>)

Chosen and ranked by percent composition

(!) Indicates variables with low sample size. Please analyze with discretion

Index Colours: <80 80 - 110 110+

Opticks Social | Social Media Usage

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Household Population 18+: 29,540

FRIENDS IN ALL SM NETWORKS



33.0%

Index:93

0-49 friends

FREQUENCY OF USE (DAILY)



47.4%

Index:84

Facebook

BRAND INTERACTION



31.9%

Index:93

Like brand on Facebook

NO. OF BRANDS INTERACTED

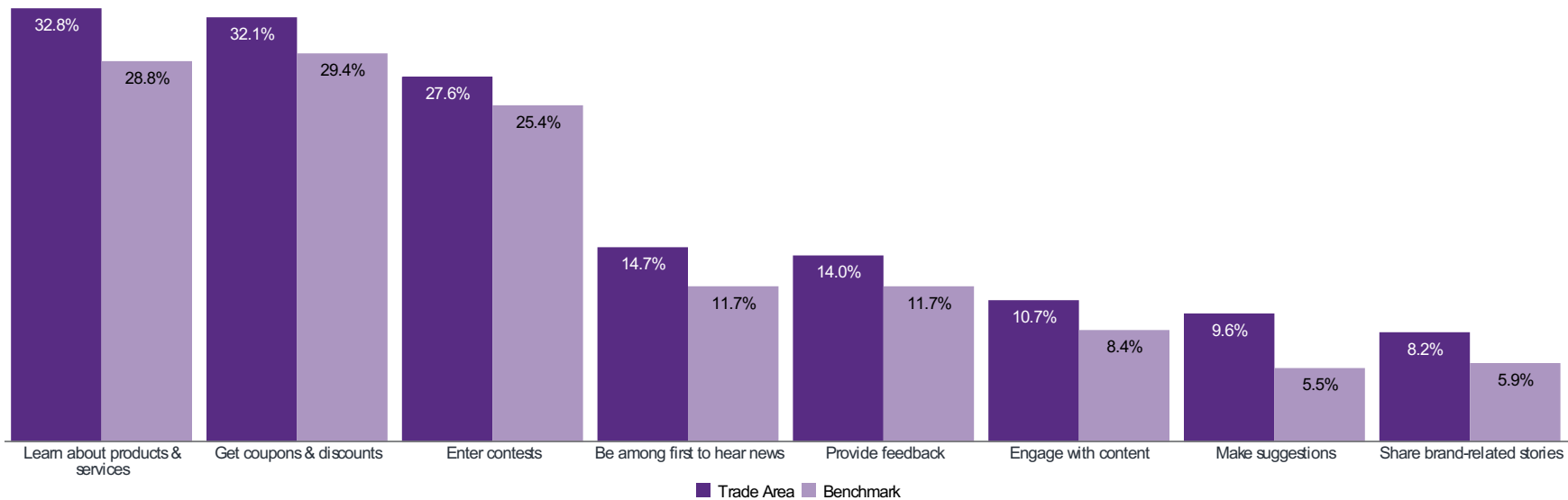


34.3%

Index:112

2-5 brands

REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark: Southern Ontario

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Chosen and ranked by percent composition

Index Colours:	<80	80 - 110	110+
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Online Shopping Attitudes and Behaviours

Opticks eShopper | Online Shopping Attitudes

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Total Household Population 18+:29,540



Retail companies should not be allowed to own or share my personal info

% Comp 82.7 Index 94



I am likely to shop online via my mobile device, provided the process is easy

% Comp 54.2 Index 112



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes

% Comp 82.2 Index 98



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 48.3 Index 117



I use my mobile device to find retail locations that sell products I am looking to buy

% Comp 59.9 Index 106



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 37.2 Index 124

Benchmark: Southern Ontario

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Ranked by percent composition.

Index Colours:	<80	80 - 110	110+
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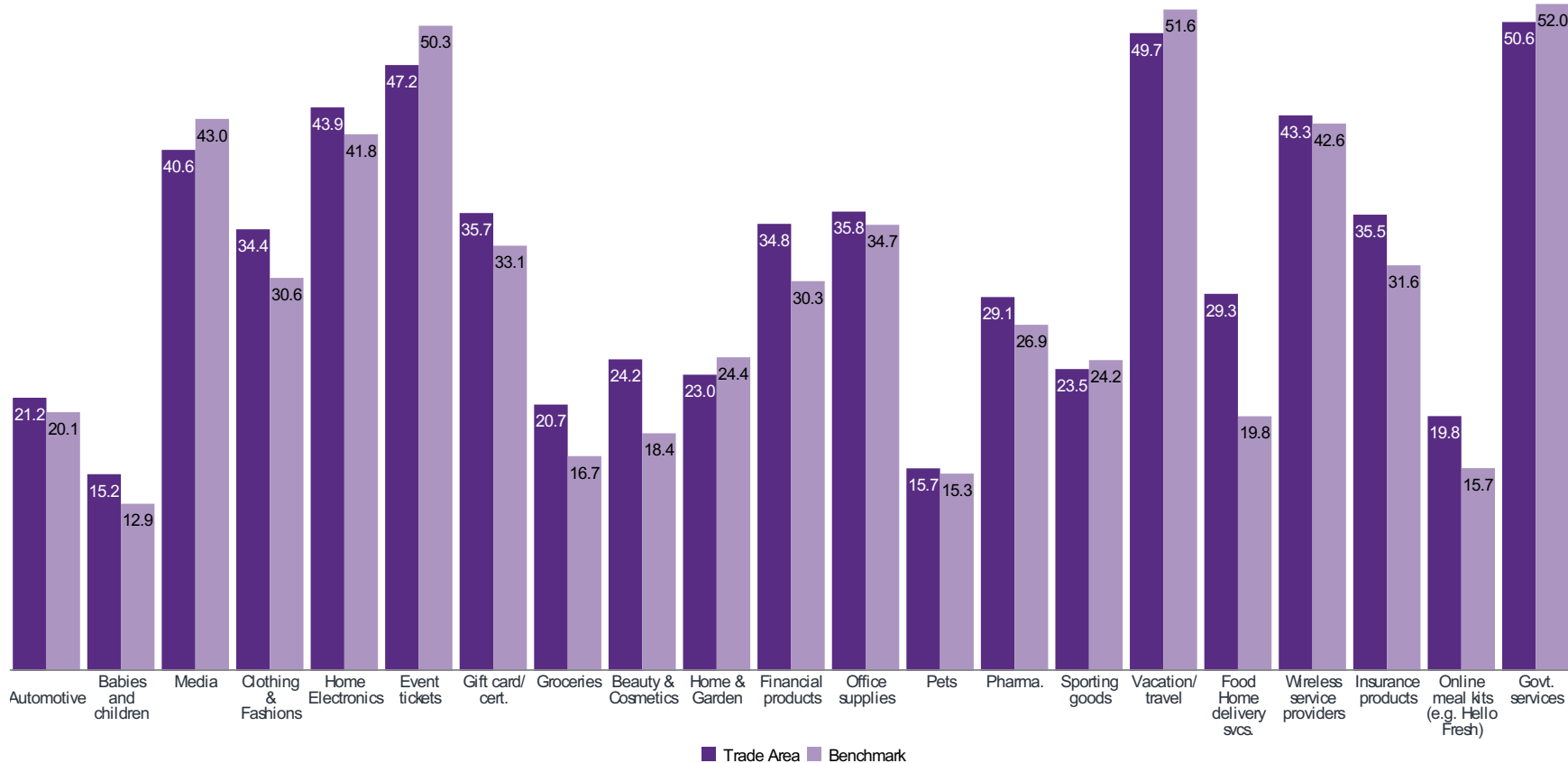
Opticks eShopper | Purchase Preference by Category

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Total Household Population 18+:29,540

ONLINE PURCHASE PREFERENCE BY CATEGORY - VIA COMPUTER (%)



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+
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Opticks eShopper | Clothing & Fashions Deep Dive

ENVIRONICS
ANALYTICS

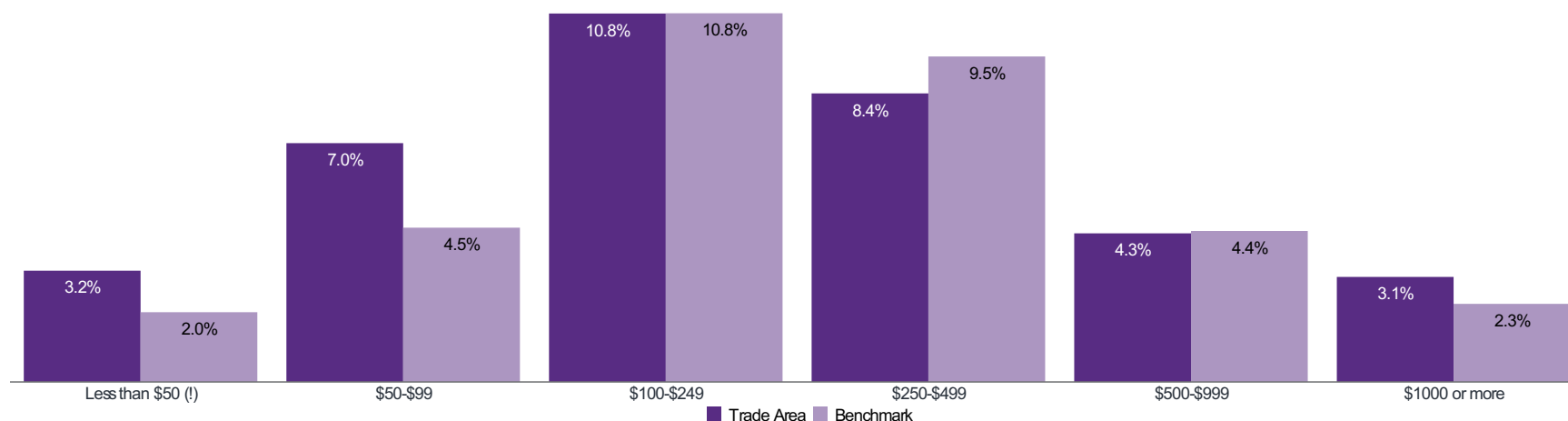
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	52.2% Index:85	41.3% Index:112	15.8% Index:128	5.5% Index:174
Purchase preference	63.4% Index:84	34.4% Index:112	12.1% Index:123	4.9% Index:190
Customer Service	51.0% Index:83	20.2% Index:113	8.9% Index:155	21.5% Index:99

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Home Electronics & Computers Deep Dive

ENVIRONICS
ANALYTICS

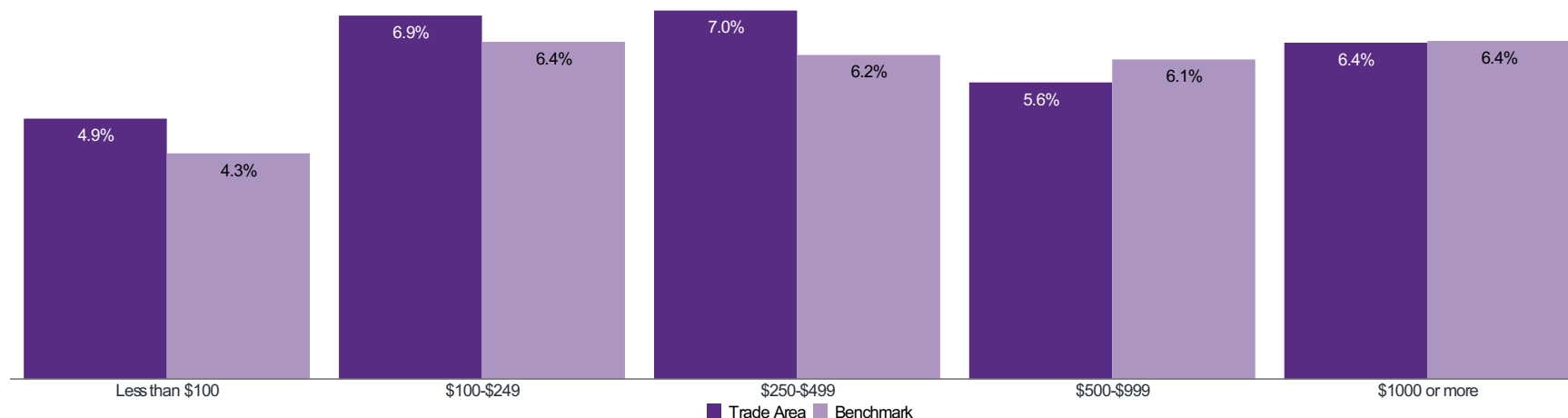
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	44.9% Index: 89	51.4% Index: 94	19.2% Index: 123	9.4% Index: 114
Purchase preference	57.2% Index: 84	43.9% Index: 105	13.7% Index: 124	8.8% Index: 136
Customer Service	47.2% Index: 84	27.1% Index: 109	11.1% Index: 150	30.2% Index: 82

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.


Index Colours: <80 80 - 110 110+

Opticks eShopper | Gift Cards Deep Dive

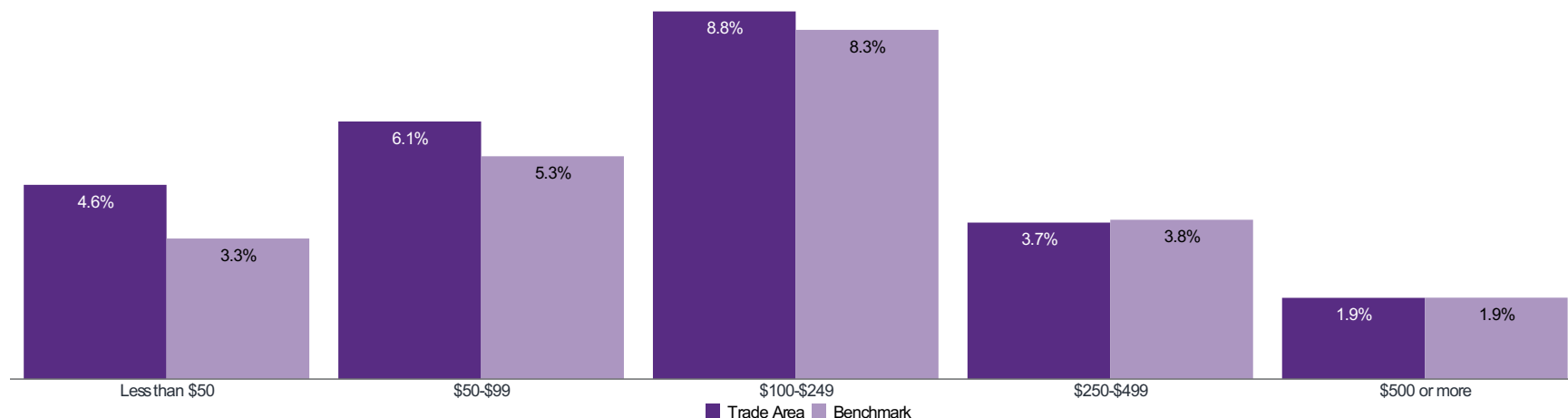
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	39.5% Index:83	36.8% Index:105	13.2% Index:120	4.7% Index:134
Purchase preference	48.6% Index:81	35.7% Index:108	12.8% Index:146	4.5% Index:144
Customer Service	34.5% Index:81	23.6% Index:115	8.5% Index:140	27.1% Index:98

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+
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Opticks eShopper | Groceries Deep Dive

ENVIRONICS
ANALYTICS

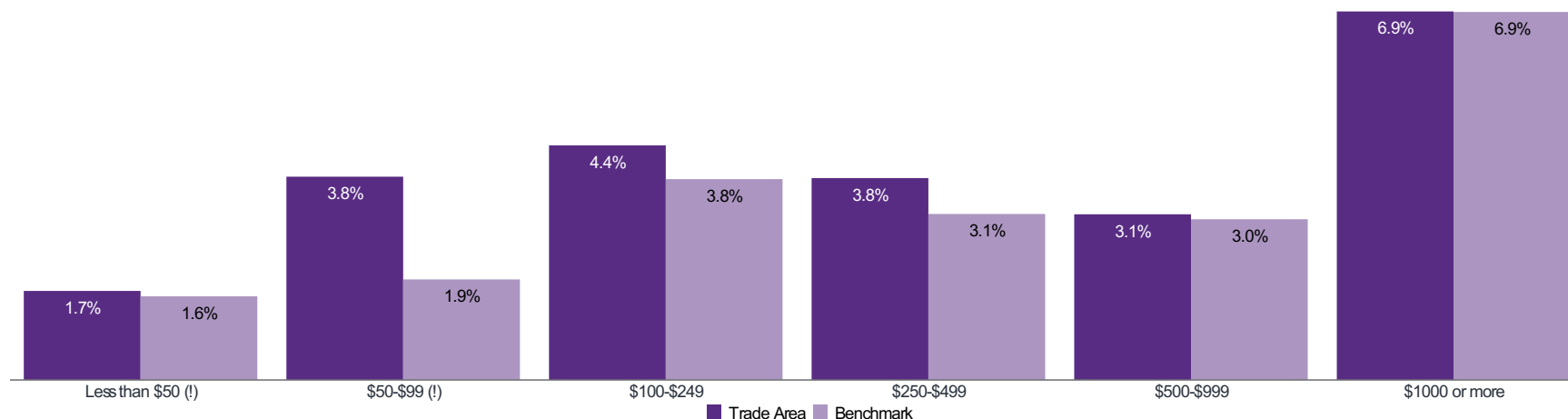
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	65.9% Index:91	26.7% Index:108	14.5% Index:131	4.4% Index:163
Purchase preference	73.6% Index:88	20.7% Index:124	10.4% Index:168	4.7% Index:193
Customer Service	59.8% Index:86	14.8% Index:128	8.4% Index:212	17.2% Index:92

AMOUNT SPENT [PST 12 MTHS]



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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Beauty & Cosmetics Deep Dive

ENVIRONICS
ANALYTICS

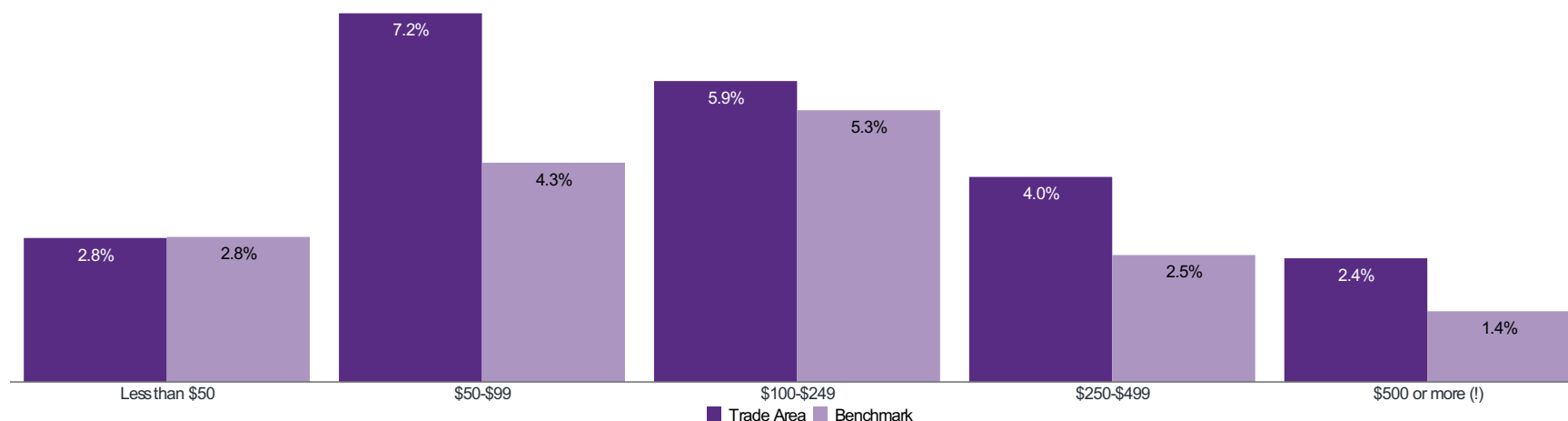
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	35.2% Index:99	27.8% Index:126	12.3% Index:151	4.7% Index:165
Purchase preference	43.6% Index:94	24.2% Index:131	11.1% Index:174	4.7% Index:206
Customer Service	34.2% Index:94	16.5% Index:131	7.3% Index:167	16.6% Index:113

AMOUNT SPENT [PST 12 MTHS]



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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Home & Garden Deep Dive

ENVIRONICS
ANALYTICS

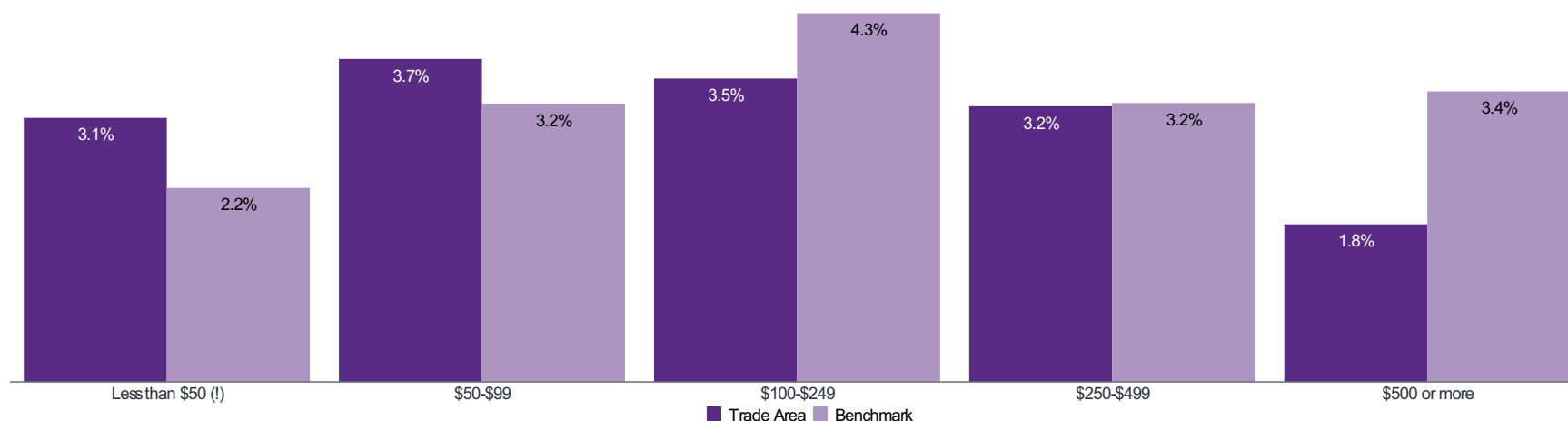
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	42.9% Index:83	33.5% Index:88	12.8% Index:112	7.0% Index:122
Purchase preference	54.5% Index:80	23.0% Index:94	8.8% Index:125	5.7% Index:157
Customer Service	42.3% Index:78	16.7% Index:105	8.5% Index:178	20.9% Index:91

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+

Opticks eShopper | Sporting Goods Deep Dive

ENVIRONICS
ANALYTICS

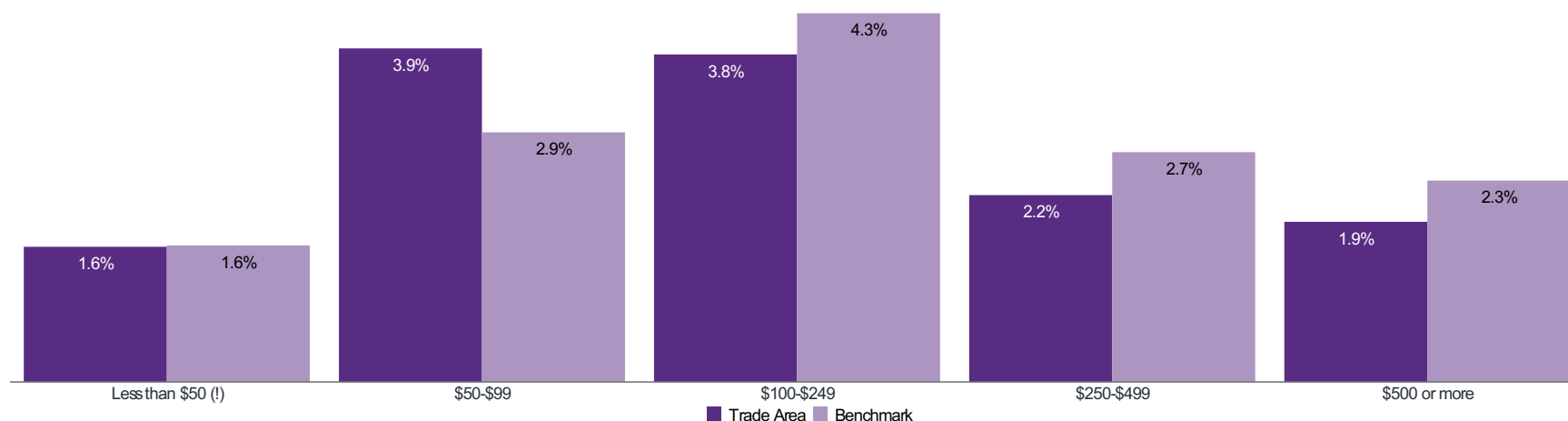
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	32.1% Index:82	31.1% Index:96	11.0% Index:104	5.9% Index:151
Purchase preference	40.4% Index:78	23.5% Index:97	9.4% Index:125	6.2% Index:205
Customer Service	32.8% Index:78	17.7% Index:117	9.2% Index:178	19.4% Index:95

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+


Opticks eShopper | Vacation/Travel Deep Dive

ENVIRONICS
ANALYTICS

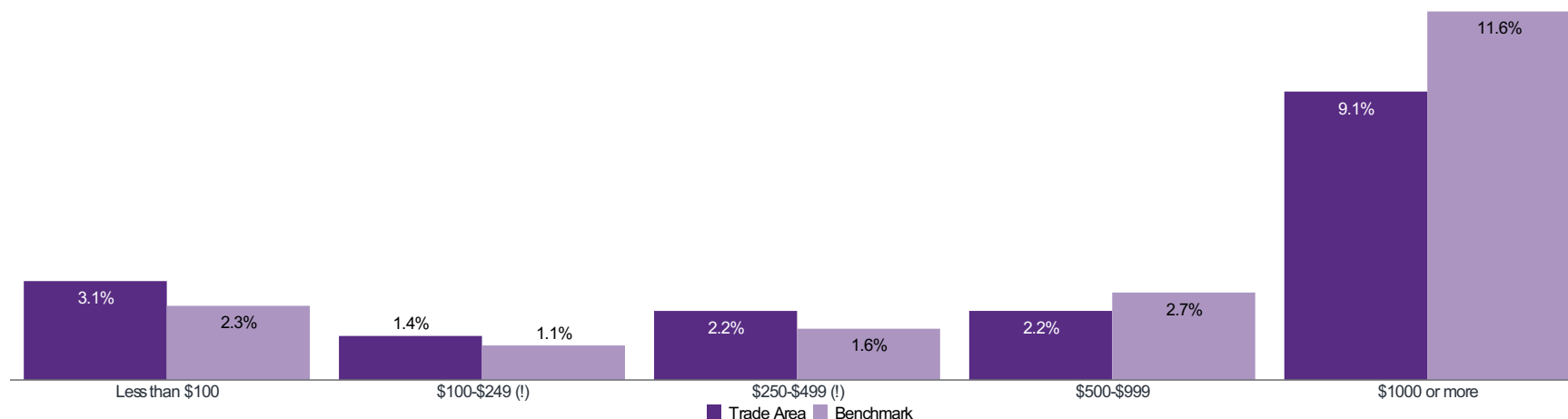
Trade Area: Brampton - Uptown

Total Household Population 18+: 29,540

BEHAVIOURAL PREFERENCES BY CHANNEL

 VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	20.6% Index:100	53.8% Index:93	19.8% Index:132	18.6% Index:116
Purchase preference	25.4% Index:88	49.7% Index:96	8.8% Index:119	20.4% Index:114
Customer Service	26.3% Index:90	27.0% Index:98	11.5% Index:166	40.3% Index:92

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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(<https://en.environicsanalytics.ca/Envision/About/1/2021>)

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+

Store Loyalty

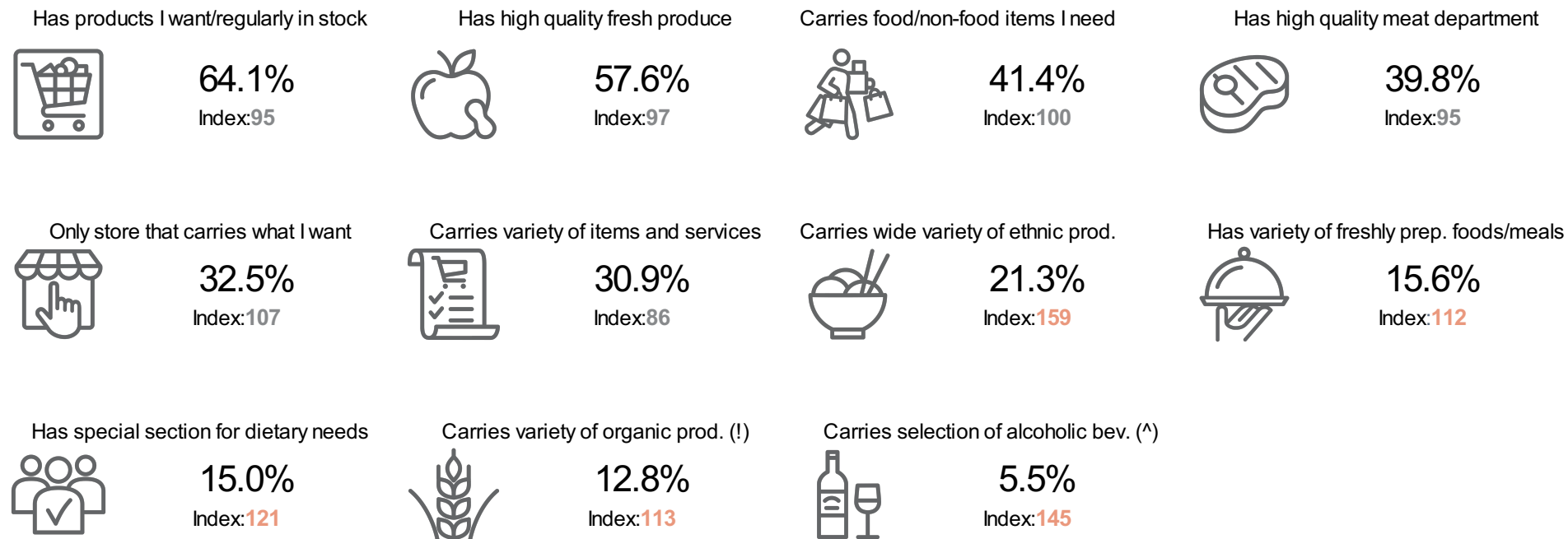
ShopperChoice | Store Loyalty - Assortment / Product Quality

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Households: 11,513

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL ASSORTMENT / PRODUCT QUALITY



Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+
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ShopperChoice | Store Loyalty - Shopping Experience

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Households: 11,513

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL CONVENIENCE / SHOPPING EXPERIENCE

Convenient location for me



58.9%

Index: 99

Organized layout makes it easy to shop



41.8%

Index: 101

Easy to get in and get out quickly



41.1%

Index: 96

Staff are friendly and knowledgeable



39.9%

Index: 118

Short checkout lines/fast checkout



38.2%

Index: 107

Has extended hours



32.3%

Index: 117

I like the store ambiance



23.2%

Index: 116

Has self-checkout



20.3%

Index: 148

Offers an online shopping option (!)



12.0%

Index: 135

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+
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ShopperChoice | Store Loyalty - Price and Promo

ENVIRONICS
ANALYTICS

Trade Area: Brampton - Uptown

Households: 11,513

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL PRICE AND PROMO

Store has great sales and promotions



64.4%

Index: 96

Discover good value when shopping



61.5%

Index: 93

Store has the lowest prices overall



56.9%

Index: 98

Store has a customer loyalty card program



43.5%

Index: 88

I'm loyal to their store brands



27.1%

Index: 118

Has loyalty prog. app and offers pers. promos



26.5%

Index: 90

OUT OF STOCK ITEM

	% Base	% Pen	Index
Psychographics - Shopping Preferences			
Postpone the purchase	36.2	40.2	0.3 90
Leave the store and buy it elsewhere	33.6	30.9	0.3 109
Purchase another brand	23.5	21.2	0.3 111
Purchase another size or variety of the same brand (!)	6.7	7.7	0.3 87

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+
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Main Street Visitors

2019 Brampton - Uptown Visitors by Top 10 Census Subdivisions
Compared to Total Household Population 15+
Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2019				Summer 2019				Fall 2019				Winter 2019				Full Year 2019			
		#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
Total		19,302,713	100%	889,433	100%	4.61%	100	875,745	100%	4.54%	100	752,129	100%	3.90%	100	778,539	100%	4.03%	100	1,297,720	100%	6.72%	100
3521010	Brampton, ON (CY)	596,084	3.09%	355,920	40.02%	59.71%	1296	346,757	39.60%	58.17%	1282	311,527	41.42%	52.26%	1341	327,676	42.09%	54.97%	1363	411,046	31.67%	68.96%	1026
3520005	Toronto, ON (C)	2,568,898	13.31%	130,582	14.68%	5.08%	110	132,510	15.13%	5.16%	114	108,166	14.38%	4.21%	108	108,667	13.96%	4.23%	105	221,966	17.10%	8.64%	129
3521005	Mississauga, ON (CY)	642,951	3.33%	144,664	16.26%	22.50%	488	139,264	15.90%	21.66%	477	124,556	16.56%	19.37%	497	128,353	16.49%	19.96%	495	210,977	16.26%	32.81%	488
3519028	Vaughan, ON (CY)	264,447	1.37%	21,191	2.38%	8.01%	174	21,268	2.43%	8.04%	177	15,128	2.01%	5.72%	147	17,410	2.24%	6.58%	163	35,941	2.77%	13.59%	202
3524009	Milton, ON (T)	106,330	0.55%	22,108	2.49%	20.79%	451	20,423	2.33%	19.21%	423	17,868	2.38%	16.80%	431	20,810	2.67%	19.57%	485	33,001	2.54%	31.04%	462
3525005	Hamilton, ON (C)	483,265	2.50%	14,992	1.69%	3.10%	67	16,263	1.86%	3.37%	74	12,613	1.68%	2.61%	67	13,770	1.77%	2.85%	71	29,674	2.29%	6.14%	91
3521024	Caledon, ON (T)	68,255	0.35%	19,180	2.16%	28.10%	610	17,530	2.00%	25.68%	566	15,403	2.05%	22.57%	579	16,160	2.08%	23.68%	587	24,875	1.92%	36.44%	542
3524001	Oakville, ON (T)	174,424	0.90%	12,600	1.42%	7.22%	157	12,806	1.46%	7.34%	162	11,261	1.50%	6.46%	166	11,420	1.47%	6.55%	162	22,587	1.74%	12.95%	193
3519036	Markham, ON (CY)	301,247	1.56%	12,927	1.45%	4.29%	93	13,010	1.49%	4.32%	95	9,271	1.23%	3.08%	79	9,121	1.17%	3.03%	75	22,388	1.73%	7.43%	111
3524015	Halton Hills, ON (T)	53,559	0.28%	13,421	1.51%	25.06%	544	12,197	1.39%	22.77%	502	11,612	1.54%	21.68%	556	11,689	1.50%	21.82%	541	18,810	1.45%	35.12%	522

Index Legend	Under 80	110 to 119	120 to 149	Over 150
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2019 Brampton - Uptown Visitors Within Trade Area
Compared to Total Household Population 15+
Benchmark: 15 min trade area

Total Household Population 15+	Spring 2019 Visitors		Summer 2019 Visitors		Fall 2019 Visitors		Winter 2019 Visitors		Full Year 2019 Visitors	
	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
30,685	27,778	90.5	25,797	84.1	25,398	82.8	24,952	81.3	27,232	88.7

2019 Brampton - Uptown Visitors Within vs Outside Trade Area
Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	1,316,538	27,232	2.1	1,289,306	97.9

2020 Brampton - Uptown Visitors by Top 10 Census Subdivisions
Compared to Total Household Population 15+
Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2020					Summer 2020					Fall 2020					Winter 2020					Full Year 2020				
		#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index					
Total		19,302,713	100%	407,026	100%	2.11%	100	596,324	100%	3.09%	100	526,641	100%	2.73%	100	591,323	100%	3.06%	100	903,645	100%	4.68%	100					
3521010	Brampton, ON (CY)	596,084	3.09%	202,433	49.73%	33.96%	1611	268,630	45.05%	45.07%	1459	257,607	48.92%	43.22%	1584	261,123	44.16%	43.81%	1430	332,359	36.78%	55.76%	1191					
3521005	Mississauga, ON (CY)	642,951	3.33%	60,493	14.86%	9.41%	446	96,688	16.21%	15.04%	487	84,974	16.13%	13.22%	484	102,338	17.31%	15.92%	520	155,984	17.26%	24.26%	518					
3520005	Toronto, ON (C)	2,568,898	13.31%	48,541	11.93%	1.89%	90	76,900	12.90%	2.99%	97	62,626	11.89%	2.44%	89	72,999	12.34%	2.84%	93	134,014	14.83%	5.22%	111					
3524009	Milton, ON (T)	106,330	0.55%	8,521	2.09%	8.01%	380	12,672	2.13%	11.92%	386	10,886	2.07%	10.24%	375	14,653	2.48%	13.78%	450	23,438	2.59%	22.04%	471					
3519028	Vaughan, ON (CY)	264,447	1.37%	7,242	1.78%	2.74%	130	11,719	1.97%	4.43%	143	8,880	1.69%	3.36%	123	10,918	1.85%	4.13%	135	20,635	2.28%	7.80%	167					
3521024	Caledon, ON (T)	68,255	0.35%	7,962	1.96%	11.66%	553	11,032	1.85%	16.16%	523	10,442	1.98%	15.30%	561	11,495	1.94%	16.84%	550	18,493	2.05%	27.09%	579					
3525005	Hamilton, ON (C)	483,265	2.50%	6,089	1.50%	1.26%	60	9,713	1.63%	2.01%	65	8,368	1.59%	1.73%	63	9,125	1.54%	1.89%	62	17,927	1.98%	3.71%	79					
3524001	Oakville, ON (T)	174,424	0.90%	4,846	1.19%	2.78%	132	7,882	1.32%	4.52%	146	6,402	1.22%	3.67%	135	8,590	1.45%	4.92%	161	14,900	1.65%	8.54%	182					
3524015	Halton Hills, ON (T)	53,559	0.28%	5,311	1.30%	9.92%	470	8,553	1.43%	15.97%	517	6,500	1.23%	12.14%	445	9,662	1.63%	18.04%	589	13,405	1.48%	25.03%	535					
3519036	Markham, ON (CY)	301,247	1.56%	3,013	0.74%	1.00%	47	6,624	1.11%	2.20%	71	4,886	0.93%	1.62%	59	5,589	0.95%	1.86%	61	11,733	1.30%	3.89%	83					

Index Legend	Under 80	110 to 119	120 to 149	Over 150
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2020 Brampton - Uptown Visitors Within Trade Area
Compared to Total Household Population 15+
Benchmark: 15 min trade area

Total Household Population 15+	Spring 2020 Visitors		Summer 2020 Visitors		Fall 2020 Visitors		Winter 2020 Visitors		Full Year 2020 Visitors	
	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
30,685	22,313	72.7	23,714	77.3	21,364	69.6	22,848	74.5	23,951	78.1

2020 Brampton - Uptown Visitors Within vs Outside Trade Area
Benchmark: Canada

Year	Total Visitors In Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	913,667	23,951	2.6	889,716	97.4

2021 Brampton - Uptown Visitors by Top 10 Census Subdivisions
Compared to Total Household Population 15+
Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2021				Summer 2021				Fall 2021				Winter 2021				Full Year 2021			
		#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
Total		19,302,713	100%	436,173	100%	2.26%	100	728,929	100%	3.78%	100	722,633	100%	3.74%	100	532,843	100%	2.76%	100	996,004	100%	5.16%	100
3521010	Brampton, ON (CY)	596,084	3.09%	211,316	48.45%	35.45%	1569	307,125	42.13%	51.52%	1364	311,242	43.07%	52.21%	1395	259,841	48.77%	43.59%	1579	345,698	34.71%	57.99%	1124
3521005	Mississauga, ON (CY)	642,951	3.33%	68,231	15.64%	10.61%	470	117,225	16.08%	18.23%	483	117,917	16.32%	18.34%	490	86,670	16.27%	13.48%	488	167,684	16.84%	26.08%	505
3520005	Toronto, ON (C)	2,568,898	13.31%	56,395	12.93%	2.20%	97	97,254	13.34%	3.79%	100	87,294	12.08%	3.40%	91	61,835	11.60%	2.41%	87	153,094	15.37%	5.96%	115
3519028	Vaughan, ON (CY)	264,447	1.37%	11,440	2.62%	4.33%	191	13,279	1.82%	5.02%	133	13,778	1.91%	5.21%	139	11,301	2.12%	4.27%	155	26,251	2.64%	9.93%	192
3524009	Milton, ON (T)	106,330	0.55%	8,907	2.04%	8.38%	371	17,758	2.44%	16.70%	442	16,575	2.29%	15.59%	416	10,604	1.99%	9.97%	361	25,304	2.54%	23.80%	461
3525005	Hamilton, ON (C)	483,265	2.50%	6,226	1.43%	1.29%	57	13,762	1.89%	2.85%	75	13,316	1.84%	2.76%	74	9,845	1.85%	2.04%	74	21,240	2.13%	4.40%	85
3521024	Caledon, ON (T)	68,255	0.35%	9,210	2.11%	13.49%	597	15,498	2.13%	22.71%	601	15,325	2.12%	22.45%	600	10,109	1.90%	14.81%	537	19,979	2.01%	29.27%	567
3524015	Halton Hills, ON (T)	53,559	0.28%	5,392	1.24%	10.07%	446	10,166	1.39%	18.98%	503	11,317	1.57%	21.13%	564	6,851	1.29%	12.79%	463	14,816	1.49%	27.66%	536
3524001	Oakville, ON (T)	174,424	0.90%	4,782	1.10%	2.74%	121	10,007	1.37%	5.74%	152	10,723	1.48%	6.15%	164	5,498	1.03%	3.15%	114	14,787	1.48%	8.48%	164
3519036	Markham, ON (CY)	301,247	1.56%	3,769	0.86%	1.25%	55	8,467	1.16%	2.81%	74	8,288	1.15%	2.75%	73	3,577	0.67%	1.19%	43	12,738	1.28%	4.23%	82

Index Legend	Under 80	110 to 119	120 to 149	Over 150
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2021 Brampton - Uptown Visitors Within Trade Area
Compared to Total Household Population 15+
Benchmark: 15 min trade area

Total Household Population 15+	Spring 2021 Visitors		Summer 2021 Visitors		Fall 2021 Visitors		Winter 2021 Visitors		Full Year 2021 Visitors	
	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
30,685	17,801	58.0	20,579	67.1	21,839	71.2	22,175	72.3	21,847	71.2

2021 Brampton - Uptown Visitors Within vs Outside Trade Area
Benchmark: Canada

Year	Total Visitors In Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2021	1,011,916	21,847	2.2	990,069	97.8

Top 5 segments represent **54.9%** of customers in Southern Ontario



Rank: 1
Customers: 244,138
Customers %: 30.62
% in Benchmark: 5.76
Index: 531

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



Rank: 2
Customers: 68,084
Customers %: 8.54
% in Benchmark: 5.19
Index: 165

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned from jobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



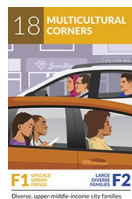
Rank: 3
Customers: 52,012
Customers %: 6.52
% in Benchmark: 2.08
Index: 314

A segment encompassing long-established immigrant neighbourhoods, Metro Melting Pot has been a haven for upward-climbing newcomers for 25 years. Concentrated in Toronto and nearby Mississauga, more than half of the households contain immigrants; nearly 30 percent speak a non-official language, with Tagalog, Arabic and Spanish joining Portuguese, Italian, Cantonese and Mandarin in recent years. These neighbourhoods are diverse in more ways than cultural roots: Metro Melting Pot contains families and lone-parent households, maintainers range in age from 45 to over 75, and the housing stock is a mix of older single-detached and row houses, semis and apartment buildings. While some contain young children, many households have twenty-something children who are likely contributing to the family income. With educations ranging from grade school to university degrees, adults work at varied jobs in business, services and manufacturing. But the high housing prices—the average dwelling value of over \$525,000—contribute to only an average number of homeowners. Eager to indulge their children, many enjoy going to theme parks, professional sports games and all-inclusive resorts. Seeking to connect with others in their communities, they respond to messages that recognize their Attraction for Crowds.



Rank: 4
Customers: 41,542
Customers %: 5.21
% in Benchmark: 3.30
Index: 158

With one of the highest percentages of suburban households, Modern Suburbia is a magnet for younger and middle-aged, diverse families with young children. Many of these acculturated households contain first- and second-generation Canadians from Asia and South Asia who arrived in their 20s and 30s and have recently moved to new suburbs near large cities like Toronto, Edmonton, Calgary, Ottawa and Vancouver. More than half the population identify as visible minorities: More than twice the national average identify as Asian, and nearly three times the average identify as South Asian. With their university and college educations, they earn upper-middle-class incomes from a wide range of jobs that afford them new single-family, semi-detached or row houses. And few segments are more mobile: the number of residents who have moved in the last five years is nearly 70 percent above average. Modern Suburbia members have crafted active lifestyles for their relatively large families and participate in many team sports, including basketball and hockey. For a splurge, they head to kid-friendly venues such as amusement parks, zoos and aquariums, admitting that Attraction for Crowds is among their strongest values.



Rank: 5
Customers: 31,697
Customers %: 3.98
% in Benchmark: 3.76
Index: 106

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents—from the Caribbean, Central America, Europe and Asia—though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities—including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first and second generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned from service sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. In these neighbourhoods where one of the stronger values is Financial Security, residents have been more mindful of their spending due to the economic uncertainty caused by COVID-19. With that said, in normal times they enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.