Community Profile: Mississauga – Clarkson BIA

Prepared for: Economic Developers Council of Ontario – My Main Street



Confidential

Date: March 7, 2022

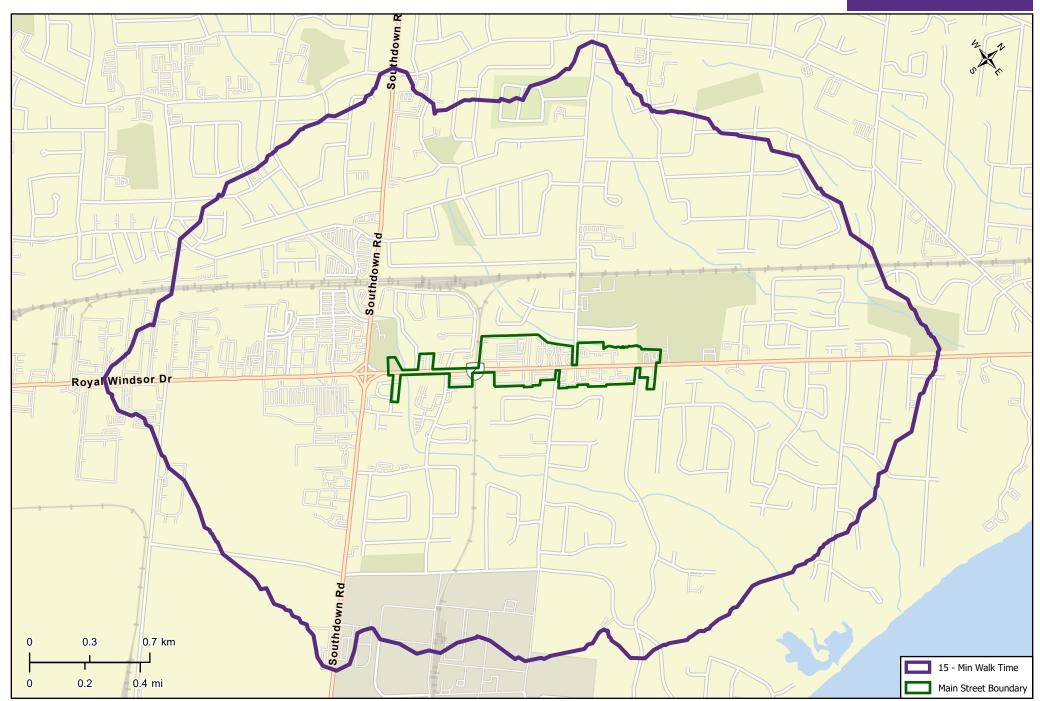
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Mississauga - Clarkson BIA Main Street Boundary and Trade Area







Demographics | Population & Households



Trade Area: Mississauga - Clarkson BIA

POPULATION

14,734

HOUSEHOLDS

5,712

MEDIAN MAINTAINER AGE

57

Index:105

MARITAL STATUS



54.7%

Index: 95

Married/Common-Law

FAMILY STATUS*

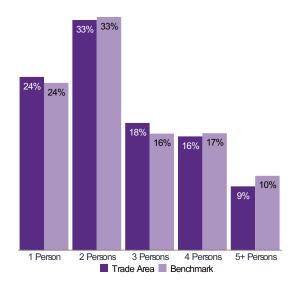


18.3%

Index:116

Total Lone-Parent Families

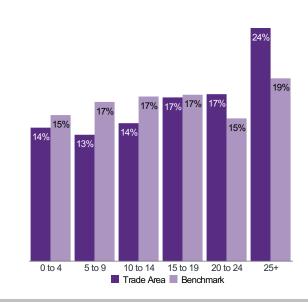
HOUSEHOLD SIZE



POPULATION BY AGE

	Count	%	Index
0 to 4	686	4.7	92
5 to 9	647	4.4	82
10 to 14	676	4.6	81
15 to 19	814	5.5	93
20 to 24	985	6.7	100
25 to 29	1,021	6.9	99
30 to 34	976	6.6	100
35 to 39	938	6.4	98
40 to 44	879	6.0	97
45 to 49	881	6.0	95
50 to 54	1,005	6.8	104
55 to 59	1,220	8.3	114
60 to 64	1,071	7.3	108
65 to 69	759	5.2	91
70 to 74	696	4.7	99
75 to 79	535	3.6	110
80 to 84	404	2.7	126
85+	540	3.7	166

AGE OF CHILDREN AT HOME



Benchmark:Southern Ontario

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^{*}Chosen from index ranking with minimum 5% composition

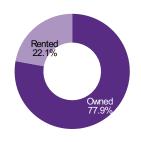
Demographics | Housing & Income



Trade Area: Mississauga - Clarkson BIA

Population: 14,734 | Households: 5,712

TENURE



STRUCTURE TYPE



63.3% Index:82



36.6%

Index:166

AGE OF HOUSING*

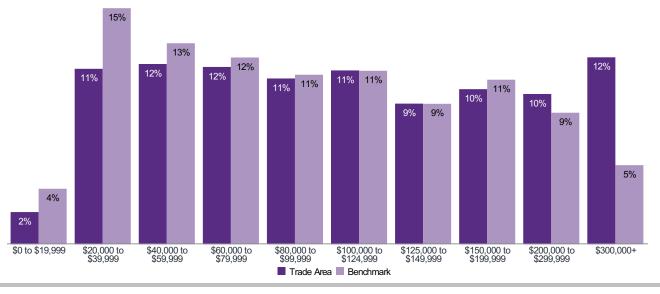
40 - 59 Years Old

% Comp:50.3 Index: 205

AVERAGE HOUSEHOLD INCOME

HOUSEHOLD INCOME DISTRIBUTION





Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

*Chosen from index ranking with minimum 5% composition

Demographics | Education & Employment



Trade Area: Mississauga - Clarkson BIA Population: 14,734 | Households: 5,712

EDUCATION



37.8% Index:142

University Degree

LABOUR FORCE PARTICIPATION



67.9%

Index:104

Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*



31.0%

Index:85



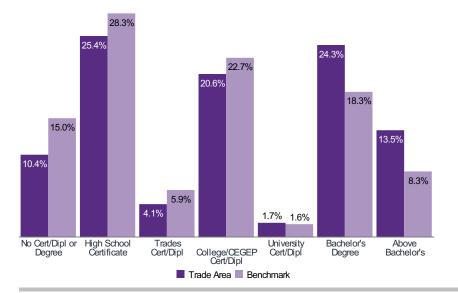
11.3%

Index:258

Travel to work by Car (as Driver)

Travel to work by Public Transit

EDUCATIONAL ATTAINMENT



OCCUPATIONS: TOP 5*



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

*Ranked by percent composition

Demographics | Diversity



Trade Area: Mississauga - Clarkson BIA Population: 14,734 | Households: 5,712

ABORIGINAL IDENTITY



1.2% Index:51

VISIBLE MINORITY PRESENCE



Index:113

Belong to a visible minority group

NON-OFFICIAL LANGUAGE



Index:79

No knowledge of **English or French**

IMMIGRATION



35.8%

Index:136

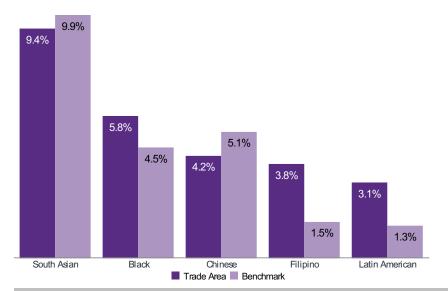
Born outside Canada

PERIOD OF IMMIGRATION*

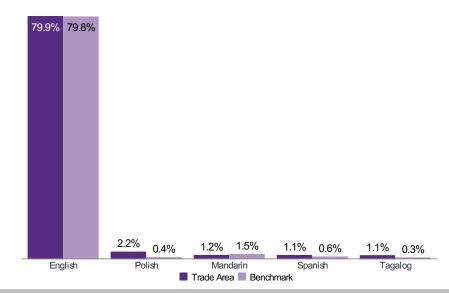
Before 2001

18.7% Index:134

VISIBLE MINORITY STATUS: TOP 5**



LANGUAGES SPOKEN AT HOME: TOP 5**



Benchmark:Southern Ontario

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^{*}Chosen from index ranking with minimum 5% composition

^{**}Ranked by percent composition

Trade Area: Mssissauga - Clarkson BIA

Households: 5.711

Top 5 segments represent 65.1% of households in Mississauga - Clarkson BIA



Rank: 1
Hhlds: 993
Hhld %: 17.39
% in Benchmark: 1.96
Index 886

The search for jobs and an affordable lifestyle helped create Diverse & Determined. Found in the urban fringe of big cities like Vancouver, Calgary, Edmonton and Ottawa, this segment contains a mix of younger singles and middle-aged families, including a disproportionate number of lone-parent households. Almost half of these households have moved into the area in the last five years. Over a third of residents identify as a visible minority—typically South Asian, black, Filipino, Arab or Latin American—most having arrived since 2001. Drawn to the less expensive housing and less intense city living, Diverse & Determined residents typically live in low-rise apartments or row houses; nearly two-thirds live in condominiums. With educations ranging from high school to university, the adults here earn midscale incomes fromvarious jobs in manufacturing, remediation services, business and the trades. Almost half the households are without children, meaning many can devote more of their discretionary income to leisure activities. Residents score high for going to casinos, sports bars, nightclubs and sporting events. Strong on the value Ostentatious Consumption, they try to impress others by acquiring objects that convey affluence.



 Rank:
 2

 Hhlds:
 798

 Hhld %:
 13.98

 % in Benchmark:
 3.11

 Index
 450

An aging lifestyle, Savvy Seniors is home to older singles, couples and divorced or widowed individuals found mostly in cities throughout Ontario, British Columbia and Alberta. Many of these seniors are financially comfortable: With a mix of high school, college and university educations, they enjoy upper-middle-incomes and homes valued at nearly a half-million dollars. Nearly 40 percent of the maintainers are over 65 years old, and they gravitate to easy-to-maintain high-rise apartment buildings, condos and row houses, typically built between 1980 and 2000. More than half of the households consist of third-plus-generation Canadians, and many are empty-nesters; any children at home are typically in their twenties. About 58 percent of the adults are still in the labour force, holding upper-level positions in the sciences, education, the arts and public administration. Still fit and active, these residents have the time and money for travel, golf and fitness activities. And they still believe in the value of Community Involvement, staying active in social issues and political campaigns.



 Rank:
 3

 Hhlds:
 650

 Hhld %:
 11.38

 % in Benchmark:
 1.22

 Index
 931

The second wealthiest lifestyle, Wealthy & Wise is home to older and mature families and couples whose incomes are nearly two-and-a-half times the national average. Found in large cities across Canada, these households tend to own expensive single-detached houses in established neighbourhoods; the average dwelling value is about \$1.3 million. Wealthy & Wise is one of the most educated groups—a majority hold a bachelor's or advanced degree—and members earn lofty incomes as managers and white-collar professionals. Many are first- and second-generation Canadians who are attached to their older urban neighbourhoods, having lived at the same address for years. And while most commute to work by car, one in five takes public transit, bikes or walks to work. At home, their leisure activities reflect the presence of older children, most 15+. These families enjoy going to filmfestivals, the theatre and museums. Able to afford most luxury items, consumers here maintain they're willing to pay more for environmentally friendly products that reflect their Ecological Lifestyle.



Rank: 4
Hhlds: 640
Hhld %: 11.20
% in Benchmark: 3.77
Index 297

Located in cities across Canada, On Their Own Again consists of older singles living in high-rise apartments. Nearly 60 percent live alone—highest among all segments. And almost 30 percent of residents are over 65, with one in ten a widowed individual. Fewer than half are still in the labour force, but with over 45 percent of adults having attended college or a university, those still working hold white-collar and service sector jobs in sales, administrative support and real estate. Although incomes are downscale, pensions boost household net worth and provide an economic cushion. In On Their Own Again, nearly 80 percent of households rent apartments, and an overwhelming number of them live in older buildings. Many are new comers, with half having moved in the past five years and a disproportionate number coming from China, the Philippines and the U.K. Nearly 40 percent of residents are first-generation Canadians; almost 20 percent are second-generation. With their unpretentious lifestyle, residents like to escape the routine by going to a casino, community theatre or movie drama. Many respond to marketing messages that appeal to their support for the value Bhical Consumerism.



Rank: 5
Hhlds: 635
Hhld %: 11.11
% in Benchmark: 2.25
Index 493

Emblematic of Canadian's aging society, Mature & Secure consists of older and mature couples and families aging in place in urban fringe neighbourhoods. Nearly 60 percent of the maintainers are over 55 years old. About 80 percent of this segment's households are found in Canada's largest markets: Toronto, Montreal, Vancouver, Calgary, Ottawa and Edmonton. Many contain first- and second-generation Canadians, the immigrants having arrived between 1990 and 2010. And one in eight residents is Jewish, the highest percentage among all segments and more than 11 times the national average. Well educated with university degrees, those still in the workforce earn upscale incomes from management and white-collar positions in business, finance, science and education. Longtime homeowners, they live in stylish houses and duplexes built between 1960 and 1990 and valued at over \$800,000. With a high level of financial security, Mature & Secure residents tend to own investments, real estate and imported luxury cars. Yet they also express a desire to provide a secure future for their children and grandchildren (Legacy).

Benchmark: Southern Ontario

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Psychographics | SocialValues Overview

ENVIRONICS ANALYTICS

Trade Area: Mississauga - Clarkson BIA



Strong Values

Values	Index
Ecological Concern	121
Culture Sampling	119
Fulfilment Through Work	114
Introspection & Empathy	114
Ecological Lifestyle	113
Emotional Control	113
Primacy of Environmental Protection	113
Social Learning	113
Duty	112
Ethical Consumerism	112



Descriptions | Top 3 Strong Values

Ecological Concern

A tendency to believe that today's environmental problems are a result of industrial and personal disregard for the environment. People strong on this construct feel that environmental destruction is unacceptable and reject the notion that job protection or economic advancement should be allowed at the expense of environmental protection. They also reject the idea that any one person is too small to make a contribution to this project

Culture Sampling

This construct identifies the view that other cultures have a great deal to teach us, and measures people's inclination to incorporate some of these cultural influences into their own lives.

Fulfilment Through Work

A need to invest one's professional life with meaning and to find personal fulfillment through one's work. Also, a need to feel that one's work is useful to others and has some social value.



Weak Values

Values	Index
Attraction to Nature	75
Acceptance of Violence	80
Utilitarian Consumerism	84
Patriarchy	85
Sexism	87
Technology Anxiety	87
Anomie-Aimlessness	88
Aversion to Complexity	90
Primacy of the Family	90
Brand Apathy	91



Descriptions | Top 3 Weak Values

Attraction to Nature

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

Acceptance of Violence

People highest on this construct believe that violence is an inevitable fact of life that must be accepted with a certain degree of indifference. Belief that violence can be both cathartic and persuasive.

Utilitarian Consumerism

Tendency to base purchase decisions on utilitarian rather than aesthetic considerations. Measures the attention given to utility of objects and products purchased. People strong on this construct seldom buy products purely for their appearance. Lack of a need to engage in personal expression through aesthetic means.

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Financial and Expenditure Overview

Financial | WealthScapes Overview



Trade Area: Mississauga - Clarkson BIA WealthScapes Households: 5,689

INCOME*

Household Income

\$ 114,644

\$ 153,700 Index:133

Net Worth

% Holders

99.9%

Balance

\$1,247,737

Index:169

ASSETS*

95.3% Index:100

Balance

\$135.495

Index:177

Household Disposable Income

Index: 125

Household Discretionary Income

\$ 81,853

Index: 127

Annual RRSP Contributions

\$ 5,733

Index: 160

WEALTH*

Savings

% Holders

Investments

% Holders

Index:113

67.8%

Balance

\$558,486

Index:165

Unlisted Shares

% Holders

16.4% Index:132

Balance

\$577,981

Index:182

Real Estate

% Holders

79.6% Index:105

Balance

\$1,001,746

Index:134

Liquid Assets

% Holders

98.6% Index:101

Balance

\$617,426

Index:187

DEBT*



Index:100

Consumer Debt

% Holders

92.6% Index:102

Balance

\$82,361

Index:124

Mortgage Debt

% Holders

48.5%

Index:105

Balance

\$366,816

Index:123

FINANCIAL RATIO



Debt:Asset

% Holders

0.17%

Index:80

Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

% Holders represent where customers are found.

*Average values per holding household as at December 31, 2020.

Financial | WealthScapes - Ratios



Trade Area: Mississauga - Clarkson BIA WealthScapes Households: 5,689

FINANCIAL RATIOS*



Debt: Asset

0.17

Index:80



Debt: Liquid Assets

0.42

Index: 68



Consumer Debt - Discr. Income

0.93

Index:100



Savings - Investments

0.61

Index:101



Pension - Non-Pension Assets

0.15

Index:69



Real Estate Assets - Lig. Assets

1.31

Index:75



Mortgage - Real Estate Assets

0.22

Index:92



Mortgage - Consumer Debt

2.34

Index:102

Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

Expenditures | HouseholdSpend - Annual Expenditure Overview



14.6%

Index93

Trade Area: Mississauga - Clarkson BIA Households: 5,712

Total Aggregate Current Consumption: \$583,919,422

Average Current Consumption

\$102,227

Index 125

Average Household Income

\$152,070

Index132

Average Disposable Income

\$111,792

Index 124



Shelter

Avg. Dollars/Household \$27,184 Index129

Pct. of Total Expenditure 26.6% Index:103

Transportation

Avg. Dollars/Household \$16,029 Index116

Pct. of Total Expenditure 15.7% Index93



Food

Avg. Dollars/Household Pct. of Total Expenditure \$14,883 Index116



Household Operation

Avg. Dollars/Household Pct. of Total Expenditure \$7,351 7.2% Index128 Index103



Health Care

Avg. Dollars/Household Pct. of Total Expenditure \$6,467 6.3% Index:95 Index118



Recreation

Avg. Dollars/Household Pct. of Total Expenditure \$6,354 6.2% Index106 Index:133



Household Furnishings

Avg. Dollars/Household Pct. of Total Expenditure \$5,207 5.1% Index131 Index104



Clothing

Avg. Dollars/Household Pct. of Total Expenditure \$4,398 4.3% Index:133 Index106



Tobacco and Alcohol

Avg. Dollars/Household Pct. of Total Expenditure \$3,999 3.9% Index112 Index: 90

Benchmark: Southern Ontario

Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure. Benchmark used for Index calculations.

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Index Colours:	<80	80 - 110	110+

Expenditures | Foodspend - Annual Household Expenditure Overview



Trade Area:Mssissauga - Clarkson BIA

Households:5,712

Average Household Income \$152,070

Index 132

Average Food Expenditure \$14,883

Index116

Average Spend on Food from Restaurants \$4,824 Index120

Average Spend on Food from Stores \$10,059 Index115

Total Aggregate Food Expenditure: \$85,011,146

Avg. Dollars/Household

Bakery

Pct. of Total Expenditure

\$944 Index108

9.4% Index94

Cereal Products

Avg. Dollars/Household \$570 Index:112

Pct. of Total Expenditure 5.7% Index97

Avg. Dollars/Household

Fruit and nuts

\$1,359 Index124 Pct. of Total Expenditure 13.5% Index108

16.8%

Index93

Vegetables

Pct. of Total Expenditure Avg. Dollars/Household 11.9% \$1,195 Index112 Index129

Dairy products & Eggs

Avg. Dollars/Household \$1,401 Index109

Pct. of Total Expenditure 13.9% Index95

Meat

Avg. Dollars/Household Pct. of Total Expenditure \$1,688 Index107

Fish & Seafood

Avg. Dollars/Household Pct. of Total Expenditure \$460 4.6% Index157 Index137

Beverages & Other Food

Avg. Dollars/Household \$2,443

Index111

Pct. of Total Expenditure 24.3% Index96

Benchmark: Southern Ontario

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Displaying the top FoodSpend categories of expenditure on food purchased from stores. Benchmark used for Index calculations.

80 - 110 Index Colours: <80

Post COVID-19 Activities

Behavioural-Vividata | Post COVID-19



Trade Area: Mississauga - Clarkson BIA

Household Population 14+:12,620

Activities Look Forward To Doing

	%	Base %	Index
Socializing			
Dating	9.3	11.0	85
Going to restaurants, bars or night clubs	55.6	55.1	101
Having physical Contact with family and friends	59.9	57.7	104
Participating in group activities	41.4	38.7	107
Partying	15.7	15.8	100
Seeing family and friends in person	66.5	62.8	106
Entertainment			
Attending events, festivals or concerts	42.0	42.9	98
Attending sports events (excludes professional sports)	17.3	18.2	95
Attending to professional sports events or games	25.5	25.4	100
Going to the movies	45.8	45.7	100
Movement & Travel			
Driving more	17.2	16.1	107
Shopping in-store	46.1	42.9	107
Spending time outdoors	31.7	32.5	98
Travelling outside of Canada/ abroad	57.1	53.2	107
Travelling within Canada	50.2	49.9	101
Using public transit	19.7	13.7	144
Personal			
Getting back to old habits	40.6	36.2	112
Going to a salon, barber shop or spa	40.0	33.7	119
Going to the gym	25.1	22.6	111
Education/Work			
Children going back to school	19.3	20.3	95
Going back to work	18.0	17.6	102
Other			
Not Stated	0.8	0.6	135

Benchmark: Southern Ontario

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(Base used for Index calculations)

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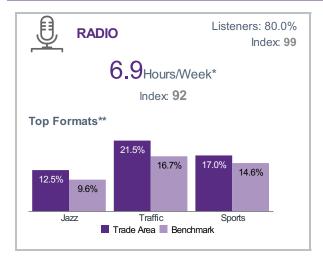
Media and Social Media Overview

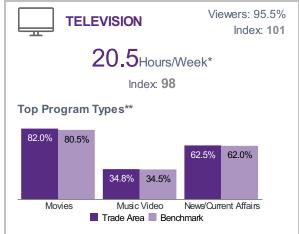
Behavioural | Media Overview

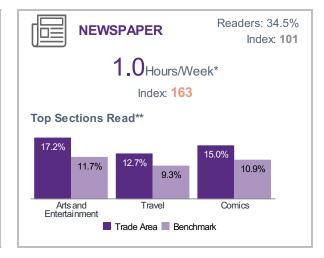
ENVIRONICS ANALYTICS

Trade Area: Mississauga - Clarkson BIA

Household Population 14+:12,620

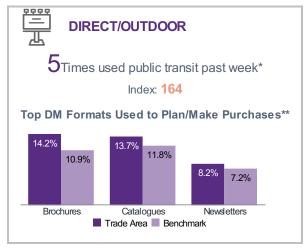












Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

^{*} Consumption values based to variable's incidence count.

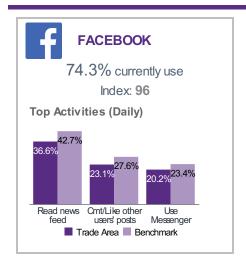
^{**} Chosen from index ranking with minimum 5% composition.

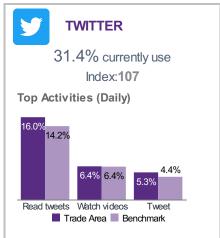
Opticks Social | Social Media Activities

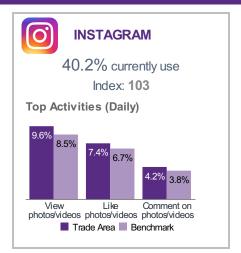


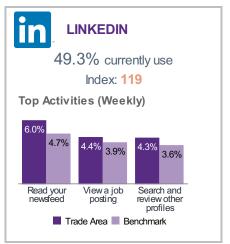
Trade Area: Mississauga - Clarkson BIA

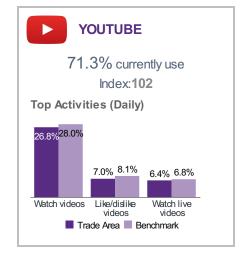
Household Population 18+: 12,010

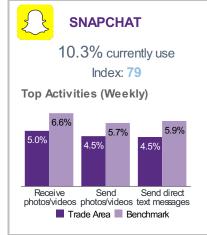














Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

Chosen and ranked by percent composition
(!)Indicates variables with low sample size. Please analyze with discretion

Opticks Social | Social Media Usage



Trade Area: Mississauga - Clarkson BIA Household Population 18+: 12,010

FRIENDS IN ALL SM NETWORKS

35.3% Index:100

0-49 friends

FREQUENCY OF USE (DAILY)



49.7%

Index:89

Facebook

BRAND INTERACTION



30.9%

Index:90

Like brand on Facebook

NO. OF BRANDS INTERACTED

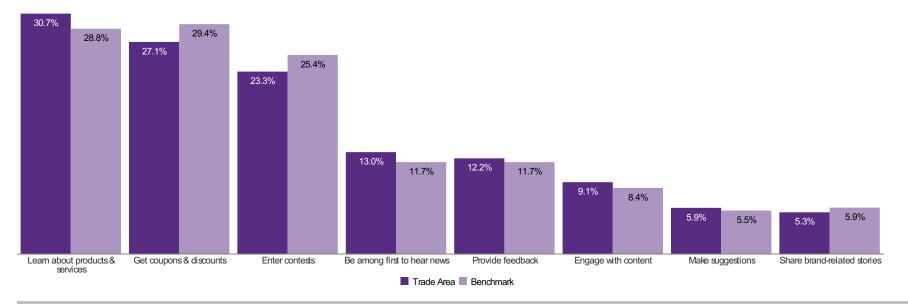


29.2%

Index:95

2-5 brands

REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

Chosen and ranked by percent composition

Online Shopping Attitudes and Behaviours

Opticks eShopper | Online Shopping Attitudes



Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+:12,010



Retail companies should not be allowed to own or share my personal info



I am likely to shop online via my mobile device, provided the process is easy

% Comp 88.1 Index 100

% Comp 45.3 Index 93



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 84.4 Index 100





I use my mobile device to find retail locations that sell products I am looking to buy



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 53 7 Index 95

% Comp 29 3 Index 97

Benchmark: Southern Ontario

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Ranked by percent composition.



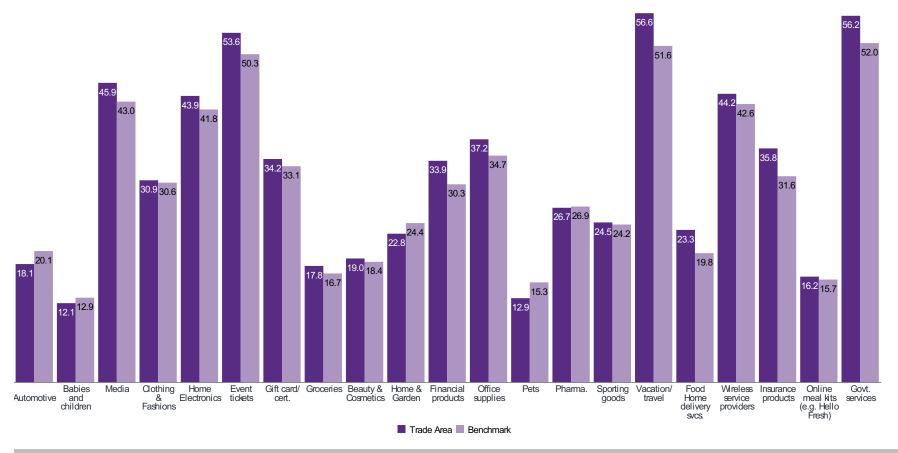
Opticks eShopper | Purchase Preference by Category



Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+:12,010

ONLINE PURCHASE PREFERENCE BY CATEGORY - VIA COMPUTER (%)



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+
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Opticks eShopper | Clothing & Fashions Deep Dive



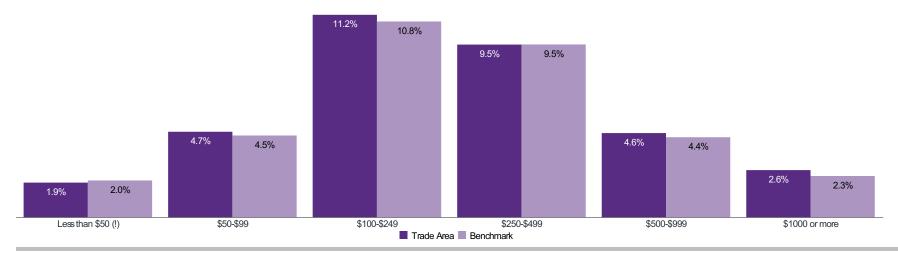
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	62.4%	37.1%	11.0%	2.2%
	Index:102	Index:101	Index:89	Index:70
Purchase preference	76.3%	30.9%	7.9%	2.3%
	Index:101	Index:101	Index:80	Index:88
Customer Service	63.3%	17.8%	5.1%	21.4%
	Index:102	Index:99	Index:88	Index:99

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Home Electronics & Computers Deep Dive



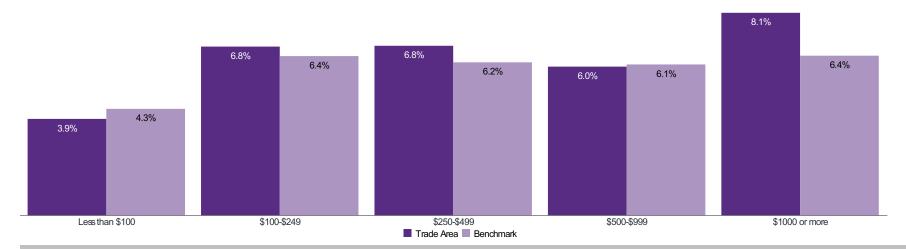
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	49.3%	57.9%	13.4%	8.5%
	Index:98	Index:106	Index: 86	Index: 103
Purchase preference	67.6%	43.9%	10.3%	5.7%
	Index: 99	Index:105	Index:93	Index: 88
Customer Service	56.3%	26.1%	6.8%	36.7%
	Index:100	Index:105	Index: 91	Index: 99

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Gift Cards Deep Dive



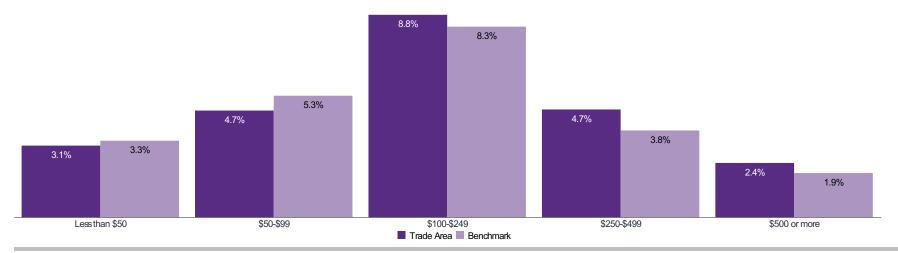
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	44.8%	35.7%	9.6%	3.2%
	Index:94	Index:101	Index:87	Index:91
Purchase preference	57.1% Index:95	34.2% Index:103	8.4% Index:96	2.5% Index:80
Customer Service	39.0%	21.8%	5.6%	29.9%
	Index:92	Index:106	Index:92	Index:108

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Groceries Deep Dive



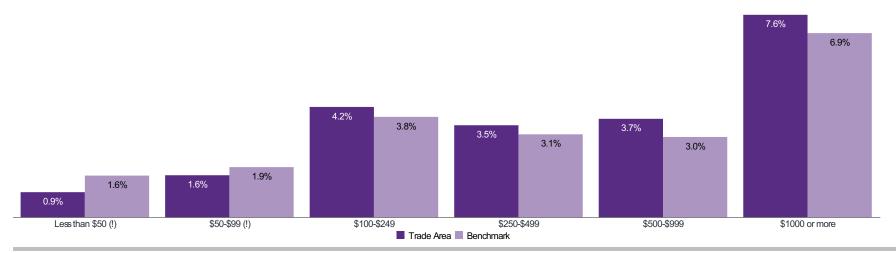
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	71.6%	27.6%	10.4%	1.7%
	Index:99	Index:112	Index:94	Index:62
Purchase preference	84.2%	17.8%	5.9%	2.1%
	Index:101	Index:107	Index:94	Index:84
Customer Service	71.4%	13.1%	3.8%	17.7%
	Index:102	Index:114	Index:96	Index:95

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Beauty & Cosmetics Deep Dive



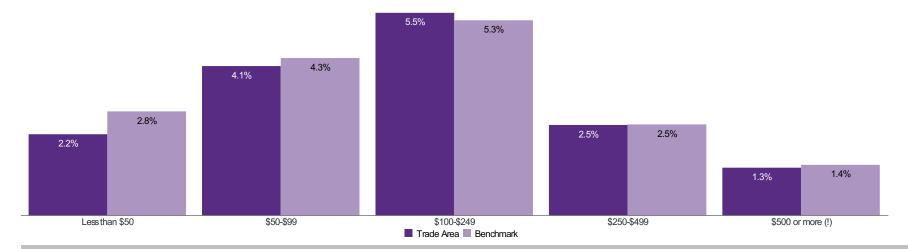
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	36.6%	22.6%	7.9%	2.2%
	Index:103	Index:102	Index:98	Index:77
Purchase preference	46.8%	19.0%	6.3%	2.0%
	Index:101	Index:103	Index:98	Index:86
Customer Service	36.4%	12.3%	4.4%	14.9%
	Index:100	Index:98	Index:101	Index:101

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Home & Garden Deep Dive



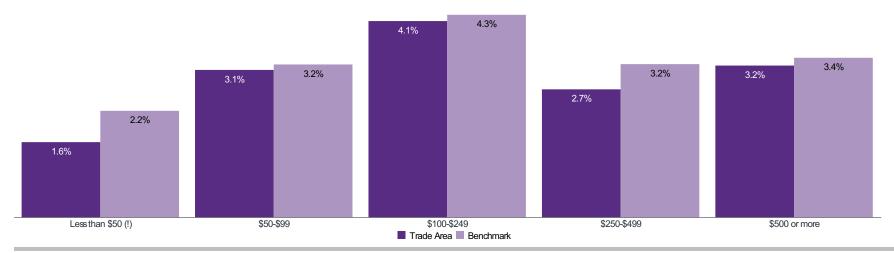
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	50.5%	36.6%	10.1%	3.6%
	Index:97	Index:97	Index:89	Index:63
Purchase preference	66.5%	22.8%	5.9%	2.7%
	Index:97	Index:93	Index:85	Index:76
Customer Service	52.7%	15.2%	4.4%	21.6%
	Index:98	Index:95	Index:93	Index:95

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Sporting Goods Deep Dive



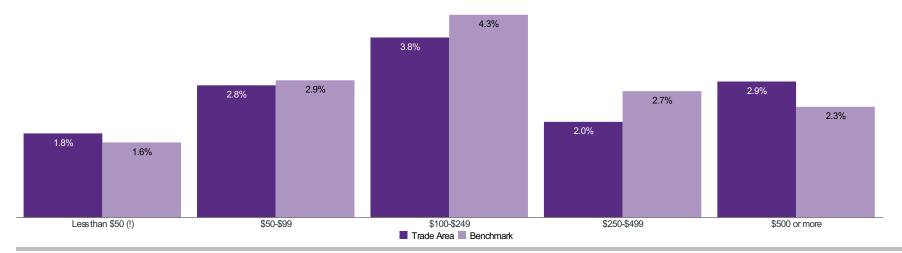
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	38.5%	33.9%	9.1%	4.0%
	Index:99	Index:105	Index:87	Index:103
Purchase preference	52.5%	24.5%	6.4%	3.0%
	Index:101	Index:101	Index:84	Index:98
Customer Service	43.4%	14.8%	4.5%	20.5%
	Index:104	Index:98	Index:87	Index:100

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Opticks eShopper | Vacation/Travel Deep Dive



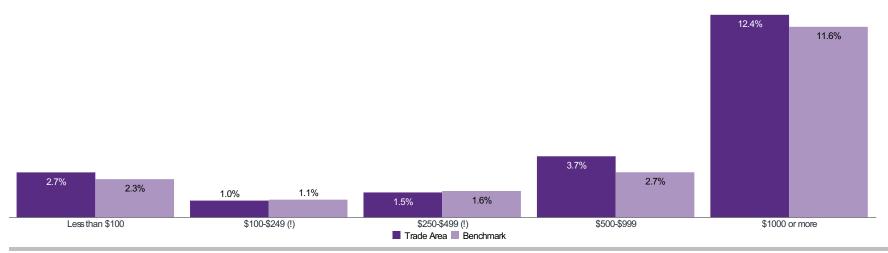
Trade Area: Mississauga - Clarkson BIA

Total Household Population 18+: 12,010

BEHAVIOURAL PREFERENCES BY CHANNEL

VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	18.5%	61.6%	15.1%	15.7%
	Index:90	Index:106	Index:101	Index:97
Purchase preference	25.7%	56.6%	5.9%	19.1%
	Index:89	Index:110	Index:89	Index:106
Customer Service	27.4%	30.4%	7.8%	45.3%
	Index:94	Index:111	Index:113	Index:103

AMOUNT SPENT [PST 12 MTHS]



Benchmark: Southern Ontario

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Index Colours: <80

80 - 110 110+

(!) Indicates variables with low sample size. Please analyze with discretion.

Store Loyalty

ShopperChoice | Store Loyalty - Assortment / Product Quality



Trade Area: Mississauga - Clarkson BIA Households: 5,712

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

ASSORTMENT / PRODUCT QUALITY

Has products I want/regularly in stock



67.4% Index:99



57.4% Index:96

Has high quality fresh produce



41.6% Index:99

Has high quality meat department



40.1% Index:97

Carries food/non-food items I need

Carries variety of items and services



34.0% Index:95



30.0% Index:99



18.3% Index:131

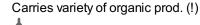


17.3% Index:129

Has special section for dietary needs



11.0% Index:89





9.3% Index:82

Carries selection of alcoholic bev. (^)



4.8% Index:127

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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ShopperChoice | Store Loyalty - Shopping Experience



Trade Area: Mississauga - Clarkson BIA Households: 5,712

Easy to get in and get out quickly

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

CONVENIENCE / SHOPPING EXPERIENCE

Convenient location for me



63.9%

Index:107



40.6%

Index:94



39.8%

Index:96

Short checkout lines/fast checkout



33.6%

Index:94



Staff are friendly and knowledgeable

31.3%

Index:93

Has extended hours

Organized layout makes it easy to shop



27.7%

Index:101

Hike the store ambiance



22.0%

Index:110



Has self-checkout

16.0%

Index:117

Offers an online shopping option (!)



10.8%

Index:122

Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+

ShopperChoice | Store Loyalty - Price and Promo



Trade Area: Mississauga - Clarkson BIA Households: 5,712

STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

PRICE AND PROMO

Discover good value when shopping

Store has great sales and promotions

Store has the lowest prices overall



64.4%

Index:97



64.1%

Index:95



54.7%

Index:94

Store has a customer loyalty card program

Has loyalty prog. app and offers pers. promos

I'm loyal to their store brands



47.2%

Index:95



23.1%

Index:79



21.0%

Index:91

OUT OF STOCK ITEM

	% E	Base % %	% Pen	Index
Psychographics - Shopping Preferences				
Postpone the purchase	44.0	40.2	0.2	110
Leave the store and buy it elsewhere	31.5	30.9	0.1	102
Purchase another brand	18.5	21.2	0.1	87
Purchase another size or variety of the same brand (!)	6.0	7.7	0.1	78

Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+				

Main Street Visitors

2019 Mississauga - Clarkson BIA Visitors by Top 10 Census Subdivisions

Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

CSD Code	Total Household Population 15+				Spring 2	2019		Summer 2019			Fall 2019		Winter 2019				Full Year 2019						
CSD Code	Census Subulvision Name	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	276,709	100%	1.43%	100	282,061	100%	1.46%	100	199,826	100%	1.04%	100	195,446	100%	1.01%	100	443,262	100%	2.30%	100
3521005	Mississauga, ON (CY)	642,951	3.33%	105,852	38.25%	16.46%	1148	106,173	37.64%	16.51%	1130	78,994	39.53%	12.29%	1187	79,450	40.65%	12.36%	1220	145,471	32.82%	22.63%	985
3520005	Toronto, ON (C)	2,568,898	13.31%	45,528	16.45%	1.77%	124	48,201	17.09%	1.88%	128	30,717	15.37%	1.20%	116	30,731	15.72%	1.20%	118	80,168	18.09%	3.12%	136
3524001	Oakville, ON (T)	174,424	0.90%	30,928	11.18%	17.73%	1237	28,034	9.94%	16.07%	1100	25,671	12.85%	14.72%	1422	23,621	12.09%	13.54%	1337	44,924	10.13%	25.76%	1122
3521010	Brampton, ON (CY)	596,084	3.09%	21,011	7.59%	3.52%	246	23,291	8.26%	3.91%	267	12,329	6.17%	2.07%	200	12,723	6.51%	2.13%	211	36,000	8.12%	6.04%	263
3525005	Hamilton, ON (C)	483,265	2.50%	12,191	4.41%	2.52%	176	14,279	5.06%	2.95%	202	10,168	5.09%	2.10%	203	9,358	4.79%	1.94%	191	23,564	5.32%	4.88%	212
3524002	Burlington, ON (CY)	163,747	0.85%	12,973	4.69%	7.92%	553	11,974	4.25%	7.31%	500	8,609	4.31%	5.26%	508	9,369	4.79%	5.72%	565	20,123	4.54%	12.29%	535
3524009	Milton, ON (T)	106,330	0.55%	6,991	2.53%	6.58%	459	7,811	2.77%	7.35%	503	5,653	2.83%	5.32%	514	4,885	2.50%	4.59%	454	12,364	2.79%	11.63%	506
3519028	Vaughan, ON (CY)	264,447	1.37%	4,086	1.48%	1.55%	108	4,380	1.55%	1.66%	113	2,691	1.35%	1.02%	98	2,600	1.33%	0.98%	97	7,778	1.75%	2.94%	128
3519036	Markham, ON (CY)	301,247	1.56%	3,276	1.18%	1.09%	76	2,060	0.73%	0.68%	47	1,400	0.70%	0.46%	45	1,187	0.61%	0.39%	39	4,329	0.98%	1.44%	63
3524015	Halton Hills, ON (T)	53,559	0.28%	2,511	0.91%	4.69%	327	2,482	0.88%	4.63%	317	1,249	0.63%	2.33%	225	1,887	0.97%	3.52%	348	3,864	0.87%	7.21%	314

Index Legend Under 80 110 to 119 120 to 149 Over 150

2019 Mississauga - Clarkson BIA Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household			Summer 2019 Visitors		Fall 2019	Visitors Visitors	Winter 201	9 Visitors	Full Year 2019 Visitors	
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
12,472	9,119	73.1	9,468	75.9	8,217	65.9	8,414	67.5	9,834	78.8

2019 Mississauga - Clarkson BIA Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	447,612	9,834	2.2	437,778	97.8

ENVIRONICS ANALYTICS

2020 Mississauga - Clarkson BIA Visitors by Top 10 Census Subdivisions

Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

	Parlamenta and Quaras																						
CSD Code	Census Subdivision Name	Total Household Population 15+		Spring 2020			Summer 2020			Fall 2020				Winter 2020			Full Year 2020						
COD COUR	Census Subdivision Name		% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	156,596	100%	0.81%	100	235,401	100%	1.22%	100	169,600	100%	0.88%	100	171,206	100%	0.89%	100	368,492	100%	1.91%	100
3521005	Mississauga, ON (CY)	642,951	3.33%	73,522	46.95%	11.44%	1410	110,588	46.98%	17.20%	1410	80,118	47.24%	12.46%	1418	78,056	45.59%	12.14%	1369	148,916	40.41%	23.16%	1213
3520005	Toronto, ON (C)	2,568,898	13.31%	24,882	15.89%	0.97%	119	31,984	13.59%	1.25%	102	26,946	15.89%	1.05%	119	25,224	14.73%	0.98%	111	63,858	17.33%	2.49%	130
3524001	Oakville, ON (T)	174,424	0.90%	16,620	10.61%	9.53%	1175	24,356	10.35%	13.96%	1145	18,888	11.14%	10.83%	1232	21,298	12.44%	12.21%	1377	37,916	10.29%	21.74%	1139
3521010	Brampton, ON (CY)	596,084	3.09%	10,188	6.51%	1.71%	211	15,877	6.74%	2.66%	218	9,108	5.37%	1.53%	174	8,488	4.96%	1.42%	161	25,894	7.03%	4.34%	228
3525005	Hamilton, ON (C)	483,265	2.50%	5,453	3.48%	1.13%	139	8,272	3.51%	1.71%	140	5,863	3.46%	1.21%	138	7,263	4.24%	1.50%	169	14,971	4.06%	3.10%	162
3524002	Burlington, ON (CY)	163,747	0.85%	5,834	3.73%	3.56%	439	8,153	3.46%	4.98%	408	6,437	3.80%	3.93%	447	6,516	3.81%	3.98%	449	14,325	3.89%	8.75%	458
3524009	Milton, ON (T)	106,330	0.55%	2,954	1.89%	2.78%	342	6,193	2.63%	5.82%	478	3,076	1.81%	2.89%	329	3,709	2.17%	3.49%	393	9,736	2.64%	9.16%	480
3519028	Vaughan, ON (CY)	264,447	1.37%	1,752	1.12%	0.66%	82	2,271	0.96%	0.86%	70	1,907	1.12%	0.72%	82	1,721	1.01%	0.65%	73	4,650	1.26%	1.76%	92
3524015	Halton Hills, ON (T)	53,559	0.28%	1,204	0.77%	2.25%	277	1,341	0.57%	2.50%	205	1,034	0.61%	1.93%	220	1,405	0.82%	2.62%	296	2,761	0.75%	5.16%	270
3519036	Markham, ON (CY)	301,247	1.56%	714	0.46%	0.24%	29	1,573	0.67%	0.52%	43	1,033	0.61%	0.34%	39	913	0.53%	0.30%	34	2,635	0.71%	0.87%	46

Index Legend Under 80 110 to 119 120 to 149 Over 150

2020 Mississauga - Clarkson BIA Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household	Spring 202	0 Visitors	Summer 20	20 Visitors	Fall 2020) Visitors	Winter 202	0 Visitors	Full Year 2020 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
12,472	8,621	69.1	8,526	68.4	8,809	70.6	9,025	72.4	9,590	76.9	

2020 Mississauga - Clarkson BIA Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	370,643	9,590	2.6	361,053	97.4

ENVIRONICS ANALYTICS

2021 Mississauga - Clarkson BIA Visitors by Top 10 Census Subdivisions

Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

CSD Code	e Census Subdivision Name	Total Household Population 15+		Spring 2021			Summer 2021			Fall 2021			Winter 2021			Full Year 2021							
CSD Code			% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	186,286	100%	0.97%	100	350,610	100%	1.82%	100	273,987	100%	1.42%	100	187,033	100%	0.97%	100	494,992	100%	2.56%	100
3521005	Mississauga, ON (CY)	642,951	3.33%	88,337	47.42%	13.74%	1424	144,185	41.12%	22.43%	1235	120,383	43.94%	18.72%	1319	90,606	48.44%	14.09%	1454	186,372	37.65%	28.99%	1130
3520005	Toronto, ON (C)	2,568,898	13.31%	31,536	16.93%	1.23%	127	60,546	17.27%	2.36%	130	43,699	15.95%	1.70%	120	28,621	15.30%	1.11%	115	95,192	19.23%	3.71%	145
3524001	Oakville, ON (T)	174,424	0.90%	18,642	10.01%	10.69%	1107	40,081	11.43%	22.98%	1265	32,362	11.81%	18.55%	1307	19,232	10.28%	11.03%	1138	48,401	9.78%	27.75%	1082
3521010	Brampton, ON (CY)	596,084	3.09%	13,080	7.02%	2.19%	227	22,460	6.41%	3.77%	207	13,935	5.09%	2.34%	165	10,802	5.78%	1.81%	187	35,290	7.13%	5.92%	231
3525005	Hamilton, ON (C)	483,265	2.50%	6,953	3.73%	1.44%	149	13,040	3.72%	2.70%	149	12,684	4.63%	2.62%	185	6,842	3.66%	1.42%	146	22,380	4.52%	4.63%	181
3524002	Burlington, ON (CY)	163,747	0.85%	5,916	3.18%	3.61%	374	13,498	3.85%	8.24%	454	9,642	3.52%	5.89%	415	5,754	3.08%	3.51%	363	17,985	3.63%	10.98%	428
3524009	Milton, ON (T)	106,330	0.55%	4,350	2.34%	4.09%	424	8,602	2.45%	8.09%	445	7,384	2.70%	6.94%	489	3,738	2.00%	3.52%	363	14,231	2.87%	13.38%	522
3519028	Vaughan, ON (CY)	264,447	1.37%	2,096	1.13%	0.79%	82	3,552	1.01%	1.34%	74	2,643	0.96%	1.00%	70	3,045	1.63%	1.15%	119	7,488	1.51%	2.83%	110
3521024	Caledon, ON (T)	68,255	0.35%	1,230	0.66%	1.80%	187	2,817	0.80%	4.13%	227	1,659	0.61%	2.43%	171	809	0.43%	1.18%	122	3,740	0.76%	5.48%	214
3519036	Markham, ON (CY)	301,247	1.56%	966	0.52%	0.32%	33	2,443	0.70%	0.81%	45	1,810	0.66%	0.60%	42	697	0.37%	0.23%	24	3,720	0.75%	1.23%	48

Index Legend Under 80 110 to 119 120 to 149 Over 150

2021 Mississauga - Clarkson BIA Visitors Within Trade Area

Compared to Total Household Population 15+

Benchmark: 15 min trade area

Total Household	Spring 202	1 Visitors	Summer 20	21 Visitors	Fall 2021	Visitors	Winter 202	1 Visitors	Full Year 2021 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
12,472	7,203	57.7	8,641	69.3	8,261	66.2	9,016	72.3	9,161	73.5	

2021 Mississauga - Clarkson BIA Visitors Within vs Outside Trade Area

Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2021	500,055	9,161	1.8	490,894	98.2

ENVIRONICS ANALYTICS



Top 5 segments represent 44.8% of customers in Southern Ontario



 Rank:
 1

 Customers:
 48,497

 Customers %:
 12.73

 % in Benchmark:
 5.76

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



 Rank:
 2

 Customers:
 46,048

 Customers %:
 12.09

 % in Benchmark:
 5.19

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned fromjobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



 Rank:
 3

 Customers:
 26,353

 Customers %:
 6.92

 % in Benchmark:
 2.08

 Index
 333

A segment encompassing long-established immigrant neighbourhoods, Metro Melting Pot has been a haven for upward-climbing new comers for 25 years. Concentrated in Toronto and nearby Mssissauga, more than half of the households contain immigrants; nearly 30 percent speak a non-official language, with Tagalog, Arabic and Spanish joining Portuguese, Italian, Cantonese and Mandarin in recent years. These neighbourhoods are diverse in more ways than cultural roots: Metro Melting Pot contains families and lone-parent households, maintainers range in age from 45 to over 75, and the housing stock is a mix of older single-detached and row houses, semis and apartment buildings. While some contain young children, many households have twenty-something children who are likely contributing to the family income. With educations ranging fromgrade school to university degrees, adults work at varied jobs in business, services and manufacturing. But the high housing prices—the average dwelling value of over \$525,000—contribute to only an average number of homeowners. Eager to indulge their children, many enjoy going to theme parks, professional sports games and all-inclusive resorts. Seeking to connect with others in their communities, they respond to messages that recognize their Attraction for Crowds.



Rank: 4
Customers: 24,910
Customers %: 6.54
% in Benchmark: 4.16
Index 157

An upscale suburban lifestyle, First-Class Families is characterized by sprawling families—more than 40 percent of households contain four or more people—living in close-in suburbs. More than half the households are located in established neighbourhoods in Toronto, Calgary, Ottawa and Vancouver. In First-Class Families, the parents are middle-aged, the children are 5-24 and nearly 90 percent of households live in pricey, single-family houses. With their solid educations, the adults hold white-collar jobs in management, education and government, and earn incomes that are nearly twice the national average. One quarter of households contain second-generation Canadians; the segment scores high for members for whom Italian, Polish, Greek or Mandarin is their mother tongue. These families enjoy many teamsports—baseball, basketball, football, hockey, volleyball—as both participants and spectators. And many families look forward to weekends when they can shop, go out to eat or relax with their tablet to watch Netflix or indulge in e-commerce. Committed to living a healthy and wholesome lifestyle, this group scores high for the value Effort Toward Health.

18 MULTICULTURAL CORNERS
Seweller Paris and
F1 UBBAN COVERS F2

 Rank:
 5

 Customers:
 24,909

 Customers %:
 6.54

 % in Benchmark:
 3.76

 Index
 174

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents—from the Caribbean, Central America, Europe and Asia—though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities—including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first and second generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned from service sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. In these neighbourhoods where one of the stronger values is Financial Security, residents have been more mindful of their spending due to the economic uncertainty caused by COVID-19. With that said, in normal times they enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.

Benchmark:Southern Ontario

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Index Colours:	<80	80 - 110	110+