# Community Profile: Vaughan – Highway 7 West

Prepared for: Economic Developers Council of Ontario – My Main Street



Confidential

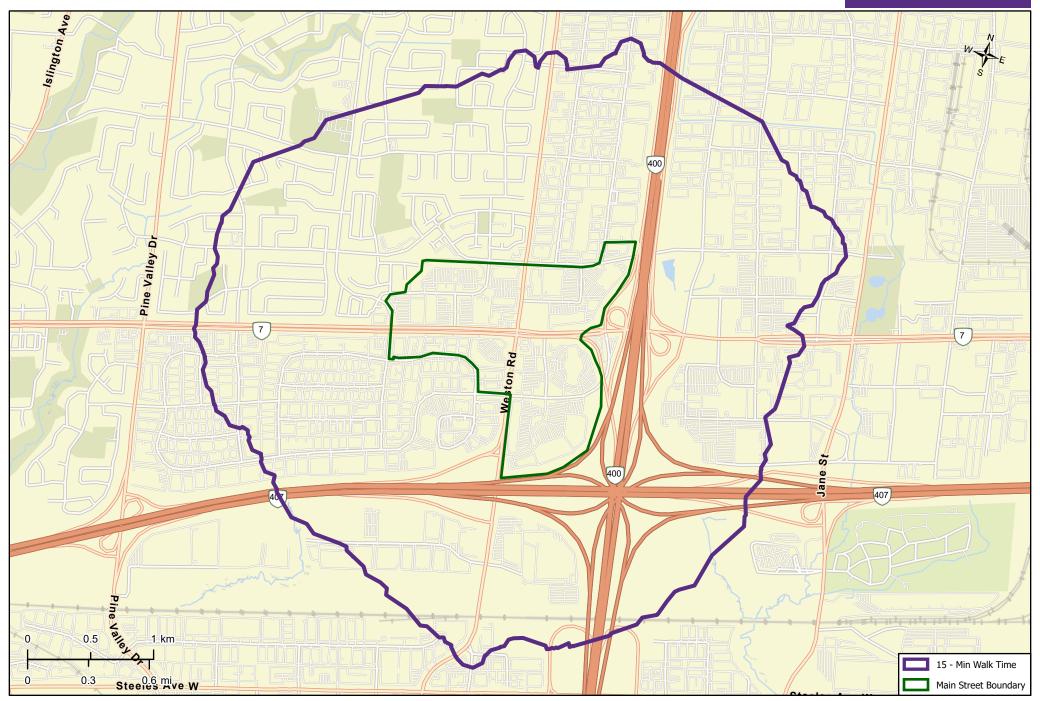
Date: February 24, 2022

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# **Demographics** | Population & Households



Trade Area: Vaughan - Highway 7 West

**POPULATION** 

8,857

**HOUSEHOLDS** 

2,949

**MEDIAN MAINTAINER AGE** 

62

Index:114

**MARITAL STATUS** 



59.3%

Index: 102

Married/Common-Law

**FAMILY STATUS\*** 

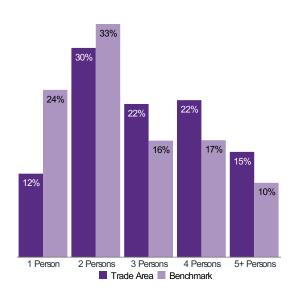


54.2%

Index:116

Couples With Children At Home

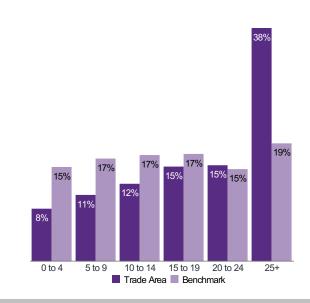
### **HOUSEHOLD SIZE**



### **POPULATION BY AGE**

	Count	%	Index
0 to 4	282	3.2	63
5 to 9	348	3.9	73
10 to 14	416	4.7	83
15 to 19	505	5.7	96
20 to 24	535	6.0	90
25 to 29	622	7.0	100
30 to 34	553	6.2	94
35 to 39	470	5.3	82
40 to 44	457	5.2	83
45 to 49	513	5.8	92
50 to 54	646	7.3	111
55 to 59	741	8.4	115
60 to 64	726	8.2	122
65 to 69	640	7.2	128
70 to 74	538	6.1	127
75 to 79	390	4.4	133
80 to 84	274	3.1	142
85+	201	2.3	103

### AGE OF CHILDREN AT HOME



Benchmark:Southern Ontario

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Index Colours: <80 80 - 110 110+

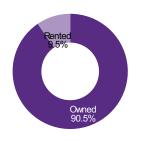
\*Chosen from index ranking with minimum 5% composition

# Demographics | Housing & Income



Trade Area: Vaughan - Highway 7 West Population: 8,857 | Households: 2,949

### **TENURE**



#### STRUCTURE TYPE



93.7% Index:121



6.3%

Index:29

**AGE OF HOUSING\*** 

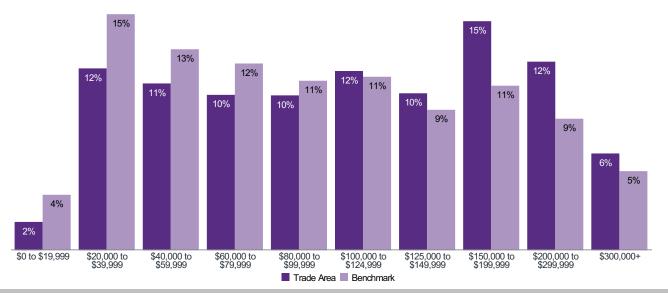
30 - 39 Years Old

% Comp:49.8 Index: 356

### **AVERAGE HOUSEHOLD INCOME**

### HOUSEHOLD INCOME DISTRIBUTION





Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Chosen from index ranking with minimum 5% composition

# Demographics | Education & Employment



Trade Area: Vaughan - Highway 7 West

Population: 8,857 | Households: 2,949

### **EDUCATION**



25.8% Index:97

University Degree

#### LABOUR FORCE PARTICIPATION



64.2%

Index:98

Participation Rate

#### **METHOD OF TRAVEL TO WORK: TOP 2\***



38.2%

Index:105



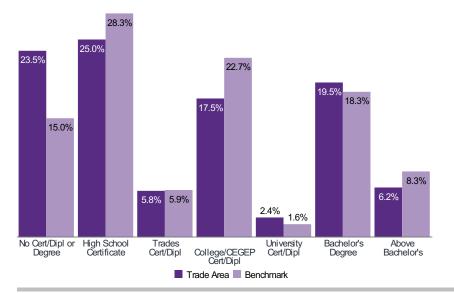
4.1%

Index:95

Travel to work by Car (as Driver)

Travel to work by Public Transit

#### **EDUCATIONAL ATTAINMENT**



### **OCCUPATIONS: TOP 5\***



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Ranked by percent composition

# Demographics | Diversity



Population: 8,857 | Households: 2,949 Trade Area: Vaughan - Highway 7 West

**ABORIGINAL IDENTITY** 



0.3% Index:12

**VISIBLE MINORITY PRESENCE** 



Index:119

Belong to a visible minority group **NON-OFFICIAL LANGUAGE** 



Index:291

No knowledge of **English or French**  **IMMIGRATION** 



51.1%

Index:194

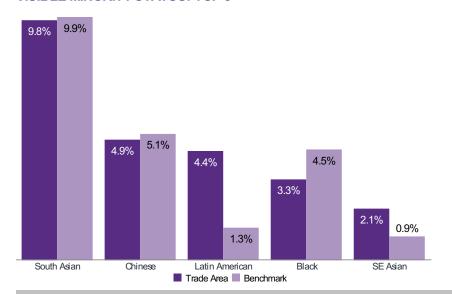
Born outside Canada

**PERIOD OF IMMIGRATION\*** 

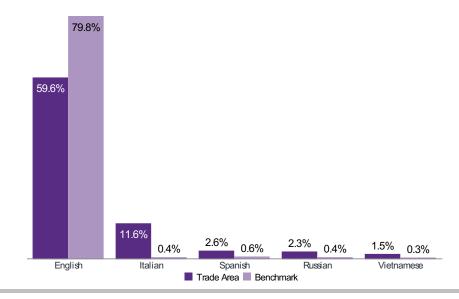
Before 2001

38.8% Index:278

#### **VISIBLE MINORITY STATUS: TOP 5\*\***



### LANGUAGES SPOKEN AT HOME: TOP 5\*\*



Benchmark:Southern Ontario

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Index Colours:	<80	80 - 110	110+
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<sup>\*</sup>Chosen from index ranking with minimum 5% composition

<sup>\*\*</sup>Ranked by percent composition

Trade Area: Vaughan - Highway 7 West Households: 2,948

# Top 5 segments represent 75.8% of households in Vaughan - Highway 7 West



Rank:	1
Hhlds:	765
Hhld %:	25.94
% in Benchmark:	3.28
Index	790

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents—from the Caribbean, Central America, Europe and Asia—though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities—including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first and second generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-niddle-class incomes earned from service sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. In these neighbourhoods where one of the stronger values is Financial Security, residents have been more mindful of their spending due to the economic uncertainty caused by COVID-19. With that said, in normal times they enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.



Rank:	2
Hhlds:	503
Hhld %:	17.06
% in Benchmark:	4.40
Index	388

Md-City Mellow epitomizes a traditional view of the Canadian Dream owning a home in an attractive setting while building a comfortable nest egg. In this segment, nearly 90 percent of members own single-detached houses, which typically were built between 1960 and 1990. These older and mature households enjoy upper-middle incomes and well-established neighbourhoods in large cities like Winnipeg, Edmonton, Hamilton and Toronto. With most maintainers over the age of 55, Md-City Mellow is a mixed group, a collection of both older couples and middle-aged families raising older children. Few segments have a lower five-year mobility rate. Most households contain third-plus-generation Canadians, though there's an above-average concentration of second-generation Canadians and those whose mother tongue is Italian, Portugese, Polish or Ukrainian. With their high school and college educations, those still in the labour force earn solid paycheques from a mix of white collar, blue collar and service sector jobs. The retirees and soon-to-be retirees here have the time to enjoy sporting events such as horse racing, hockey, baseball and football games. Many book cruises, casino junkets, ski trips and cultural tours as they believe that other cultures have a great deal to teach us (Oulture Sampling).



Rank:	3
Hhlds:	354
Hhld %:	12.02
% in Benchmark:	4.11
Index	292

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned fromjobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



Rank:	4
Hhlds:	309
Hhld %:	10.48
% in Benchmark:	3.11
Index	337

An aging lifestyle, Savvy Seniors is home to older singles, couples and divorced or widowed individuals found mostly in cities throughout Ontario, British Columbia and Alberta. Many of these seniors are financially comfortable: With a mix of high school, college and university educations, they enjoy upper-middle-incomes and homes valued at nearly a half-million dollars. Nearly 40 percent of the maintainers are over 65 years old, and they gravitate to easy-to-maintain high-rise apartment buildings, condos and row houses, typically built between 1980 and 2000. More than half of the households consist of third-plus-generation Canadians, and many are empty-nesters; any children at home are typically in their twenties. About 58 percent of the adults are still in the labour force, holding upper-level positions in the sciences, education, the arts and public administration. Still fit and active, these residents have the time and money for travel, golf and fitness activities. And they still believe in the value of Community Involvement, staying active in social issues and political campaigns.



Rank:	5
Hhlds:	304
Hhld %:	10.32
% in Benchmark:	1.96
Index	526

The search for jobs and an affordable lifestyle helped create Diverse & Determined. Found in the urban fringe of big cities like Vancouver, Calgary, Edmonton and Ottawa, this segment contains a mix of younger singles and middle-aged families, including a disproportionate number of lone-parent households. Almost half of these households have moved into the area in the last five years. Over a third of residents identify as a visible minority—typically South Asian, black, Filipino, Arab or Latin American—most having arrived since 2001. Drawn to the less expensive housing and less intense city living, Diverse & Determined residents typically live in low-rise apartments or row houses; nearly two-thirds live in condominiums. With educations ranging from high school to university, the adults here earn midscale incomes fromvarious jobs in manufacturing, remediation services, business and the trades. Almost half the households are without children, meaning many can devote more of their discretionary income to leisure activities. Residents score high for going to casinos, sports bars, nightclubs and sporting events. Strong on the value Ostentatious Consumption, they try to impress others by acquiring objects that convey affluence.

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# Psychographics | SocialValues Overview

ENVIRONICS ANALYTICS

Trade Area: Vaughan - Highway 7 West



# **Strong Values**

Values	Index
Legacy	116
Financial Security	113
Brand Genuineness	111
Duty	110
Rejection of Authority	110
Religiosity	110
Emotional Control	109
Need for Status Recognition	109
Traditional Family	109
Ecological Concern	108



# **Descriptions | Top 3 Strong Values**

## Legacy

Desire to leave behind a legacy after death, either to one's descendants or to society at large. This legacy could be of a financial, cultural, moral or spiritual nature. People strong on this construct tend to plan their bequests well in advance.

## **Financial Security**

A feeling of security and optimism about one's financial future. A sense of being personally responsible for and in control of one's financial situation.

### **Brand Genuineness**

Tendency to value authenticity and to look for a deeper level of brand experience. People strong on this construct want their brands to have a soul, a history, a founding myth, a place of origin that confers its own culture. These preferences attract them to brands that not only provide the functionality they seek but also feed their imaginations by telling a true and compelling story.



# **Weak Values**

Values	Index
Attraction to Nature	80
Obedience to Authority	86
Confidence in Small Business	88
Buying on Impulse	90
Utilitarian Consumerism	90
Sexual Permissiveness	91
Financial Concern Regarding the Future	92
Intuition & Impulse	92
Patriarchy	92
Acceptance of Violence	93



# **Descriptions | Top 3 Weak Values**

### **Attraction to Nature**

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

## **Obedience to Authority**

A belief in playing by the rules. The belief that persons or organizations in positions of authority should be deferred to at all times. A belief that there are rules in society and everyone should follow them. The feeling that young people in particular should be taught to obey authority rather than question it.

### **Confidence in Small Business**

Tendency to assume that small businesses are generally fair and ethical in their practices, committed to providing quality goods, and working in the public interest.

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Benchmark: Ontario

Financial and Expenditure Overview

# Financial | WealthScapes Overview

**ENVIRONICS** 

Trade Area: Vaughan - Highway 7 West WealthScapes Households: 2,949

**INCOME\*** 

Household Income

\$ 133,285

Index:115

Household Disposable Income

\$ 105,167

Index: 115

Household Discretionary Income

\$ 75,655

Index: 117

**Annual RRSP Contributions** 

\$ 4.193

Index: 117

**WEALTH\*** 

Net Worth

% Holders

100.0% Index:100

**Balance** 

\$1,173,358

Index:159

ASSETS\*



Savings % Holders

95.4% Index:100

**Balance** 

\$86.955

Index:114

Investments

% Holders

67.9%

**Balance** 

Index:113

\$374,212

Index:111

**Unlisted Shares** 

% Holders

13.9% Index:112

**Balance** 

\$242,925

Index:76

Real Estate

% Holders

Index:120

91.6%

**Balance** 

\$1,079,887

Index:144

Liquid Assets

% Holders

98.4% Index:100

**Balance** 

\$402,035

Index:122

**DEBT\*** 



Consumer Debt

% Holders

92.4% Index:102

**Balance** 

\$87,325

Index:132

Mortgage Debt

% Holders

45.9%

Index:99

**Balance** 

\$358,768

Index:120

**FINANCIAL RATIO** 



Debt:Asset

% Holders

0.17% Index:81

Benchmark:Southern Ontario

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% Holders represent where customers are found.

\*Average values per holding household as at December 31, 2020.

# Financial | WealthScapes - Ratios



Trade Area: Vaughan - Highway 7 West

WealthScapes Households: 2,949

### **FINANCIAL RATIOS\***



Debt: Asset

0.17

Index:81



**Debt: Liquid Assets** 

0.62

Index: 101



Consumer Debt - Discr. Income

1.07

Index:114



Savings - Investments

0.56

Index:92



Pension - Non-Pension Assets

0.12

Index:57



Real Estate Assets - Lig. Assets

2.50

Index:142



Mortgage - Real Estate Assets

0.17

Index:69



Mortgage - Consumer Debt

2.04

Index:89

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# Expenditures | HouseholdSpend - Annual Expenditure Overview



Trade Area: Vaughan - Highway 7 West Households: 2,949

## Total Aggregate Current Consumption: \$257,055,210

### **Average Current Consumption**

\$87,167

Index 107

### Average Household Income

\$132,103

Index:115

### Average Disposable Income

\$103.105

Index 115



Shelter

Avg. Dollars/Household \$22,089

Index105

Pct. of Total Expenditure 25.3%

Index:99

Food

Avg. Dollars/Household \$14,735

Index:115

Pct. of Total Expenditure 16.9% Index:108

Transportation

Avg. Dollars/Household \$14,271 Index104

Pct. of Total Expenditure 16.4%

Index97



Health Care

Avg. Dollars/Household \$6,072 Index111

Pct. of Total Expenditure 7.0% Index104



Household Operation

Avg. Dollars/Household Pct. of Total Expenditure \$5,804 6.7% Index:101 Index:95



Recreation

Avg. Dollars/Household Pct. of Total Expenditure \$4,816 5.5% Index101 Index94



Household Furnishings

Avg. Dollars/Household Pct. of Total Expenditure \$3,751 4.3% Index94 Index88



Tobacco and Alcohol

Avg. Dollars/Household Pct. of Total Expenditure \$3.696 4.2% Index:104 Index97



Clothing

Avg. Dollars/Household Pct. of Total Expenditure \$3,554 4.1% Index107 Index 101

Benchmark: Southern Ontario

Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure. Benchmark used for Index calculations.

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Index Colours:	<80	80 - 110	110+

# Expenditures | Foodspend - Annual Household Expenditure Overview



Trade Area: Vaughan - Highway 7 West

Households:2,949

Average Household Income \$132,103

Index 115

Average Food Expenditure \$14,735 Index115

Average Spend on Food from Restaurants \$4,310 Index107

Average Spend on Food from Stores \$10,425 Index119

Total Aggregate Food Expenditure: \$43,454,557

Avg. Dollars/Household

Bakery

Pct. of Total Expenditure

\$1,018 Index117

9.8% Index98

**Cereal Products** 

Avg. Dollars/Household \$544 Index107

Pct. of Total Expenditure 5.2% Index:90

Avg. Dollars/Household

Fruit and nuts

\$1,380 Index126 Pct. of Total Expenditure 13.2% Index106

Vegetables

Pct. of Total Expenditure Avg. Dollars/Household \$1,204 11.6% Index109 Index130

Avg. Dollars/Household

\$1,346 Index:105 Dairy products & Eggs Pct. of Total Expenditure 12.9%

Index88

Meat

Avg. Dollars/Household Pct. of Total Expenditure \$1,922 Index122

Fish & Seafood

Avg. Dollars/Household Pct. of Total Expenditure \$487 4.7% Index166 Index139

Beverages & Other Food

Avg. Dollars/Household \$2,524

Pct. of Total Expenditure 24.2% Index114 Index96

18.4% Index103

Benchmark: Southern Ontario

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Displaying the top FoodSpend categories of expenditure on food purchased from stores. Benchmark used for Index calculations.



Post COVID-19 Activities

# Behavioural-Vividata | Post COVID-19



Trade Area: Vaughan - Highway 7 West

Household Population 14+:7,875

## **Activities Look Forward To Doing**

	%	Base %	Index
Socializing			
Dating	14.4	11.0	131
Going to restaurants, bars or night clubs	55.8	55.1	101
Having physical Contact with family and friends	62.0	57.7	107
Participating in group activities	41.2	38.7	106
Partying	20.5	15.8	130
Seeing family and friends in person	64.6	62.8	103
Entertainment			
Attending events, festivals or concerts	43.9	42.9	102
Attending sports events (excludes professional sports)	20.9	18.2	115
Attending to professional sports events or games	27.2	25.4	107
Going to the movies	52.4	45.7	115
Movement & Travel			
Driving more	14.0	16.1	87
Shopping in-store	52.5	42.9	122
Spending time outdoors	37.5	32.5	115
Travelling outside of Canada/ abroad	65.2	53.2	122
Travelling within Canada	54.6	49.9	109
Using public transit	20.8	13.7	152
Personal			
Getting back to old habits	39.1	36.2	108
Going to a salon, barber shop or spa	36.9	33.7	110
Going to the gym	30.5	22.6	135
Education/Work			
Children going back to school	24.4	20.3	120
Going back to work	17.8	17.6	101
Other			
Not Stated	1.3	0.6	230

Benchmark: Southern Ontario

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(Base used for Index calculations)

Index Colours:	<80	80 - 110	110+

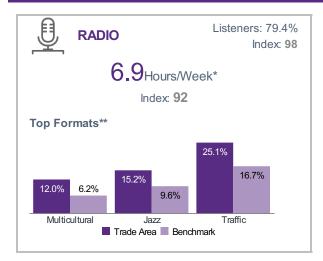
Media and Social Media Overview

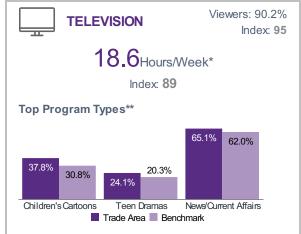
# Behavioural | Media Overview

ENVIRONICS ANALYTICS

Trade Area: Vaughan - Highway 7 West

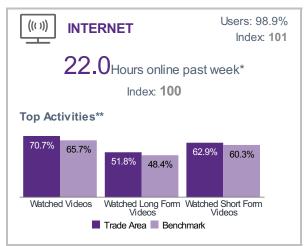
**Household Population 14+:**7,875

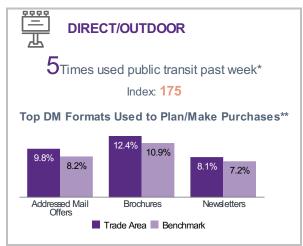












Benchmark: Southern Ontario

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<sup>\*</sup> Consumption values based to variable's incidence count.

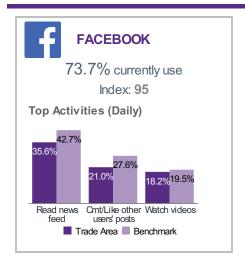
<sup>\*\*</sup> Chosen from index ranking with minimum 5% composition.

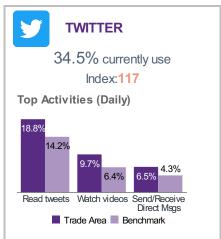
# Opticks Social | Social Media Activities

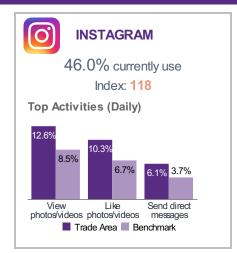


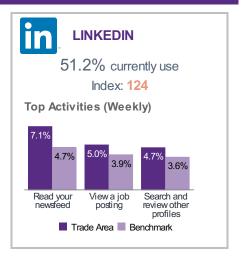
Trade Area: Vaughan - Highway 7 West

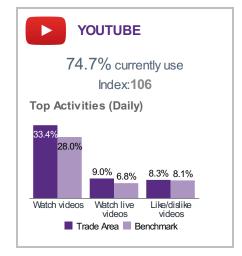
**Household Population 18+:** 7,505

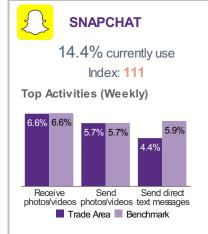














Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

Chosen and ranked by percent composition
(!)Indicates variables with low sample size. Please analyze with discretion

# Opticks Social | Social Media Usage



Trade Area: Vaughan - Highway 7 West

Household Population 18+: 7,505

FRIENDS IN ALL SM NETWORKS

33.6% Index:95

0-49 friends

**FREQUENCY OF USE (DAILY)** 



48.1%

Index:86

Facebook

**BRAND INTERACTION** 



28.6%

Index:83

Like brand on Facebook

**NO. OF BRANDS INTERACTED** 

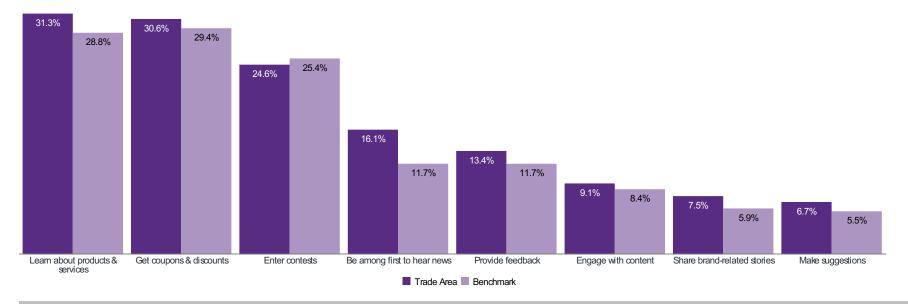


30.8%

Index:100

2-5 brands

#### REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark:Southern Ontario

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Index Colours:

<80

80 - 110

110+

Chosen and ranked by percent composition

Online Shopping Attitudes and Behaviours

# Opticks eShopper | Online Shopping Attitudes



Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:7,505** 



Retail companies should not be allowed to own or share my personal info



I am likely to shop online via my mobile device, provided the process is easy

% Comp 85.5 Index 97

% Comp 50.5 Index 104



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 84.9 Index 101





I use my mobile device to find retail locations that sell products I am looking to buy



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 61-6 Index 109

% Comp 35.9 Index 119

Benchmark: Southern Ontario

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Index Colours:

<80

80 - 110

110+

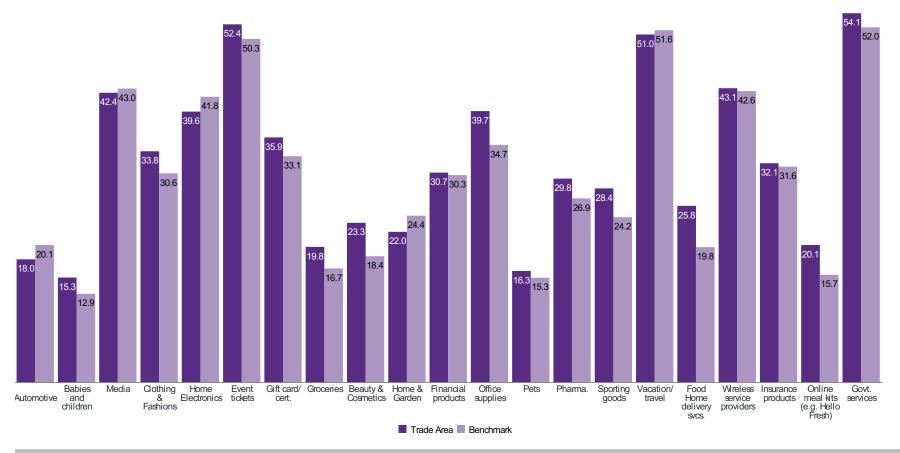
# Opticks eShopper | Purchase Preference by Category



Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:**7,505

## ONLINE PURCHASE PREFERENCE BY CATEGORY - VIA COMPUTER (%)



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+
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# Opticks eShopper | Clothing & Fashions Deep Dive



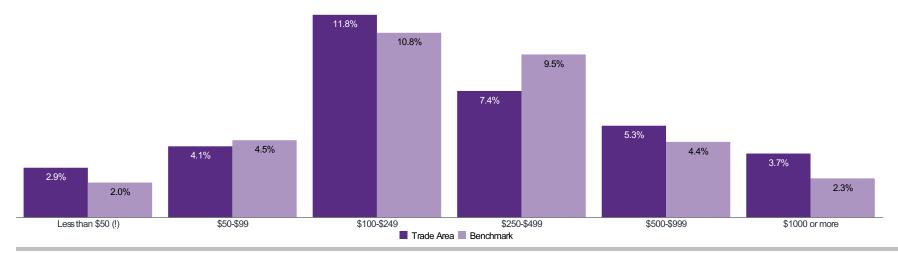
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### BEHAVIOURAL PREFERENCES BY CHANNEL

CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	60.5%	36.0%	13.8%	4.6%
	Index:99	Index:98	Index:112	Index:145
Purchase preference	67.5%	33.8%	9.8%	4.7%
	Index:90	Index:111	Index:99	Index:182
Customer Service	56.8%	18.4%	5.6%	27.1%
	Index:92	Index:103	Index:98	Index:125

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Home Electronics & Computers Deep Dive



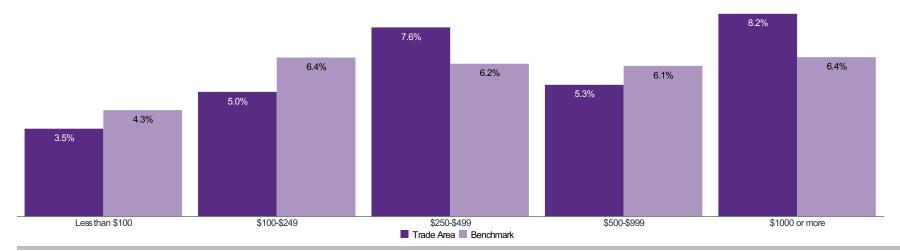
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	48.9%	50.8%	17.0%	10.6%
	Index:97	Index:93	Index: 109	Index: 129
Purchase preference	66.0%	39.6%	9.6%	8.9%
	Index: 97	Index:95	Index:87	Index: 137
Customer Service	48.3%	24.3%	6.4%	39.5%
	Index:86	Index:98	Index: 86	Index: 107

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Gift Cards Deep Dive



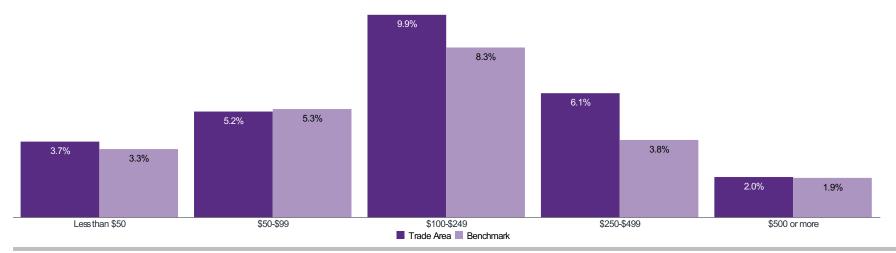
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	41.9%	38.3%	11.4%	4.5%
	Index:88	Index:109	Index:104	Index:126
Purchase preference	51.5%	<b>35.9%</b>	9.8%	3.6%
	Index:85	Index:108	Index:112	Index:118
Customer Service	32.5%	20.2%	6.8%	31.6%
	Index:76	Index:98	Index:111	Index:114

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Groceries Deep Dive



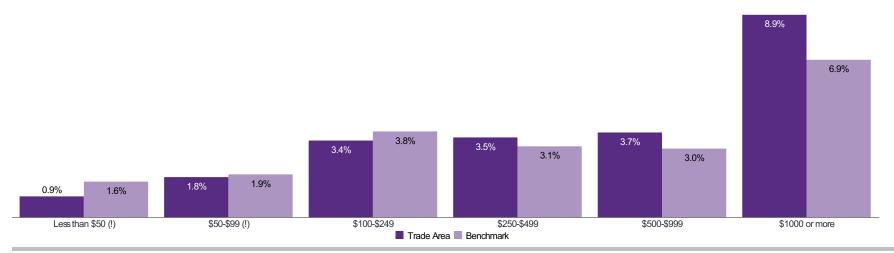
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	69.7%	25.4%	11.0%	2.6%
	Index:97	Index:103	Index:99	Index:97
Purchase preference	79.1%	19.8%	6.6%	3.8%
	Index:95	Index:119	Index:106	Index:155
Customer Service	64.6%	14.4%	4.0%	19.7%
	Index:92	Index:125	Index:100	Index:105

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Beauty & Cosmetics Deep Dive



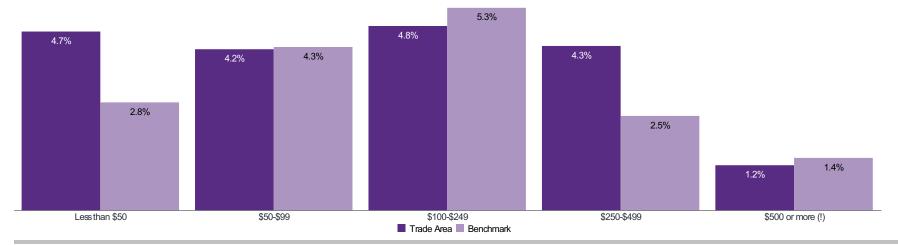
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### BEHAVIOURAL PREFERENCES BY CHANNEL

BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone	
Gather information	37.0%	23.1%	10.3%	3.8%	
	Index:104	Index:105	Index:127	Index:133	
Purchase preference	43.9%	23.3%	7.8%	4.2%	
	Index:95	Index:127	Index:122	Index:183	
Customer Service	34.1%	13.8%	6.5%	18.4%	
	Index:94	Index:110	Index:149	Index:125	

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Home & Garden Deep Dive



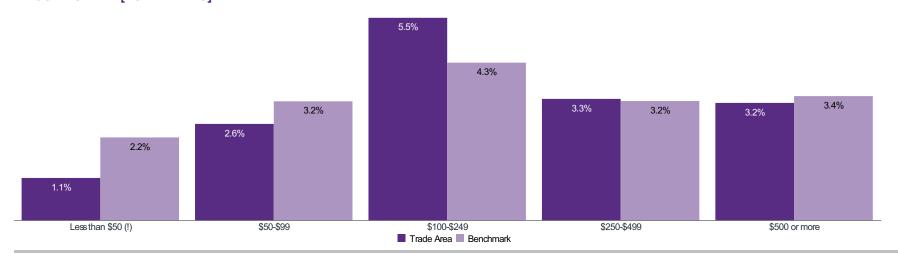
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### BEHAVIOURAL PREFERENCES BY CHANNEL

HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone	
Gather information	48.2% 34.9% Index:93		10.4% Index:91	6.6% Index:115	
Purchase preference	62.8%	22.0%	6.9%	4.6%	
	Index:92	Index:90	Index:99	Index:129	
Customer Service	46.8%	13.9%	5.0%	24.8%	
	Index:87	Index:87	Index:105	Index:108	

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Sporting Goods Deep Dive



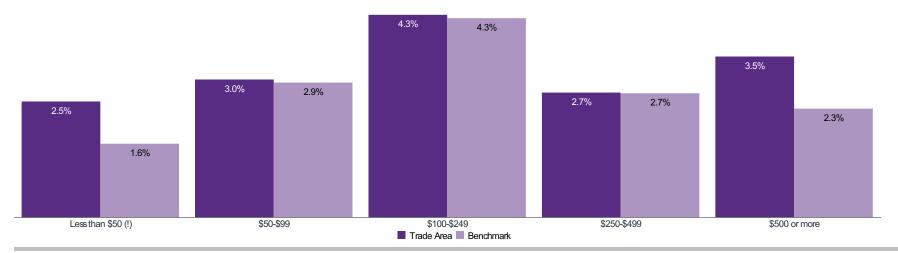
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	37.7%	32.2%	9.8%	5.9%
	Index:97	Index:100	Index:93	Index:150
Purchase preference	45.9%	28.4%	6.5%	5.7%
	Index:88	Index:117	Index:87	Index:189
Customer Service	36.0%	15.8%	3.9%	23.8%
	Index:86	Index:104	Index:76	Index:116

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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# Opticks eShopper | Vacation/Travel Deep Dive



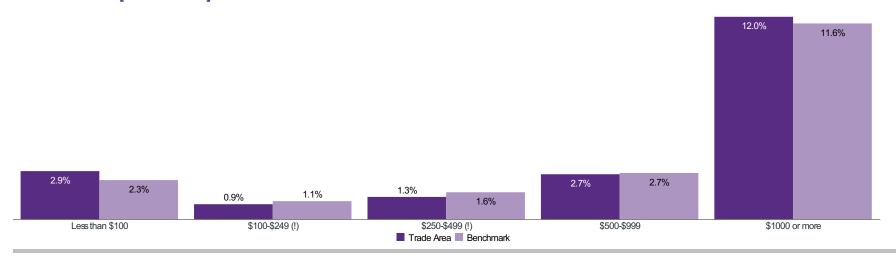
Trade Area: Vaughan - Highway 7 West

**Total Household Population 18+:** 7,505

### BEHAVIOURAL PREFERENCES BY CHANNEL

VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	By talking to someone on phone
Gather information	17.3%	57.3%	19.3%	16.4%
	Index:84	Index:99	Index:128	Index:102
Purchase preference	22.1%	51.0%	6.9%	22.3%
	Index:77	Index:99	Index:121	Index:124
Customer Service	22.3%	27.3%	6.8%	46.0%
	Index:77	Index:99	Index:99	Index:105

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Store Loyalty

# ShopperChoice | Store Loyalty - Assortment / Product Quality



Trade Area: Vaughan - Highway 7 West Households: 2,949

## STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

### ASSORTMENT / PRODUCT QUALITY

Has products I want/regularly in stock



66.7% Index:98



59.1% Index:99

Has high quality fresh produce



41.1% Index:98

Has high quality meat department



40.1% Index:97

Carries food/non-food items I need

Carries variety of items and services



34.1% Index:95



29.6% Index:98



16.6% Index:124

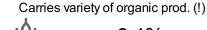
Has variety of freshly prep. foods/meals

15.6% Index:112

Has special section for dietary needs



10.9% Index:88





9.1% Index:80

Carries selection of alcoholic bev. (^)



3.8% Index:99

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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# ShopperChoice | Store Loyalty - Shopping Experience



Trade Area: Vaughan - Highway 7 West Households: 2,949

### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

### **CONVENIENCE / SHOPPING EXPERIENCE**

Convenient location for me



60.8%

Index:102



Easy to get in and get out quickly

43.1%

Index:100

Organized layout makes it easy to shop



39.6%

Index:95

Short checkout lines/fast checkout



36.4%

Index:102



Staff are friendly and knowledgeable



28.8%

Index:85

Has extended hours



28.3%

Index:103

Hike the store ambiance



17.2%

Index:86



Has self-checkout



12.8%

Index:93

Offers an online shopping option (!)



9.7%

Index:110

Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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(https://en.environicsanalytics.ca/Envision/Δhout/1/2021)

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Index Colours:	<80	80 - 110	110+

# ShopperChoice | Store Loyalty - Price and Promo



Trade Area: Vaughan - Highway 7 West Households: 2,949

## STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### PRICE AND PROMO

Store has great sales and promotions

Discover good value when shopping

Store has the lowest prices overall



66.9%

Index:99



65.1%

Index:98



57.0%

Index:98

Store has a customer loyalty card program

Has loyalty prog. app and offers pers. promos

I'm loyal to their store brands



49.8%

Index:100



24.5% Index:83

BRAND

21.1%

Index:92

### **OUT OF STOCK ITEM**

	% E	Base % %	6 Pen	Index
Psychographics - Shopping Preferences				
Postpone the purchase	40.3	40.2	0.1	100
Leave the store and buy it elsewhere	31.6	30.9	0.1	102
Purchase another brand	22.6	21.2	0.1	106
Purchase another size or variety of the same brand (!)	5.5	7.7	0.1	71

#### Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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**Main Street Visitors** 

#### 2019 Vaughan - Highway 7 West Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

										enciman													
CSD Code	Census Subdivision Name	Total House Population			Spring	2019		Summer 2019 Fall 2019						Winter 2019				Full Year 2019					
C3D Code	Celisus Subulvision Name	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	1,231,138	100%	6.38%	100	1,213,197	100%	6.29%	100	1,001,285	100%	5.19%	100	1,074,437	100%	5.57%	100	1,866,813	100%	9.67%	100
3520005	Toronto, ON (C)	2,568,898	13.31%	347,767	28.25%	13.54%	212	342,149	28.20%	13.32%	212	297,761	29.74%	11.59%	223	302,017	28.11%	11.76%	211	518,827	27.79%	20.20%	209
3521010	Brampton, ON (CY)	596,084	3.09%	146,830	11.93%	24.63%	386	141,582	11.67%	23.75%	378	113,554	11.34%	19.05%	367	130,119	12.11%	21.83%	392	212,263	11.37%	35.61%	368
3519028	Vaughan, ON (CY)	264,447	1.37%	172,922	14.05%	65.39%	1025	164,437	13.55%	62.18%	989	154,158	15.40%	58.29%	1124	163,565	15.22%	61.85%	1111	192,752	10.33%	72.89%	754
3521005	Mississauga, ON (CY)	642,951	3.33%	70,277	5.71%	10.93%	171	68,590	5.65%	10.67%	170	60,305	6.02%	9.38%	181	59,253	5.51%	9.22%	166	117,965	6.32%	18.35%	190
3519036	Markham, ON (CY)	301,247	1.56%	51,549	4.19%	17.11%	268	52,489	4.33%	17.42%	277	42,361	4.23%	14.06%	271	46,486	4.33%	15.43%	277	82,099	4.40%	27.25%	282
3519038	Richmond Hill, ON (T)	181,750	0.94%	54,194	4.40%	29.82%	468	53,833	4.44%	29.62%	471	45,870	4.58%	25.24%	487	49,139	4.57%	27.04%	486	75,490	4.04%	41.53%	429
3543042	Barrie, ON (CY)	129,621	0.67%	22,133	1.80%	17.07%	268	21,613	1.78%	16.67%	265	17,057	1.70%	13.16%	254	20,203	1.88%	15.59%	280	35,651	1.91%	27.50%	284
3525005	Hamilton, ON (C)	483,265	2.50%	18,733	1.52%	3.88%	61	18,248	1.50%	3.78%	60	11,934	1.19%	2.47%	48	12,354	1.15%	2.56%	46	33,125	1.77%	6.85%	71
3521024	Caledon, ON (T)	68,255	0.35%	21,238	1.73%	31.12%	488	19,634	1.62%	28.77%	458	18,551	1.85%	27.18%	524	20,449	1.90%	29.96%	538	28,469	1.53%	41.71%	431
3519048	Newmarket, ON (T)	73,196	0.38%	18,272	1.48%	24.96%	391	17,306	1.43%	23.64%	376	15,589	1.56%	21.30%	411	16,479	1.53%	22.51%	404	27,397	1.47%	37.43%	387

Index Legend Under 80 110 to 119 120 to 149 Over 150

### 2019 Vaughan - Highway 7 West Visitors Within Trade Area

Compared to Total Household Population 15+

#### Benchmark: 15 min trade area

Total Household	.,		Summer 20	19 Visitors	Fall 2019	Visitors Visitors	Winter 2019	Visitors	Full Year 2019 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
7,794	7,248	93.0	6,230	79.9	6,224	79.9	6,797	87.2	7,468	95.8	

### 2019 Vaughan - Highway 7 West Visitors Within vs Outside Trade Area

#### Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	1,894,428	7,468	0.4	1,886,960	99.6

# 2020 Vaughan - Highway 7 West Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

CSD Code	SD Code Census Subdivision Name -	Total House Population			Spring :	2020		Summer 2020 Fall 2020				Winter 2020				Full Year 2020							
C3D Code	Census Subulvision Name		% of		% of	0′ D	to day.		% of	0/ B	tu dan		% of	0′ P	la deci		% of	0′ D	to day.		W -5T-+-I	0′ D	to do
		#	Total	#	Total	% Pen	Index	₩	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	609,478	100%	3.16%	100	889,434	100%	4.61%	100	846,454	100%	4.39%	100	815,636	100%	4.23%	100	1,377,890	100%	7.14%	100
3520005	Toronto, ON (C)	2,568,898	13.31%	197,600	32.42%	7.69%	244	273,340	30.73%	10.64%	231	275,163	32.51%	10.71%	244	244,720	30.00%	9.53%	225	426,155	30.93%	16.59%	232
3519028	Vaughan, ON (CY)	264,447	1.37%	124,887	20.49%	47.23%	1496	165,718	18.63%	62.67%	1360	158,598	18.74%	59.97%	1368	149,933	18.38%	56.70%	1342	186,138	13.51%	70.39%	986
3521010	Brampton, ON (CY)	596,084	3.09%	61,513	10.09%	10.32%	327	100,855	11.34%	16.92%	367	100,600	11.88%	16.88%	385	84,173	10.32%	14.12%	334	150,894	10.95%	25.31%	355
3521005	Mississauga, ON (CY)	642,951	3.33%	30,064	4.93%	4.68%	148	43,485	4.89%	6.76%	147	43,922	5.19%	6.83%	156	43,207	5.30%	6.72%	159	80,767	5.86%	12.56%	176
3519038	Richmond Hill, ON (T)	181,750	0.94%	25,890	4.25%	14.24%	451	40,741	4.58%	22.42%	486	38,298	4.52%	21.07%	481	39,182	4.80%	21.56%	510	63,565	4.61%	34.97%	490
3519036	Markham, ON (CY)	301,247	1.56%	18,123	2.97%	6.02%	191	30,829	3.47%	10.23%	222	27,453	3.24%	9.11%	208	28,217	3.46%	9.37%	222	52,204	3.79%	17.33%	243
3543042	Barrie, ON (CY)	129,621	0.67%	11,011	1.81%	8.50%	269	12,864	1.45%	9.92%	215	12,480	1.47%	9.63%	220	14,653	1.80%	11.30%	268	25,209	1.83%	19.45%	272
3521024	Caledon, ON (T)	68,255	0.35%	10,272	1.69%	15.05%	477	17,372	1.95%	25.45%	552	16,020	1.89%	23.47%	535	16,208	1.99%	23.75%	562	24,651	1.79%	36.12%	506
3525005	Hamilton, ON (C)	483,265	2.50%	7,383	1.21%	1.53%	48	11,029	1.24%	2.28%	50	9,760	1.15%	2.02%	46	8,664	1.06%	1.79%	42	20,934	1.52%	4.33%	61
3519048	Newmarket, ON (T)	73,196	0.38%	7,706	1.26%	10.53%	333	10,769	1.21%	14.71%	319	9,316	1.10%	12.73%	290	11.655	1.43%	15.92%	377	18,347	1.33%	25.07%	351

### 2020 Vaughan - Highway 7 West Visitors Within Trade Area

Compared to Total Household Population 15+

#### Benchmark: 15 min trade area

Total Household			Summer 20	20 Visitors	Fall 2020	) Visitors	Winter 202	0 Visitors	Full Year 2020 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
7,794	5,653	72.5	6,070	77.9	6,099	78.3	5,791	74.3	6,784	87.0	

#### 2020 Vaughan - Highway 7 West Visitors Within vs Outside Trade Area Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	1,390,573	6,784	0.5	1,383,789	99.5

ENVIRONICS ANALYTICS

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#### 2021 Vaughan - Highway 7 West Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

CSD Code Census Subdivision Name		Total Household Population 15+  Spring 2021			Summer 2021				Fall 2021			Winter 2021				Full Year 2021							
C3D Code	Census Subulvision Name	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,302,713	100%	647,476	100%	3.35%	100	1,252,983	100%	6.49%	100	1,193,184	100%	6.18%	100	850,105	100%	4.40%	100	1,660,518	100%	8.60%	100
3520005	Toronto, ON (C)	2,568,898	13.31%	210,334	32.49%	8.19%	244	391,829	31.27%	15.25%	235	364,660	30.56%	14.20%	230	287,754	33.85%	11.20%	254	514,940	31.01%	20.05%	233
3519028	Vaughan, ON (CY)	264,447	1.37%	132,587	20.48%	50.14%	1495	191,624	15.29%	72.46%	1116	193,323	16.20%	73.10%	1183	164,375	19.34%	62.16%	1411	204,764	12.33%	77.43%	900
3521010	Brampton, ON (CY)	596,084	3.09%	69,312	10.70%	11.63%	347	144,562	11.54%	24.25%	374	142,425	11.94%	23.89%	387	95,485	11.23%	16.02%	364	186,617	11.24%	31.31%	364
3521005	Mississauga, ON (CY)	642,951	3.33%	31,246	4.83%	4.86%	145	63,010	5.03%	9.80%	151	63,123	5.29%	9.82%	159	41,750	4.91%	6.49%	147	96,933	5.84%	15.08%	175
3519038	Richmond Hill, ON (T)	181,750	0.94%	28,731	4.44%	15.81%	471	62,222	4.97%	34.23%	527	62,117	5.21%	34.18%	553	37,535	4.42%	20.65%	469	77,709	4.68%	42.76%	497
3519036	Markham, ON (CY)	301,247	1.56%	20,174	3.12%	6.70%	200	45,046	3.60%	14.95%	230	46,115	3.86%	15.31%	248	25,138	2.96%	8.34%	189	62,391	3.76%	20.71%	241
3521024	Caledon, ON (T)	68,255	0.35%	11,194	1.73%	16.40%	489	24,732	1.97%	36.23%	558	25,983	2.18%	38.07%	616	17,706	2.08%	25.94%	589	28,710	1.73%	42.06%	489
3543042	Barrie, ON (CY)	129,621	0.67%	8,895	1.37%	6.86%	205	18,125	1.45%	13.98%	215	18,518	1.55%	14.29%	231	12,616	1.48%	9.73%	221	27,186	1.64%	20.97%	244
3525005	Hamilton, ON (C)	483,265	2.50%	6,601	1.02%	1.37%	41	13,408	1.07%	2.77%	43	13,877	1.16%	2.87%	46	8,181	0.96%	1.69%	38	23,550	1.42%	4.87%	57
3519048	Newmarket, ON (T)	73,196	0.38%	6,756	1.04%	9.23%	275	15,168	1.21%	20.72%	319	13,847	1.16%	18.92%	306	9,730	1.14%	13.29%	302	20,618	1.24%	28.17%	327

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### 2021 Vaughan - Highway 7 West Visitors Within Trade Area

Compared to Total Household Population 15+

#### Benchmark: 15 min trade area

Total Household			Summer 20	021 Visitors	Fall 2021	. Visitors	Winter 202	1 Visitors	Full Year 2021 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
7,794	5,664	72.7	6,817	87.5	7,908	101.5	6,582	84.5	7,539	96.7	

## 2021 Vaughan - Highway 7 West Visitors Within vs Outside Trade Area

#### Benchmark: Canada

	Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
ı	Full Year 2021	1,684,176	7,539	0.4	1,676,637	99.6

ENVIRONICS ANALYTICS

ENVIRONICS





 Rank:
 1

 Customers:
 154,435

 Customers %:
 14.65

 % in Benchmark:
 5.76

Reflecting Canada's increasing diversity, South Asian Enterprise is an urban crossroads where nearly 60 percent of the populace are immigrants and one third of the members identify as visible minorities from South Asia. The more affluent of two predominantly South Asian segments, South Asian Enterprise contains upper-middle-class families living in a mix of new singles, semis and duplexes in a handful of urban areas. More than 80 percent reside in the Greater Toronto Area; nearly half live in Brampton alone. Few segments have larger households: nearly 60 percent are home to four or more people. One in seven households is multi-family—an emerging demographic trend—with a significant presence of adult children. The first- and second-generation Canadians of South Asian Enterprise have parlayed mixed educations into well-paying blue-collar and service sector jobs. But their above-average household incomes may result from three or more wage-earners under one roof. Many residents maintain their South Asian culture at home, with over 40 percent speaking a non-official language. These families enjoy swimming, baseball and playing racquet sports, visiting theme parks and frequenting museums. Socially conservative, they support Traditional Families and reject alternative arrangements.



 Rank:
 2

 Customers:
 134,187

 Customers %:
 12.73

 % in Benchmark:
 5.19

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment of middle-aged Asian and South Asian households. Located in and around major cities like Toronto, Calgary and Edmonton, many of these neighbourhoods emerged 20 years ago as new suburban subdivisions. Today, they're slowly being overtaken by urban sprawl and infill developments. More than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. A quarter speak a non-official language, the most common being Mandarin, Cantonese and Punjabi, but residents also disproportionately speak Arabic, Urdu and Russian at home. Multiculture-ish households tend to be large—double the national average for four or more people—and the significant presence of children over the age of 5 influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, these adults enjoy upscale incomes—earned fromjobs in management, business and the sciences—that are 50 percent higher than the national average and that allow them to exercise Ostentatious Consumption by purchasing items that symbolize affluence.



 Rank:
 3

 Customers:
 56,495

 Customers %:
 5.36

 % in Benchmark:
 4.16

 Index
 129

An upscale suburban lifestyle, First-Class Families is characterized by sprawling families—more than 40 percent of households contain four or more people—living in close-in suburbs. More than half the households are located in established neighbourhoods in Toronto, Calgary, Ottawa and Vancouver. In First-Class Families, the parents are middle-aged, the children are 5-24 and nearly 90 percent of households live in pricey, single-family houses. With their solid educations, the adults hold white-collar jobs in management, education and government, and earn incomes that are nearly twice the national average. One quarter of households contain second-generation Canadians; the segment scores high for members for whom Italian, Polish, Greek or Mandarin is their mother tongue. These families enjoy many teamsports—baseball, basketball, football, hockey, volleyball—as both participants and spectators. And many families look forward to weekends when they can shop, go out to eat or relax with their tablet to watch Netflix or include in ecommerce. Committed to living a healthy and wholesome lifestyle, this group scores high for the value 🖽 fort Toward



 Rank:
 4

 Customers:
 53,331

 Customers %:
 5.06

 % in Benchmark:
 3.76

 Index
 135

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents—from the Caribbean, Central America, Europe and Asia—though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities—including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first and second generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned from service sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. In these neighbourhoods where one of the stronger values is Financial Security, residents have been more mindful of their spending due to the economic uncertainty caused by COVID-19. With that said, in normal times they enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.



Rank: 5
Customers: 50,316
Customers %: 4.77
% in Benchmark: 4.68

Comprising more than a million people, Family Mode is one of the largest segments—and growing. Home to large, suburban families living in recently built houses, this lifestyle is rooted in midsize cities surrounding large metro areas. Its neighbourhoods are filled with maintainers between 35 and 54, and children over the age of 10. These middle-aged adults have used their mostly high school and college educations to land a variety of decent-paying jobs—from blue-collar to management level—in industries like retail, public administration, education and utilities. Thanks to dual-income households, their upscale incomes allow them to purchase single-detached houses valued at nearly \$450,000—close to the national average. As in other suburban family segments, sports are central to the Family Mode lifestyle, with many garages filled with sking, golfing and hockey equipment, as well as trailers and boats. Family Mode members make an Effort Toward Health, often working out at fitness clubs and enrolling their kids in soccer, swimming and ice skating.

Benchmark:Southern Ontario

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